

# Eriberto Remigio

## Profile



## Contact Info

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## OBJECTIVE

As an experienced IT Professional, I look forward to furthering my career within the area of Software/Web Development (MVC/ASP.NET Core), COBOL (Mainframe) Programming, Level 2 IT Support (Remote) or basic Systems Administration work (Remote). I have been residing overseas (Philippines) since 2021 and prefer working remotely/offshore if available.

## SKILLS & ABILITIES

- ❖ Information Communication Technology & Networking
  - Desktop and laptop technical support (onsite and remote)
  - Use of ServiceNow platform for logging service tickets
  - Windows Server 2012 R2, Novell Netware, Director, Virtual VMWare, Virtual Box
  - Domain Controllers, Active Directory, DHCP, DNS, WDS, SCCM
  - Manage users, groups & organisational unit accounts within networks
  - Provide security & backup on entire network
  - Mapping shared network drives
  - TeamViewer, MS Remote Assistance, Remote monitoring & administration
  - Installation, troubleshooting & maintenance of user software & hardware
  - Microsoft Office 365 products technical support
  - Operating Systems: Windows XP/7/8/10; Ubuntu (Linux); Mac OS
- ❖ Application and Web Development
  - Visual Studio 2022. MS SQL/MYSQL.
  - Bootstrap 5, CSS
  - ASP.NET Core 6.0, C# ASP.Net MVC 5, CSS, Web API
  - Visual Basic 6, VBA. VB .NET/ASP/HTML
  - Git/Github tool for application development
  - WORDPRESS, COBOL, BASIC, Dbase 3+/Clipper
  - Macromedia Dreamweaver MX, Flash MX, Fireworks MX. Adobe Photoshop, Acrobat

## EDUCATION & QUALIFICATIONS

**Certificate III & IV in Information Technology –** **2003**  
**MS Systems Administration, Windows 2000 Server**

GippsTAFE Central Gippsland Institute of TAFE, Newborough VIC

**Music Teacher's Diploma (Major in Guitar) - partial** **1992**

PWU University, Manila, Philippines

**Integrated Hotel and Restaurant Services 1990**

Jimmy Valeros Consultancy & Training - Midland Plaza Hotel, Manila, Philippines

**Computer Programming in Business Systems/  
Advanced COBOL Programming 1985**

Systems Technology Institute, Makati City, Philippines

**Bach. of Science (Elec. & Comms. Eng.) – partial 1984**

University of Santo Tomas, Manila, Philippines

**High School Graduate 1983**

University of Santo Tomas, Manila, Philippines

**Supplemental Courses:****Complete C# ASP.NET MVC 5 Course Online 2018**

Udemy Online Course, Instructor – Mosh Hamedani

**Audio-Video Products Servicing/Consumer Electronics 2012**

PROSKILLS Technical Training Center Corporation – Pampanga Philippines

**EMPLOYMENT EXPERIENCE****IT Support/Remote Technical Support (Level 2) 2019-21**

**Goanna Solutions**, 100 Harris Street, Pyrmont NSW 2009

- Level 2 IT Onsite TAS/Remote Tech support (**IBM Australia**) – servicing various onsite and remote tech support (level 2) for Westpac Bank Australia clients.

**IT Support 2018**

**Ignite Services**, Level 9, 1 York Street, Sydney NSW 2000

- IT technical support – deployment and installation of client desktop computers at Launceston TAS region (Casual employment).

**IT Support / Deployment Engineer 2018**

**Muscatech**, PO Box 4044 Keilor Downs 3038

- Deployment, upgrade and installation of client desktop computers at Launceston, Burnie and Devonport TAS region (Casual employment).

**Entrepreneur | Internet Café 2008-16**

**Asgard Internet Café**, Dela Paz Norte, CSFP, Philippines

- Performed Managerial & Supervisory tasks on all operations of small proprietary business, including customer service, sales, IT technical support & maintenance roles (assembly/disassembly of PCs, troubleshooting, repairs of peripherals/PCs, installation & upgrading of software/hardware).

**Support Officer/ASIC-2 2002-06**

**Australian Securities & Investments Commission (ASIC)**, Traralgon, VIC Australia 3844

- Gained valuable experience with a federal Government organisation. Commenced as a casual and upgraded to a permanent role. Duties included customer service, document processing, call center roles, preparing managerial reports (daily, weekly, monthly, annually & adhoc). Developed VBA applications for staff & management use. I had to leave ASIC in 2006 to become a full time carer for my mother who suffered from Parkinson's disease with Alzheimer.

**Systems Administrator / Developer****2001-02****Greater Gippsland Petroleum**, Traralgon, VIC Australia 3844

- Administered & maintained POS systems (on-site & off-site) within the Gippsland region comprising 9 Shell Petrol stations. Provided technical support for staff, developed applications in VB6/VBA, extraction (download) of data from POS systems into (upload) the IBM AS400 mainframe. Daily backups, Novell Netware administration & generated various reports for management. Company was bought by Shell (Melbourne) hence jobs were made redundant by 2002.

**Computer Programmer****1999-00****Parabolic Builders Inc.**, Makati City, Philippines

- Developed payroll & financial applications for construction company, ran weekly payroll reports of workers & weekly reports for management. I solely designed & coded Payroll system in dBase3+.

**Computer Programmer****1994-99****RODA Traders Inc.**, Makati City, Philippines

- Programming Architectural Design and Interior Renovation systems. I was in charge of developing their Payroll System & provided maintenance for all PCs & computer devices. Generated weekly worker payroll reports, wrote contract proposals & adhoc reports.

**Freelance Programmer / Developer****1987-94**

Various clients, Philippines

- Developed experience & knowledge in IT industry. Developed programming skills in different code languages. Learnt hardware assembly/ disassembly, troubleshooting & preventive maintenance. Developed business applications: Payroll, Project Monitoring, Cash Flow & Inventory.

**Associate Programmer****1985-87****Systems Resources Inc.**, Makati City, Philippines

- Undertook robust training in IT while liaising with company clients, including international banks, health care, tyre Industries in US and worldwide. Developed programs using PC, mini computers & mainframes, particularly IBMs. Used computer languages: COBOL, Dbase3+ (compiled in Clipper), MS BASIC. Conducted coding, testing & documented programs.

**REFERENCES****Mr. Michael Simnett – IT Manager**

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