JONAH MAIER

Data Analyst | Data Scientist
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TECHNICAL SKILLS

Python, R, SQL, SPSS, Qualtrics, Tableau, Excel, PowerPoint, Microsoft Office Suite, Google Workspace, GitHub, Data Wrangling, ETL, Survey Design

EXPERIENCE

Amazon - User Experience Research Apprenticeship | Portland, OR | March 2025 - Present

- Collaborated with cross-functional research teams to design and refine user research proposals, integrating qualitative and quantitative methods to align with stakeholder goals and business objectives.
- Leveraged prior operations experience to provide actionable insights into research design, participant recruitment, and usability testing.

Amazon – Area Manager | Portland, OR | Aug 2024 – Present

- Researched areas of the operation that could be streamlined to achieve higher operational efficiency, using findings to decrease downtime windows by 10%.
- Utilized analytics dashboards for productivity and staffing optimization, increasing staffing accuracy from 70% to 80%.
- Led department meetings using data to increase operational excellence and compliance.

Independent Research Specialist | Remote | Jan 2024 – June 2024

- Built pipelines and performed EDA using Python and R.
- Presented actionable insights through dashboards and visual reports.
- Ensured high data quality and ethical standards.

PROJECTS

UX research project: worked with a team of UX researchers at Amazon to create a study proposal for researching how missing variables affect the work process. Currently implementing and analyzing results

FCLM UX project: Created a study plan for one of Amazon's internal timekeeping tools. Interviewed participants to see how they interacted with the updates and tracked multiple success metrics, then presented the findings to stakeholders

Senior Capstone: "The Interconnection of AI and Psychology Research" – Presented secondary analysis on the interconnection of psychology research and artificial intelligence development.

EDUCATION

Pacific Lutheran University – BA in Psychology, Cum Laude
Minors: Data Science, Sociology **Certificates**: IBM data analyst - 2024