JONATHAN LOUIS

690 Clover St, Rochester NY 14610
(440) 724-8610

louis.30@buckeyemail.osu.edu

Portfolio | GitHub | Linked-In

Summary
Seeking a position as a full stack developer. I am passionate about technology, programming, and continually learning and improving my skills.

EDUCATION
- -The Ohio State University, Columbus, OH
  - Major: Aerospace Engineering
- -Southern New Hampshire University, Manchester, NH
  - Major: Computer Science

TECHNICAL SKILLS
- Programming: C++, Java, JavaFX, Spring, XML, Python, SQL
- Web Development: HTML5, CSS3, JavaScript, jQuery, Bootstrap 4, PHP, JSP
- Unit Testing
- AGILE Method training

PROJECT EXPERIENCE

Video Game List: Created an application to list video games by publisher, title, and genre. Coded using JavaFX and SQLite to create a database to store game info.

Twitter Clone Site: Created a clone of twitter site that allows a user profile to be created and tweets to be posted by that user. Allows for searching for users and following different users.

Unbeatable Tic Tac Toe: Utilized the minimax algorithm to create a version of Tic Tac Toe in which the player cannot beat the computer. The game was coded in C++.

Snake Game: Recreated the arcade game Snake using Java. Create the game graphics and saved a high score to a text file to be saved between sessions of the game. HUD displays the current score as well as the current high score.

Senior Design Project: Designed a light attack aircraft from a few given requirements for the performance. I was the team leader for this project. This provided experience for leading a team and coordinating between team members.

Safeco Conversion Project: I was a member of a team that assisted with Safeco claims and aided with the conversion of Safeco claims handling from an old system to a new system.

CERTIFICATIONS
- Java Programming Masterclass Certification, Tim Buchalka's Programming Academy, 2020
- Spring Framework 5 Certification, Tim Buchalka's Programming Academy, 2020
- The Complete Web Developer Course 2.0 Certification, Codestars by Rob Percival, 2020

Work Experience

Sales Agent(February 2020 – March 2020)

DialAmerica Henrietta, NY

> I worked as a sales agent calling to sell SirusXM radio to individuals from a list of contacts provided to DialAmerica from SirusXM.

Senior Claims Resolution Specialist(June 2017 – September 2018)

Liberty Mutual Insurance Company, Westborough MA

> As a Senior Claims Resolution Specialist I still had the same responsibilities as a Claims Resolution Specialist, but for high complexity claims. These claims involved a more in-depth investigation to make a decision on the liability after an accident. This included gathering additional details about the accident. As a senior representative I had larger responsibility for paying the correct funds based off the liability decision to all drivers involved in an accident. During my time at Liberty Mutual I also won multiple quarterly awards for providing excellent customer service.

Claims Resolution Specialist(October 2016 – June 2017)

Liberty Mutual Insurance Company, Westborough MA

> I was a property damage auto insurance claims adjuster for low complexity accidents. As a licensed claims adjuster I was responsible for resolving the customers auto claims quickly and fairly. I was required to gather details about accidents to establish liability and to pay for the damages resulting from an accident. I also provided peace of mind and expertise to the customers.

Assistant Manager(March 2016-October 2016)

Hertz Car Rental, Worcester MA

> When I was promoted to Manager Associate I became responsible for doing more of the back office work as well as continuing my responsibilities from the Manager Trainee role. One of the largest responsibilities I under took in this new role was managing our fleet. This meant making sure that we had the vehicles that we required to meet our reservations. I also work with the branch manager looking at our operating statement each quarter to make sure we are maximizing our profit margin.

Manager Trainee(August 2015-March 2016)

Hertz Car Rental, Natick MA

> As the Manager Trainee I was responsible for preparing and renting vehicles to customers. I also provided every customer with excellent customer service and resolved any customer service issues that would arise during the rental. I also was responsible for selling the ancillary products that were offered on each rental and meeting sales goals based off those products.

Package Handler(August 2014 - August 2015)

UPS, Rochester NY

> Working for UPS provided work experience in a high-speed work environment where attention to detail was important to ensure the packages got to the correct destination on time.