

# MY RESUME

## 1. PERSONAL INFORMATION

Name: Jonathan Soh Zun En  
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Online CV: <https://github.com/Jonathan-Soh/CurriculumVitae>



## 2. WORK EXPERIENCE

### **Social Worker** – *SHINE CYS, Targeted Interventions Services (2019 Mar – 2023 Dec)*

#### *Achievements/Tasks*

- Casework with juvenile offenders on diversionary programmes and other at-risk youths (ISP).
- Conducted groupwork for juvenile offenders (ISP).
- Conducted triage interviews to make recommendations for juvenile offenders (ISP).
- Conducted external training for stakeholders as part of organisational consultation.
- Served as Field Supervisor for undergraduate and polytechnic student interns.

### **Caseworker** – *Trybe Ltd (2018 Oct – 2019 Feb)*

#### *Achievements/Tasks*

- Casework with juvenile probationers transiting from institutions into society.
- Worked with families, volunteers, and stakeholders in holistic interventions.

### **Life Coach** – *Trybe Ltd (2015 Aug – 2018 Sep)*

#### *Achievements/Tasks*

- Casework with juvenile probationers residing in institutions.
- Worked with families, volunteers, and stakeholders in holistic interventions.
- Conducted restorative practice groupwork for youth offenders.
- Engaged juvenile probationers in school or work as part of rehabilitation.
- Served as Field Supervisor for polytechnic student intern.

### **Social Worker** – *Fei Yue Community Services (2014 Jul – 2015 Jul)*

#### *Achievements/Tasks*

- Conducted outreach to at-risk youths in community.
- Casework with at-risk youths in community.
- Worked with families, volunteers, and stakeholders in holistic interventions.

### **Social Work Intern** – *Fei Yue Community Services (2013 May – 2013 Jul)*

#### *Achievements/Tasks*

- Conducted outreach to at-risk youths in community.
- Developed engagements tools for outreach work.
- Casework with juvenile offenders in Guidance Programme.

### **Social Work Intern** – *SHINE CYS, Clementi (2012 May – 2012 Jul)*

#### *Achievements/Tasks*

- Casework with juvenile offenders in Guidance Programme.
- Casework with at-risk youths in Enhanced STEP-UP.
- Conducted CHOICE groupwork for at-risk youths in Guidance Programme.
- Conducted Youth Cop groupwork for school youths.

### **Part-Time Programme Coordinator** – *Healthserve (2011 May – 2011 Jul)*

#### *Achievements/Tasks*

- Oversaw mentoring programme for disadvantaged youths from APS.
- Launched mentoring programme and satellite office in APS.
- Conducted recruitment speech at volunteer recruitment for mentoring programme.

**Porter Service (Part-Time) – Amara Hotel (2006 Sep – 2006 Dec)**

*Achievements/Tasks*

- Welcomed and orientated guests upon arrival, and provided baggage assistance.
- Provided information and recommendations to assist guests in planning their visits.

**Porter Service (Part-Time/Full-Time) – Rasa Sentosa Resort (Part-Time: 2005 Jun – 2006 Feb, Full-Time: 2006 Mar)**

*Achievements/Tasks*

- Welcomed and orientated guests upon arrival, and provide baggage assistance.
- Provided information and recommendations to assist guests in planning their visits.
- Covered room service duties after 11 pm until 1 am.

### 3. VOLUNTEERING EXPERIENCE

**Assigned Reader – SHINE CYS, Targeted Interventions Services (2014 - 2023)**

*Achievements/Tasks*

- Befriended and assisted assigned children in reading, 1.5 hour per week.
- Conducted group reading and managing group dynamics among 15 to 20 children.
- Facilitated cognitive games in group setting with 3 to 5 children.
- Received 10-year Long Service Award for volunteering in 2023.

**Mentor – SHINE CYS, Targeted Interventions Services (2012 - 2013)**

*Achievements/Tasks*

- Befriended and mentored assigned youth in academic learning, 2 hours per week.

### 4. EDUCATION

Date		Institutions Attended	Qualifications Obtained	Grades
From	To			
2011	2014	National University of Singapore	B.A. of Social Sciences (Hons) in Social Work	CAP: 4.16
2008	2011	Ngee Ann Polytechnic	Diploma in Psychology and Community Services	GPA: 3.73

### OTHER QUALIFICATIONS / COURSES ATTENDED / AWARDS ATTAINED

Date		Qualifications / Awards Obtained	Awarding Institution
From	To		
2024	2024	Professional Certificate in Data Intelligence and Business Analytics	National University of Singapore
2023	2024	The Complete Python Bootcamp From Zero to Hero in Python (Online)	Udemy
2010	2010	Module Best Award in “Fundamentals of Counselling”	Ngee Ann Poly – School of Humanities
2008	2008	Second Most Outstanding Performance in Semester Award	Ngee Ann Poly – School of Humanities