



# JONATHAN CHIONG

## FRONT-END DEVELOPER

### CONTACT ME AT

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### VOCATIONAL CERTIFICATIONS

-  Web Development level III  
TESDA @ Informatics College  
Eastwood
-  Advanced Python Programming  
Magno Software Development  
and Training Services
-  Fundamentals of Python  
Programming  
Magno Software Development  
and Training Services

### SKILLS SUMMARY

React  
Javascript  
HTML  
CSS  
SASS  
Bootstrap  
Git

### PERSONAL PROFILE

Self-motivated and goal oriented. I have a passion in building sleek looking websites. I like learning modern technologies and techniques in front-end development.

### SKILLS

Experience in building website using HTML, Sass, Javascript  
Knowledgeable in react JS and using redux with react-hooks  
Experience using Git version control system

### WORK EXPERIENCE

#### Business Partner

Mary's Meat Shop | April 2020 - Current

- Marketing - promote products on facebook through paid ads and etc.
- Graphic Design - design eye-catching marketing materials.
- Customer service - answer customer queries and process payments and etc.

#### Service Desk Analyst

Hindujah Global Services | Jan 2020 - Sept 2020

- Perform incident management through ITSM
- Network access creation, deletion and modification through Active Directory
- Responsible for providing level 1 support for desktop users hardware / software issues.

#### Technical Support Representative

Quantrics Enterprises Inc. | Jan 2018- Sept 2018

- Provided thorough support and problem resolution for customers.
- Educate customers about company products and pitch sales tailored to their needs.

## **Email Support**

Voyage Media (Homebased) | Mar 2017- Dec 2017

- Marketing - find leads and send proposal to feature them in our online magazine.
- Customer service - answer customer queries and gather necessary data.

## **Bing Advertisement Professional**

Arvato Bertelsmann | Oct 2015- Mar 2017

- Technical Support - fix ad display related issues such as ad not displaying in Bing search engine.
- Customer service - help optimize user's ad performance by providing appropriate recommendations.

## **Technical Support Representative**

Teletech | Dec 2014- Aug 2015

Technical Support - troubleshoot internet related issues for AT&T DSL clients.

## **E D U C A T I O N A L   H I S T O R Y**

### **Technological Institute of the Philippines**

BS Architecture | Jan 2011- Dec 2013 (Undergraduate)

### **Seven Angels College Inc.**

Highschool