

# IMA Interview Transcript

Iran IMA interview:

Interview IMA

Q: Where are you from?

A: Iran

Q: How long have you lived here?

A: 14 Months

Q: Where have you been before this?

A: Nuenen 7 Months - Son en Breugel 4 Months

Q: What languages do you speak?

A: Only Farsi

Q: What do you miss most here during your stay

A: Personal stuff or family?

Q: Both

A: Personal: a place where I can do yoga (outside of the asylum center)

Q: What struggles do you have when searching for a job?

A: dilemma: We want to work but we don't have a BSN and we need one to work.

Q: Have you ever searched for a job and did you run into any trouble?

A: There are not many opportunities here, Arabic people can find a job much easier than we can (in his opinion).

A: Everywhere he goes he sees Arabic people at work (Arabic refugees)  
(It might be a language barrier problem)

A: They don't arrange much for Ramadan, they don't arrange a bus to go to the mosque for example

A: They only arrange transport to go to the mosque for Sugar fest  
(They want transport to Eindhoven for example during Ramadan)

Q: Because you were talking about your sons, do you have the feeling that your sons can get a job much faster than you do?

A: I don't know because neither of my sons have a job, and I find it more important that my sons get a job before I do. Both of my sons speak English as well.

Q: Did your sons speak English before you came over to the Netherlands?

A: They had language classes when they were young.

Q: Do you get any help with finding a job?

A: No I don't

Q: How would you like to be helped with finding a job?

A: To find a job and also would like to be helped with finding a place to live

Q: Would a online platform in your own language help you with finding a job?

A: That would be a good option

They want to use their free time to follow courses about dutch documents.

(They want to learn a language or follow courses before they find jobs)

Q: What kind of courses?

A: Mostly language courses, but for myself yoga courses too

Q: Do you feel comfortable to search for a job already?

A: No because I do not have a BSN yet

Q: What kind of job would you like to do?

A: I would even do voluntary work, to learn dutch better

Q: Would you need help with creating a CV?

A: If there would be an easier way to create a CV, that would be nice

Q: Would a platform that would help you find jobs and create CV's help you?

A: I think that would help me, yes

A: I find work important because I feel a bit useless right now

Q: Is there something else you'd like to say?

A: No, these were the most important things

Bangladesh IMA interview (Dutch):

Interview IMA

Q: Where are you from?

A: Bangladesh

Q: How long have you been here?

A: From 2015 until now

Q: Have you always been here in Simpelveld?

A: No, I have been in Oisterwijk for 1 year and in Tilburg for close to 9 years.

A: I have been here for 5 months

A: I am not a status holder yet

Q: What languages do you speak?

A: Bengali - Hindi - Dutch- Greek

Q: What do you miss the most here in the Netherlands?

A: My family is not here with me

A: It is safe here so I don't have a reason to complain

Q: What do you miss here at the asylum?

A: I like it here, I don't miss anything

A: I know a lot of people here

Q: Have you tried finding a job?

A: No because I don't have a residence permit

I was a watchmaker in Bangladesh

I solicited at the "Action" but it did not work out because of BSN

Q: What is the problem with the BSN?

A: Without a BSN I can't open a bankaccount and I can't work without a bankaccount.

Q: Do you get help with finding a job and what would you like to get help with?

A: I don't have a diploma

A: I would like a list with different jobs that I can apply for

Q: Do you have to search for a job yourself?

A: Yes I have to search myself, but I really need a BSN

Q: Would a platform that helps you create a bankaccount and CV help you?

A: I know how I have to do all of that, but I am just having trouble with it

A: But it sounds like a good idea

Q: Have you created a CV already?

A: I need subscriptions for everything I have tried to use to create a CV

Q: Have you encountered any other problems while creating your CV?

A: I have not had any other difficulties except for the payments

Q: Do you have anything else that you would like to say?

A: No, not really

Nigeria IMA interview:

Interview IMA

Q: where are you from

A: Nigeria

Q: which languages do you speak

A: Igbo (Nigerian languages) - English - learning Dutch - Yoruba

Q: how long have you been here

A: 6 months and some days, 6 months in NL

Q: what do you miss here

A: he is relaxed, he misses friend back home, he likes every other thing in the Netherlands, Dutch people really help a lot and are friendly

Q: did you try to find a job already

A: yes he tried, but he does not understand the system, he tried to find a job online, but does not have documents and BSN

Q: Is our online application idea a good idea?

