**Individual Weekly Report – Week 2**

**Project: E-commerce Web Application TechPlaza**

**Role: Team Lead, Project Manager, UI/UX designer**

**Completed Tasks:**

1. **Shipping Options**: I have successfully defined the functional requirements for the shipping options feature. This includes determining the available shipping methods, calculating shipping costs based on factors such as weight, distance, and shipping provider rates. The aim is to provide customers with a range of shipping options to choose from, while ensuring accurate and transparent pricing.
2. **Product Comparison**: The functional requirements for the product comparison feature have been documented. This involves allowing users to select multiple products and display their attributes side by side for easy comparison. The goal is to empower customers with the ability to make informed purchasing decisions by highlighting the similarities and differences between products.
3. **Refunds**: I have defined the functional requirements for the refunds feature. This includes outlining the process for initiating and processing refunds, specifying refund eligibility criteria, and determining the acceptable refund methods. The objective is to provide a streamlined and transparent refund process that promotes customer satisfaction and trust.
4. **Shopping Cart**: The functional requirements for the shopping cart functionality have been outlined. This involves allowing customers to add products to their cart, view and modify the cart contents, calculate the total cost including taxes and shipping, and proceed to the checkout process. The goal is to create a user-friendly and efficient shopping experience that encourages customers to complete their purchases.

**Ongoing/In-Progress Tasks:**

1. **User Scenarios**: Work on defining user scenarios is currently underway. User scenarios describe specific situations or use cases that users may encounter while interacting with the e-commerce platform. These scenarios help identify potential pain points, usability issues, and opportunities for improvement. The ongoing task involves gathering user feedback, analyzing user behavior patterns, and documenting relevant scenarios that will guide the design and development process.