

INTRODUCTION

- RockBuster Stealth LLC is currently a global brick and mortar film rental company that is seeing a decrease in business due to online streaming services such as Netflix, Hulu, and Prime Video.
- To compete with the new era of entertainment consumption the company has plans to launch an online rental service to compete.





KEY QUESTIONS

- Which movies contributed the most/least to revenue gain?
- What was the average rental duration for all videos?
- Which countries are RockBuster customers based in?
- Where are customers with a high lifetime value based?
- Do sales figures vary between geographic regions?

 Which movies contributed the most/least to revenue gain?

Top 10 Grossing Rentals			
Title	Revenue (\$)		
Telegraph Voyage	\$215.75		
Zorro Ark	\$199.72		
Wife Turn	\$198.73		
Innocent Usual	\$191.74		
Hustler Party	\$190.78		
Saturday Lambs	\$190.74		
Titans Jerk	\$186.73		
Harry Idaho	\$177.73		
Torque Bound	\$169.76		
Dogma Family	\$168.72		

This does not include films that have no contributed no revenue.

Bottom 10 Grossing Rentals			
Title	Revenue (\$)		
Duffel Apocalypse	\$5.94		
Oklahoma Jumanji	\$5.94		
Texas Watch	\$5.94		
Freedom Cleopatra	\$5.94		
Rebel Airport	\$6.93		
Young Language	\$6.93		
Cruelty Unforgiven	\$6.94		
Treatment Jekyll	\$6.94		
Lights Deer	\$7.93		
Japanese Run	\$7.94		

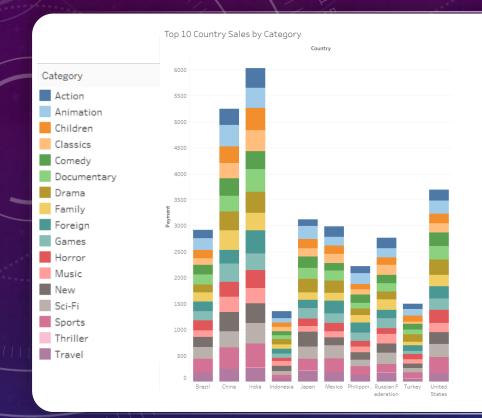
Average Rental Duration by film category

- What was the average rental duration for all videos?
 - The Average Rental Duration was 5 days (4.985 Mathematically)

Rental Duration Statistics			
Minimum	3		
Maximum	7		
Average	5		

Rental Duration by Category						
Thriller 6.000	Foreign 5.126	Action 4.933	Classics 4.926		Horror 4.909	
5.478	Games	Animation 4.805		Sports 4.744		Documentary 4.669
Music 5.231	S.003 Children	Comedy 4.792				
Family 5.148	5.002	Sci-Fi 4.784		New 4.515		





Top 10 Customer Count by Country			
Customers	Country		
India	60		
China	53		
United States	36		
Japan	31		
Mexico	30		
Brazil	28		
Russian Federation	28		
Philippines	20		
Turkey	15		
Indonesia	14		

WHICH COUNTRIES ARE ROCKBUSTER CUSTOMERS BASED IN?

WHERE ARE CUSTOMERS WITH A HIGH LIFETIME VALUE BASED?

Top 5 RockBuster Customers					
Last Name	First Name	City	Country	Total Spent (\$)	
Bradley	Ana	Memphis	United States	\$59.88	
Marcia	Dean	Tanza	Philippines	\$54.89	
Carrie	Porter	Liaocheng	China	\$49.90	
Marion	Snyder	Santa Barbara d'Oeste	Brazil	\$49.90	
Brandon	Huey	Balikesir	Turkey	\$49.90	

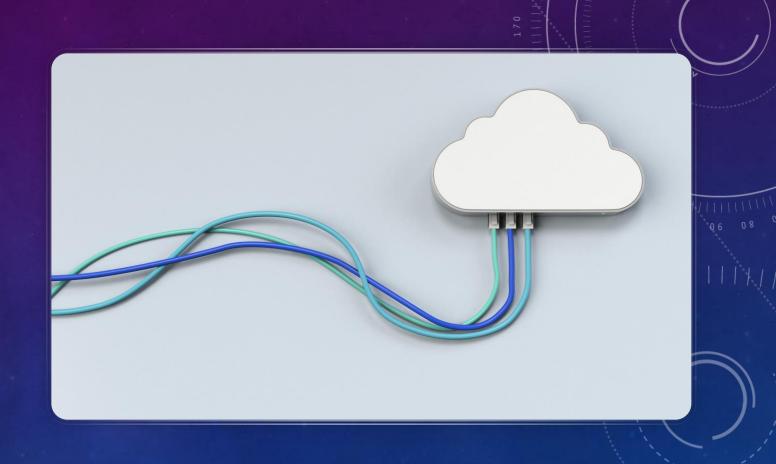
Payment Sum Map

QUESTION 5

- Do sales figures vary between geographic regions?
 - In short, yes.
 - Sales figures are higher in the Asian, North American, and South American continents.

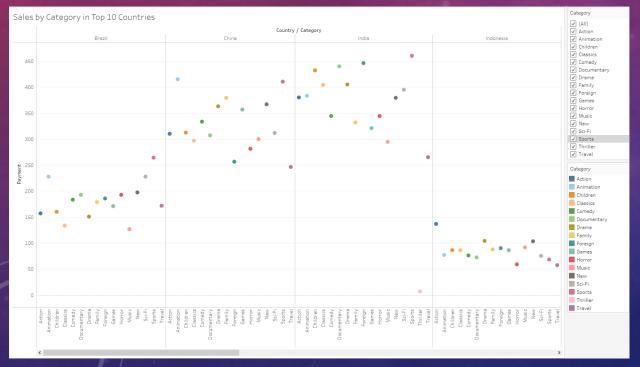
INSIGHT/THOUGHTS

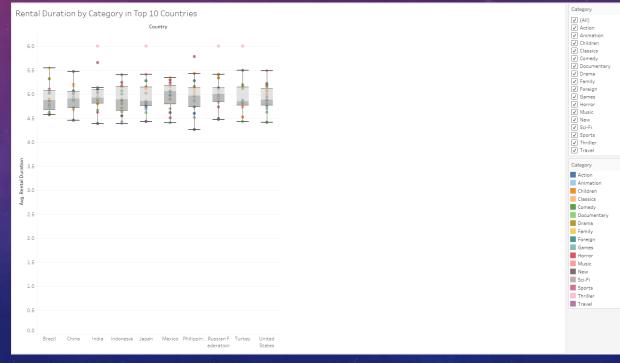
- The data being analyzed is based on the current brick and mortar system and should be applied to the new model with some adjustments.
- How should pricing for the new online model be set?
- Would all countries be able to support online streaming?



STATISTICS FROM TOP 10 COUNTRIES

You can find interactive versions of these visualizations (and those from previous slides) at https://public.tableau.com/views/RockBusterVisualizations/SalesbyCategoryinTop10Countries?:language=en-US&publish=yes&:display count=n&:origin=viz share link







RECOMMENDATIONS

- Focus on those countries with the ability to take advantage of online streaming especially in the Asia, North America, and South America regions.
- Increase the number of licenses for film Categories that do well in those regions (ex. Sports and Action).
- Incentivize customers to continue to use the service/become new customers of the service by introducing a reward/loyalty program.
- Determine a pricing structure that offers a reasonable rental duration based on information gathered (ex. Allow access to the online rental for 5 days [the average rental duration]; A longer rental duration may be purchased as well).

