Jonathan Cohen JUNIOR FULL STACK SOFTWARE DEVELOPER

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PERSONAL PROFILE

I am an organized and ambitious individual with a successful track record in managerial roles spanning 15 years. Recognized for my strong communication skills, adaptability under pressure, and consistent delivery of results, I have fostered positive working relationships with both colleagues and the public. My sense of humour adds a personal touch to my commitment to excellent customer service.

As a reliable and conscientious professional with prominent leadership skills, I have successfully managed teams and projects. Now, as I transition into the field of software development, I bring with me the experience of a junior software developer. Despite being in the early stages of my software development career, my determined and ambitious attitude, coupled with my ability to work independently, positions me as a valuable asset in this dynamic field. I am excited to apply my managerial experience and contribute to innovative software solutions, embracing the challenges and opportunities presented in the everevolving world of technology.

KEY SKILLS

Languages: HTML, CSS, JavaScript, Python.Databases: MySQL, MongoDB, PostgreSQL.

Libraries: jQuery

• Version Control: Heroku, GitHub, Git

Frameworks: Flask, Django, Bootstrap, React(beginner)

Additional: Aws, Wireframe Design

EDUCATION AND TRAINING

September 2021 – September 2022: Code Institute

Diploma in Full Stack Software Development (E-Commerce)
Credit Rated by The University of the West of Scotland

September 2003 – June 2005 : Bury College

NVQ Level 3 · ICT Intermediate GNVQ Business Intermediate GNVQ

June 2002 - The King David High School:

Grade 9 A – C GCSE

PORTFOLIO PROJECTS

- **1.** You matter -Basic Gym Website. GitHub https://jon9851.github.io/You-Matter-/ Technologies Used - HTML5 , CSS, Bootstrap.
- **2.** History Quiz- Interactive game. GitHub https://github.com/Jon9851/History-Quiz Technologies Used HTML5 , CSS, JavaScript, Bootstrap.
- **3.** Game Reveiw- Database Review website. GitHub https://github.com/Jon9851/ms3-Technologies Used HTML5 , CSS, JavaScript, Python, Flask, Heroku, MongoDB.
- **4.** Eshop -Ecommerce website . GitHub https://github.com/Jon9851/eshop
 Technologies Used HTML5 , CSS, JavaScript, Python, Django, Heroku, AWS, Stripe.

WORK EXPERIENCE

June 2021- Present Aoj McDonald's Restaurant

Shift Manager:

I made the decision during covid to step down from my previous role to prioritize and fully commit to pursuing a diploma in Software Development. Recognizing the dynamic and evolving nature of the technology industry, I believed that acquiring specialized skills in software development was crucial for my professional growth and future endeavours.

This decision was driven by a genuine passion for technology and a desire to transition into a field that aligns more closely with my evolving interests and the direction of the job market. By dedicating my time and energy to the comprehensive learning experience offered by the software development diploma, I aimed to gain practical, hands-on skills that would be invaluable in the ever-expanding tech landscape.

December 2017 – June 2021 Aoj McDonald's Restaurant

Assistant Manager:

Certainly! Here's a more concise version:

- Achieved x% sales growth and improved customer service metrics (2018-2021).
- Led a team of up to 120, fostering a positive work environment and ensuring compliance with McDonald's policies.
- High presentation standards and hygiene practices for staff
- Analysed reports aligning with company goals and communicated results effectively.
- Addressed customer queries and conflicts with diplomacy, enhancing customer satisfaction.
- Managed maintenance, addressed equipment failures, and oversaw product inventory.
- Implemented training programs, evaluated staff performance, and shared valuable knowledge.
- Demonstrated flexibility through rotational shifts.

January 2010-December 2017 Aoj McDonald's Restaurant Shift Manager:

- Addressed customer issues calmly and professionally, ensuring quick resolutions.
- Proactively analysis sales and data trends to anticipate customer needs.
- Conducted recruitment, interviews, and hiring to build high-performing teams.
- Led weekly store meetings to enhance team communication and discuss benchmarks.
- Oversaw daily operations, including inventory restocking, cash handling, and customer assistance.
- Contributed to operational efficiencies by implementing improved reporting and stock management processes.

ADDITIONAL INFORMATION

Currently learning C# - Code skills

• Currently learning React and Nodes JS - Code skills