## Jonathan Gonsalves

West Drayton, London

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> Portfolio: https://jonsalves.netlify.app GitHub: <a href="https://github.com/JonSalves">https://github.com/JonSalves</a>

#### **Personal Profile**

An aspiring Junior Software Developer with a strong passion for programming, which I discovered during my GCSEs and further pursued independently. After leaving university to follow my interest in coding, I completed a 12-week intensive Level 3 Bootcamp with Just IT, where I gained proficiency in HTML, JavaScript, CSS, SQL, and Python. Through this, I successfully developed and completed 7 projects, demonstrating my ability to apply newly acquired skills in real-world scenarios. I'm seeking an entry-level role or apprenticeship as a Junior Software Developer where I can continue to develop, contribute, and evolve as a software developer.

### **IT Skills**

**Software Development Skills:** Python, JavaScript

Web Technology: HTML, CSS, JavaScript

Core Programming Languages: Python, JavaScript, SQL

#### **Projects:**

- Al Chat Bot: I created an ai chatbot combining three projects that I worked on previously. It works by the user speaking through the microphone and the request goes through OpenAI's API to get a response and then another function outputs the response as speech.
- File Sorter: I have always had problems sorting my downloaded files; so, I decided to make a project that could help automate this. I did this using the OS library to create folders and move the files into them based on their file types.
- Calculator: I made a calculator using python. I did this using multiple .py files with each having their own function (e.g. Addition, Multiplication, Subtraction, Division, Square, Square root) and then inserted them into my main.py file and called these functions.
- Wordle clone: I cloned the functionality of the wordle game using JS and HTML. One point I struggled with was incrementing the streak counter using local storage and overcame it by reading the value from local storage as an integer and updating it if the condition was met.

### **IT Training**

Just IT Training Ltd, London 04/24-06/24

**Level 3 Digital Skills Bootcamp: Software Development** 

A 12-week intensive bootcamp covering the fundamentals of Web

and Software development.

01/24-02/24 Just IT Training Ltd, London

**Level 2 Digital Skills Bootcamp** 

A 5-week intensive bootcamp covering the fundamentals of Programming, Digital Marketing, Data analysis, Presentation and Cyber Security.

10/20-08/23 Edge Hill University, Ormskirk

**Certificate of Higher Education in Biology** 

09/16-08/20 Villiers High School, Southall, London

A Level: BTEC Applied Science Level 3, Grade: MMM

GCSE: 5 A-C grades in subjects including Maths and English

#### **Employment History**

## 01/25-Present World Duty Free, Heathrow Airport

**Customer Service Assistant** 

- Transaction Processing: Served customers on tills and self-checkout, processing transactions efficiently.
- Customer Engagement & Sales: Assisted customers with inquiries, locating products, and upselling promotions.
- **Store Standards Maintenance**: Restocked shelves, tidied displays, and ensured a smooth shopping experience.

# 10/23-12/23 TRG Recruitment (WonderTree), Heathrow Bartender

- Organisational Efficiency: Maintained the cleanliness and organisation of workspaces, ensuring
  optimal functionality.
- **Customer Service Excellence**: Provided exceptional customer service, ensuring a high level of care and courtesy in addressing inquiries.
- **Cross-Departmental Communication**: Collaborated with various operational departments for effective communication and cooperation, facilitating a smooth workflow.
- **Logistics Management**: Performed stocktaking and managed deliveries, aligning with logistics principles.

# 07/21-07/21 GI Group, Southall General Operative

- **Deadline Efficiency:** Met packing quotas in a team environment.
- **Timely Issue Resolution**: Ensured prompt resolution of issues, emphasising the importance of delivering solutions promptly.
- Multi-tasking and Prioritisation: Prioritised and fulfilled multiple requests simultaneously, showcasing efficient task management.
- **Collaboration and Organisation**: Worked collaboratively within a large team, to provide exceptional organisational standards.

#### **Interests and Achievements**

**Computing:** Troubleshooting IT issues for friends and family. Building projects like a file sorter that helps me keep my files in order, or an ai chatbot that speaks with me. I am currently learning C# to further improve my skills.

Hobbies: Gaming, Chess, Word games such as the NYT games, Reading, Music, Gym, Programming

**Achievement:** Being consistent and completing a 12-week bootcamp.

Additional Info: Volunteered at BST Hyde Park 2024