A: it's gonna be a great opportunity for a lot of people, they eat and go to bed and do nothing, but they would really like a job, so it's going to help a lot of people

Q: have you ever tried creating your own cv

A: there is a program on Mondays for creating cvs, but he did not manage to create a cv because the cv guy left, without cv you don't get a job

Q: is it clear how to use a cv, is it explained well

A: take the people step by step for explaining cvs, it's a good idea

Q: would you like to tell us anything that we should know about

A: it's a welcomed development, because they don't really know where jobs are and stuff, some people don't even know how to search for a job

Sudan IMA interview Woman

Interview IMA (vrouw)

Q: where are you from

A: Sudan

Q: which languages do you speak

A: arabic - English (little)

Q: how long have you been here

A: 5 months in Netherlands

Q: have you been over here only?

A: 2 weeks somewhere else

Q: how do you like your stay over here, do you miss anything

A: she is safe here and her kids are going to school And that is very important

Q: kids go to school here?

A: basisschool (primary school)

Q: have you tried finding a job?

A: yes

Q: how did it go?

A: she needs papers to work outside, she works for the clothing bank in the camp

Q: have you ever tried creating a cv

A: no

Q: did you run into the problem of not having a cv?

A: yes



Q: does our concept sound good to you?

A: she thinks the application will be good, she didn't know where to start for searching a job or making a cv, she didn't know many people here, the application will help them start with making a cv

Q: do you get help with finding a job

A: she gets help from the people here with finding a job

She wants a job to get an idea of the people and culture here

She worked with a volunteer

Q: would it help you if we had a cv generator?

A: do we need experience in this country?

No

A: she thinks it's good that we can make a cv in their own language

Q: do you have something to add (a tip)

A: what is jobs available for people that do not speak good English/dutch?

For factory work they don't need to have a good understanding of languages

For Stores it would require Dutch or English

Syria IMA interview:

Interview IMA

Q: Where are you from?

A: Syria

Q: What languages do you speak?

A: Turkish - Dutch - Arabic

Q: How long have you been here?

A: 1 Year in the Netherlands

Q: Where have you been in the Netherlands before coming here?

A: ter Apel- Assen - Utrecht - Simpelveld

Q: What do you miss most during your stay here?

A: I want to have ID and work

Q: Have you already searched for a job?

A: I have tried searching for a job, but I have not found anything because it is hard.

Q: What is the hard part about searching for a job?

A: he did not search for a job yet so he has no struggles yet, he does not think it is hard

Q: why have you not searched for a job?

A: he needs ID and BSN for it

Q: do you get help with searching for jobs?

A: no

Q: would you like to get help and what kind of help?

A: yes he would like that, he needs to learn language first

Q: we are building an app, do you like that idea?

A: he likes the idea

Q: have you made a cv yet?

A: because he has not graduated he has not done that yet, he just fills in personal experiences

Q: Would it help him if he had a cv generator?

A: yes, why not?

Q: do you have anything to add?

A: what kind of jobs can he do in the Netherlands?

He was making shoes in turkey

Turkey IMA interview

Interview IMA

Q: where are you from

A: turkey

Q: which languages do you speak

A: Turkish and English

Q: have you tried Dutch lessons

A: he has

Q: how long have you been here

A: almost 7 months in the Netherlands

Q: what do you miss here

A: the food from turkey

Q: what is your favourite Turkish food

A: I can't decide because there is a lot to choose from

Q: have you searched for a job

A: yes

Q: what are problems you encountered?

A: no temporary residence card and no BSN, he is still waiting, he knows some job searching websites

Q: any other issues?

A: not yet, or transfers maybe

Where are they staying when they have work somewhere else (biggest problem)

Q: transport is too far right?

A: yes it is

Q: do you get help for searching a job

A: yes he does (showing companies and stuff), he believes IMA does their best for help (if the refugees are not doing anything they won't get anything)

Q: Would a platform that helps you to find a job and helps you create a CV help you?

A: he already has his cv and knows how to find a job