

Call Center Performance

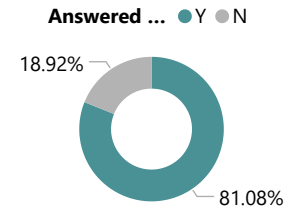
2021 - Q1

Call Type/T... ▾

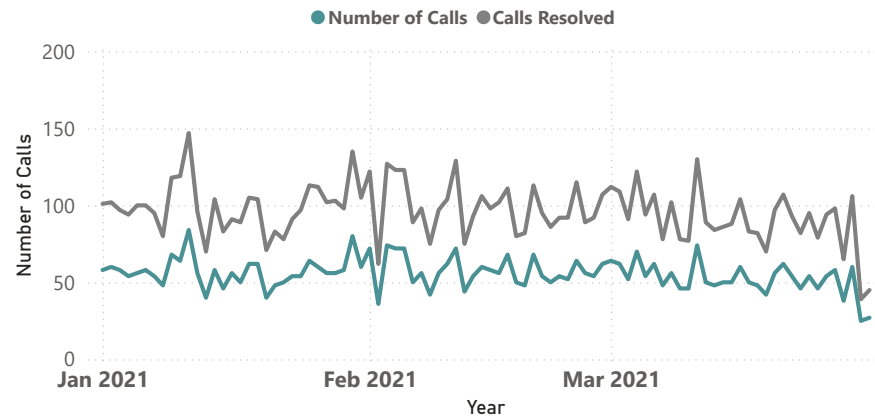
All ▾

Total Number of Calls	Avg. Daily Number of Calls	Agents
5000	55.56	8
Average Talking Time	Avg. Answering Time (Seconds)	
00:03:45	67.52	

Answered and Lost Calls



Total Calls vs Calls Resolved



Customer Satisfaction rating

