# Jon B. Robeson

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## **Education**

# University of Houston | Houston, TX

December 2016

- Bachelors of Business Administration

DevMountain | Lehi, UT

November 2021

- Web Development Program

### **Skills**

Javascript | React | Redux | NodeJs | Express | PostgreSQL | MongoDB | Bcrypt | CSS | Git | Github | Postman | Heroku | HTML5 | Axios

# **Professional Experience**

## Christ The King Presbyterian Church | Houston, TX

IT Support Manager

March 2019 - Present

- IT support staff for Christ the King Staff
- Managed IT department budget
- Oversaw server conversion
- Reduced IT support costs by 50%
- Managed weekly live streams

### American Craft Brands | Houston, TX & Massachusetts

Market Manager

April 2017-October 2020

- Lead new market entry initiatives
- QA on all software updates
- Delegate sales, IT, and departmental resources.
- Design and implement training schedules and programs for internal use and customer use.
- Index and optimize interdepartmental workflow and communication.
- Establish a customer support center in Massachusetts during the East Coast market entry.
- Provide on-site customer support and off-site support.

### Wandering Boots Beverage Distribution | Houston, TX

Interim Office Manager

April 2017 - August 2017

- Maintained relationships with manufacturers and retailers.
- Managed day-to-day operational and administrative duties i.e inventory and clerical duties
- Implement company-wide sales and inventory platforms.
- Conducted sales and delivery training sessions to establish best solution practices.
- Data entry and IT support during the adaptation of a new operational system.