



Scan to verify

CERTIFICATE OF COMPLETION

This certifies that

Jonathan James Franco

has completed the training

Introduction to Amazon Connect and the Connect Control Panel (CCP)



an online non-credit training authorized by Amazon Web Services and offered through W3Schools

Issued June 26, 2024

A handwritten signature in black ink, reading 'Thomas Thorsell-Arntsen'.

Thomas Thorsell-Arntsen
for W3schools.com

Verify completion at
<https://verify.w3schools.com/10Y67L7V50>