

Jonatha Costa

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ESTR CIRCUNVALAÇÃO 5729, Porto, Portugal

BACK-END DEVELOPER

With a year of experience and 42's piscine acceptance, I'm shifting careers. Strong academics, problem-solving skills, and agile methodology training define my path into software engineering. Excited to innovate and excel in this dynamic field.

KEY COMPETENCIES

Adaptive Transition
Proven Resilience
Educational Foundation

User-Centric Approach
Passionate Learner
Innovative Mindset

Agile Methodologies
Problem-Solving Excellence
Commitment to Excellence

PROFESSIONAL EXPERIENCE

Lost Inn Porto Receptionist

January 2022 - Present

Proficiently managed guest check-in/out, online reservations, and telephone bookings, offering courteous and efficient service while ensuring real-time system updates. Conducted daily hotel account closures, recorded payments, and supervised cash register, assuring precise cash flow management and remittance to management. Greeted clients and guests in accordance with set guidelines, showcasing friendliness and helpfulness for exceptional service standards.

La Salumeria Porto Restaurant Manager

April 2018 - January 2022

Coordinated food prep and orders, promoted teamwork, and managed deliveries. Monitored business metrics, enhanced organization, and achieved 20% revenue increase through strategic marketing and service excellence.

Kalunga Administrative Assistant

January 2014 - July 2017

Streamlined onboarding program, cutting onboarding time from 4 to 2 weeks, and independently resolved daily challenges for optimal outcomes.

EDUCATION & CERTIFICATIONS

Bachelor's in Software Engineering.
Software Engineering with a Concentration in Data Science
42 Porto

EXTRACURRICULAR ACTIVITIES

Tech Meetup Enthusiast
Porto

Community Volunteer
CASA Porto