

Jonathan Nuno

Full Stack Software Engineer
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Full Stack Software Engineer and a true team player looking to join a company with a compatible work culture and potential for professional growth. Prior to becoming a Full Stack Software Engineer, I worked as Life Event Specialist for Unum where I provided initial and ongoing training to new hires, apart from managing an above average case load of up to 120 claims.

Software Development Skills

- HTML, CSS, JavaScript, React/Redux, Firebase, jQuery, Bootstrap, Node.js, Express, Sequelize, PostgreSQL, SQL, JSON, Git, Visual Studio Code, Chrome Dev Tools, Debugging, Heroku, Postico, Postman

Education

DigitalCrafts | Certificate in Software Engineering | Atlanta, GA September 2020 - Present

- 16-week Software Engineering development program covering full-stack development with an emphasis on cutting-edge frameworks such as React/Redux, Node.js, Express and PostgreSQL

Dalton State College | B.A.S in Technology Management | Dalton, GA May 2018

Software Development Portfolio

Plannero | Plannero.herokuapp.com | Github.com/Jonathan-Nuno/Plannero November 2020

- Member of a 3-person development team building a project tracking webpage which allows multiple users to create, delete and update projects within their own user profile
- Designed the Plannero webpage blueprint, created login and registration functionality, implemented logic to filter projects based on statuses and lead the development of HTML and CSS styles
- Built using JavaScript, Node.js, Express, CSS, PostgreSQL, Sequelize, Heroku, Bootstrap

Knitworthy | Knitworthy.net | Github.com/abbeyperini/Knitworthy October 2020

- Member of a 4-person development team building a knitting/crochet/fiber arts webpage which converts the amount of time and materials used into a fun fact
- Created project display functionality and pioneered development of HTML and CSS styles for mobile view and a responsive desktop view
- Built using JavaScript, HTML, CSS, Bootstrap, Surge

Professional Work Experience

Unum | **Life Event Specialist** | **Chattanooga, TN** July 2019 - August 2020

- Aided team members on complex behavioral health claims by differentiating when an occupational or self-inflicted injury exclusion would apply resulting in an approval rather than a denial with a future appeal
- Trained team members on short-term disability to prevent claims from being overworked due to an analyzed trend showing difficulty with ongoing claim management
- Created and implemented a Microsoft Excel macro to assign work coverage items to individuals on the team and effectively reduced work coverage distribution time by at least 50%
- Decreased claim turnaround times and reduced company spend on document and phone call translations by going above and beyond through real-time and as-needed Spanish-to-English translations
- Maintained a case load of up to 120 claims, working upward to five new claims a day, consisting of short-term and state disability integrated with FMLA, State, and Corporate Leaves with a lower-than-average turnaround.

Unum | **Short Term Disability Specialist** | **Chattanooga, TN** May 2018 - July 2019

- Provided direction on when additional medical information should be requested during the initial claim markup process due medical information status prior to claim assignment.
- Collaborated on modifying the eligibility review process regarding complex scenarios in which further action was required prior to confirming resulting in a shortened initial claim review.
- Assumed a leadership role within the team by leading problem-solving events and attending cross-departmental events to improve the initial and ongoing claims management process.
- Mentored Short-Term Disability Trainees by aiding with claim list prioritization and direction for both behavioral and non-behavioral claims.