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[Portfolio](http://jonathan-louis-com.stackstaging.com/) | [GitHub](https://github.com/Jonathan-Louis) | [Linked-In](https://www.linkedin.com/in/jonathan-louis-19a93545/)

**Summary**Seeking a position as a full stack developer. I am passionate about technology, programming, and continually learning and improving my skills.

**EDUCATION**

* -Southern New Hampshire University, Manchester, NH
  + Major: Computer Science
* -The Ohio State University, Columbus, OH
  + Major: Aerospace Engineering

**TECHNICAL SKILLS**

* Programming: C++, Java, JavaFX, XML, Python, SQL
* Web Development: HTML5, CSS3, JavaScript, jQuery, Bootstrap 4, PHP
* Unit Testing
* AGILE Method training

**PROJECT EXPERIENCE**

[**Video Game List:**](https://github.com/Jonathan-Louis/VideoGameList) Created an application to list video games by publisher, title, and genre. Coded using JavaFX and SQLite to create a database to store game info.

[**Twitter Clone Site:**](https://github.com/Jonathan-Louis/twitter-clone) Created a clone of twitter site that allows a user profile to be created and tweets to be posted by that user. Allows for searching for users and following different users. [Live Site](http://jonathan-louis-com.stackstaging.com/twitter-clone/)

[**Unbeatable Tic Tac Toe:**](https://github.com/Jonathan-Louis/Unbeatable-TicTacToe) Utilized the minimax algorithm to create a version of Tic Tac Toe in which the player cannot beat the computer. The game was coded in C++.

[**Snake Game:**](https://github.com/Jonathan-Louis/SnakeGame) Recreated the arcade game Snake using Java. Create the game graphics and saved a high score to a text file to be saved between sessions of the game. HUD displays the current score as well as the current high score.

**Senior Design Project:** Designed a light attack aircraft from a few given requirements for the performance. I was the team leader for this project. This provided experience for leading a team and coordinating between team members.

**Safeco Conversion Project**: I was a member of a team that assisted with Safeco claims and aided with the conversion of Safeco claims handling from an old system to a new system.

**CERTIFICATIONS**

* Java Programming Masterclass Certification, Tim Buchalka’s Programming Academy, 2020
* The Complete Web Developer Course 2.0 Certification, Codestars by Rob Percival, 2020

**Work Experience**

**Sales Agent**(February 2020 – March 2020)

DialAmerica Henrietta, NY

I worked as a sales agent calling to sell SirusXM radio to individuals from a list of contacts provided to DialAmerica from SirusXM.

**Senior Claims Resolution Specialist**(June 2017 – September 2018)

Liberty Mutual Insurance Company, Westborough MA

As a Senior Claims Resolution Specialist I still had the same responsibilities as a Claims Resolution Specialist, but for high complexity claims. These claims involved a more in-depth investigation to make a decision on the liability after an accident. This included gathering additional details about the accident. As a senior representative I had larger responsibility for paying the correct funds based off the liability decision to all drivers involved in an accident. During my time at Liberty Mutual I also won multiple quarterly awards for providing excellent customer service.

**Claims Resolution Specialist**(October 2016 – June 2017)

Liberty Mutual Insurance Company, Westborough MA

I was a property damage auto insurance claims adjuster for low complexity accidents. As a licensed claims adjuster I was responsible for resolving the customers auto claims quickly and fairly. I was required to gather details about accidents to establish liability and to pay for the damages resulting from an accident. I also provided peace of mind and expertise to the customers.

**Assistant Manager**(March 2016-October 2016)

Hertz Car Rental, Worcester MA

When I was promoted to Manager Associate I became responsible for doing

more of the back office work as well as continuing my responsibilities from the Manager Trainee role. One of the largest responsibilities I under took in this new role was managing our fleet. This meant making sure that we had the vehicles that we required to meet our reservations. I also work with the branch manager looking at our operating statement each quarter to make sure we are maximizing our profit margin.

**Manager Trainee**(August 2015-March 2016)

Hertz Car Rental, Natick MA

As the Manager Trainee I was responsible for preparing and renting vehicles to customers. I also provided every customer with excellent customer service and resolved any customer service issues that would arise during the rental. I also was responsible for selling the ancillary products that were offered on each rental and meeting sales goals based off those products.

**Package Handler**(August 2014 - August 2015)

UPS, Rochester NY

Working for UPS provided work experience in a high-speed work environment where attention to detail was important to ensure the packages got to the correct destination on time.