Jonathan Alberto Telica Barquero

CONTACT

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in www.linkedin.com/in/jonathan-telica-barquero-053a10192/

🌐 jonatb006.github.io/mi-portafolio/

EDUCATION

High School Diploma
Liceo de Sabanilla - Alajuela | 2011

Programación Python Básico
Universidad Nacional - Heredia | 2024

Microsoft SQL server Básico
Universidad Nacional - Heredia | 2024

Power BI Nivel 1
Universidad de Costa Rica – San José | 2024

KEY SKILLS

- Advance Excel (Power query, pivot tables and advance Formulas)
- Data Analysis: SQL Server, MySQL and SQLite for data extraction and manipulation.
- Business Intelligence Tools: Power BI (DAX), Tableau.
- Programming: Python (for data manipulation and analysis).
- Descriptive Statistics: mean, median, mode, standard deviation, and data visualization.

Languages

Spanish – Native

English - B2+

PROFILE

Junior Data Analyst with hands-on experience in SQL, Power BI, Tableau, and Python for data manipulation and visualization. Skilled at developing interactive dashboards to track KPIs and support business decisions. Detail-oriented, process-driven, and passionate about continuous learning and technological innovation.

PROFESSIONAL EXPERIENCE

Billing Analyst.

Equifax Inc | June 2024 – January 2025

- Analyzed contracts and processed customer billing, ensuring data accuracy and supporting operational reporting.

Air logistics reporting specialist.

Kuehne + Nagel | March 2017 –June 2024

- Developed and maintained reports and dashboards for air logistics operations, supporting strategic decision-making.
- Collaborated with cross-functional teams to improve billing accuracy and process efficiency and participated in data-driven projects (FCCA) to optimize airfreight operations.

Customer service representative

Sykes Costa Rica | Feb 2016 –March 2017

- Delivered customer support and managed transactions, building strong communication and problem-solving skills in high-pressure environments.