Jonathan Nuno

Full Stack Software Engineer

Kennesaw, GA | (706) 594-3027

jnuno.423@gmail.com | Linkedin.com/in/jonathannuno | Jonathan-Nuno.dev | Gthub.com/Jonathan-Nuno

Full Stack Software Engineer and a true team player looking to join a company with a compatible work culture and potential for professional growth. Prior to becoming a Full Stack Software Engineer, I worked as Life Event Specialist for Unum where I provided initial and ongoing training to new hires, apart from managing an above average case load of up to 120 claims.

Software Development Skills
• HTML, CSS, JavaScript, jQuery, Bootstrap, Node.js, Express, React/Redux, Sequelize, PostgreSql, SQL, JSON, Git, Visual Studio Code, Visual Studio Enterprise, Chrome Dev Tools, Debugging, Heroku, Postico, Postman

Education
DigitalCrafts | Certificate in Software Engineering | Atlanta, GA   September 2020 - Present
• 16-week Software Engineering development program covering full-stack development with an emphasis on cutting-edge frameworks such as React/Redux, Node.js, Express and PostgreSQL

Dalton State College | B.A.S in Technology Management | Dalton, GA   May 2018

Software Development Portfolio
Plannero | Plannero.herokuapp.com | Github.com/Jonathan-Nuno/Plannero   November 2020
• Member of a 3-person development team building a project tracking webpage which allows multiple users to create, delete and update projects within their own user profile
• Responsible for creating Plannero webpage blueprint, added login and registration functionality, added logic to filter projects based on statuses and lead the development of HTML and CSS styles
• Built using JavaScript, Node.js, Express, CSS, PostgreSQL, Sequelize, Heroku, Bootstrap

Knitworthy | Knitworthy.net | Github.com/abbeyperini/Knitworthy   October 2020
• Member of a 4-person development team building a knitting/crochet/fiber arts webpage which converts the amount of time and materials used into a fun fact
• Responsible for adding project display functionality and development of HTML and CSS styles for mobile view and a responsive desktop view
• Built using JavaScript, HTML, CSS, Bootstrap, Surge

Professional Work Experience
Unum | Life Event Specialist | Chattanooga, TN   July 2019 - August 2020
• Aided team members on complex behavioral health claims by differentiating when an occupational or self-inflicted injury exclusion would apply resulting in an approval rather than a denial with a future appeal
• Trained team members on short-term disability to prevent claims from being overworked due to an analyzed trend showing difficulty with ongoing claim management
• Created and implemented a Microsoft Excel macro to assign work coverage items to individuals on the team and effectively reduced work coverage distribution time by at least 50%
• Decreased claim turnaround times and reduced company spend on document and phone call translations by going above and beyond through real-time and as-needed Spanish-to-English translations
• Maintained a case load of up to 120 claims, working upward to five new claims a day, consisting of short-term and state disability integrated with FMLA, State, and Corporate Leaves with a lower-than-average turnaround.

Unum | Short Term Disability Specialist | Chattanooga, TN   May 2018 - July 2019
• Provided direction on when additional medical information should be requested during the initial claim markup process due medical information status prior to claim assignment.
• Collaborated on modifying the eligibility review process regarding complex scenarios in which further action was required prior to confirming resulting in a shortened initial claim review.
• Assumed a leadership role within the team by leading problem-solving events and attending cross-departmental events to improve the initial and ongoing claims management process.
• Mentored Short-Term Disability Trainees by aiding with claim list prioritization and direction for both behavioral and non-behavioral claims.