

JONATHAN BATTISTA

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PERSONAL SUMMARY

As a customer experience professional with a collaborative mindset and a passion for client-centric solutions, I bring a unique blend of soft skills and technical expertise to the table. With a background in software engineering, specifically in MERN stack and JavaScript, coupled with hands-on experience collaborating with UX designers and data scientists, I am well-equipped to excel in Software Engineer Role.

JavaScript	TypeScript	HTML/CSS	React.js	Node.js	JQuery	AWS	Docker
MySQL	MongoDB	PostgreSQL	REST APIs	Express	Linux	Postman	Git

SOFTWARE PROJECTS

Critic Consolidator (Lead Full Stack Developer)

- Built a robust website framework leveraging React, CSS, MySQL, Node.js, and Puppeteer, showcasing proficiency in full-stack development technologies.
- Integrated automated testing processes, achieving a 50% reduction in bug resolution time, and improving overall code quality.
- Developed a sophisticated data scraping domain to aggregate reviews and scores from diverse sources, facilitating centralized access and enhancing user convenience.

FPS 10-Man Website (Lead Software Engineer)

- Engineered a dynamic web platform utilizing React, Socket.io, and MongoDB, exemplifying expertise in modern web development frameworks and database management systems.
- Orchestrated DevOps practices, achieving a 30% reduction in deployment time and ensuring continuous delivery of updates and features.
- Designed to enhance gamers' organizational capabilities, facilitating event planning, tournament management, and pick-up game coordination, while also providing comprehensive statistical analysis and seamless integration with Discord for enhanced communication and community engagement.

EDUCATION

Brainstation BootCamp (Full Stack JavaScript)

September 2023 – December 2023

- Intensive four-month bootcamp covering HTML, CSS, JavaScript, TypeScript, NodeJS, React, Express, MySQL and unit testing/TDD.
- Completed the development of multiple projects, ranging from HTML-based interfaces to full-stack web applications, showcasing versatility in software engineering proficiency.
- Led a high-stakes project as the developer team lead, collaborating seamlessly with a UX/Design team to deliver a comprehensive solution tailored for Roku.

- Demonstrated adaptability and collaborative skills by engaging in and contributing to various Hackathons, fostering an environment of rapid ideation and teamwork.

Stevenson University (Computer Science)

September 2020 – February 2021

PROFESSIONAL EXPERIENCE

Ready Mix Operator

February 2022 – August 2023

National Gypsum Company

- Utilized precise control and monitoring techniques across multiple pieces of equipment to ensure uninterrupted operations, guaranteeing the production of high-quality output with minimal downtime.
- Facilitated seamless communication within the team and support units, optimizing workflow efficiency to sustain continuous production of premium-grade products while minimizing resource wastage.
- Increased production output by 15% by optimizing equipment settings and fine-tuning operational parameters.

Customer Service Representative Agent

May 2019 – August 2020

Jacks Smalls Engines

- Maintained an up-to-date knowledge base of hardware and software solutions, ensuring adherence to industry best practices and fostering a culture of continuous improvement among team members.
- Effectively managed complex, multi-building projects, adeptly navigating intricate customer requests from inception to successful completion, showcasing strong project management and customer service skills.
- Recognized for consistently meeting or exceeding monthly sales targets by 20%.