Jonathan Gin

hello@jonathangin.me | jonathangin.me | github.com/JonathanGin52 | linkedin.com/in/jonathangin

Skills

Programming Languages	Ruby, TypeScript, JavaScript, Python, SQL, HTML, CSS (Proficient) • Java, Go, Lua (Prior Experience)
Technologies and Frameworks	Ruby on Rails, GraphQL, MySQL, Redis, gRPC, React.js, SvelteKit, Express.js, Docker, Git

Experience

GitHub - Growth
Remote

Software Engineer III — *June 2022 – Present*

- Lead the development and implementation of Growth initiatives resulting in significant increases in user acquisition, retention, and revenue
- Refactored critical billing paths by coordinating with Billing and Enterprise teams, enabling add-on purchases during checkout through a third-party payment provider. Resulted in a **25% increase in subscription conversion rate** and facilitated a more effective cross-selling approach
- Enabled the ability to trial GitHub Advanced Security and developed a series of onboarding tasks to guide users through the trial
- Collaborated with the Starter Workflows team to automatically surface relevant GitHub Actions workflow suggestions based on repository code analysis, leading to a **31.5% lift in Actions adoption** in repositories among those that engaged with the section
- Proactively championed an initiative to add type checking using **Sorbet** by developing guidelines, writing documentation, and pairing with team members. Achieved **100% type coverage** in team-owned files

Shopify - Caching Platform
Remote

Production Engineer Intern — *Sept 2021 – Apr 2022*

- Engineered a generic developer interface for applications to access a distributed in-memory datastore built on top of **KeyDB**
- Instrumented application monitoring using **OpenTelemetry** and analyze data in **Google BigQuery**
- Created **Grafana** dashboards to visualize log data and implemented real-time monitoring in **Splunk**
- Deployed and managed cache clusters across multiple regions using **Google Kubernetes Engine**
- Implemented automatic hotkey detection and dynamically resolved issue by splitting traffic across multiple clusters

Shopify - Checkout Orders
Remote

Backend Developer Intern — *Jan 2021 – Aug 2021*

- Developed a large-scale application to power mission critical checkout flows for **over 1 million** shops using **Ruby on Rails** and **GraphQL**
- Evaluated strategies to migrate legacy code to meet new requirements and achieve feature parity
- Proposed, developed, and documented new domain objects to enable order editing and draft orders
- Deployed automated load testing scripts and performed resiliency testing under simulated adverse network conditions

Shopify - Experiment Platform
Remote

Data Engineer Intern — *May 2020 – Dec 2020*

- Built and launched internal experimentation platform, empowering teams to conduct cross-product **A/B tests**
- Led a team of 3 to create a tool to calculate and visualize the sample size required to attain a target confidence level using Bayesian statistics
- Identified and removed a bottleneck during experiment group partitioning, improving worst case performance by **99.7%**
- Developed data pipelines to process and analyze data using **Python** and **Apache Spark**
- Authored and documented new performance metrics written in **SQL**
- Conducted user testing sessions with data scientists to gather feedback and improve product

Shopify - Shopify Fulfillment Network
Toronto, Canada

Fullstack Developer Intern — *May 2019 – Apr 2020*

- Worked on the Shopify Fulfillment Network prior to launch and maintained application post-launch
- Authored and documented **GraphQL** endpoints and constructed data models to support the application backend
- Developed and maintained modular frontend components with comprehensive unit tests using **React**, **Jest**, and **Enzyme**
- Wrote middleware to integrate internal APIs with third-party logistics providers

Featured Projects

Dev Degree Dashboard | React.js, GraphQL, Ruby on Rails

- Built a full-stack web application to browse Dev Degree interns' past projects and teams using **Ruby on Rails**, **React.js**, and **GraphQL**.
- Aggregated data from multiple sources and wrote a background job to programmatically refresh data daily.
- Set up performance monitoring with **Datadog**, as well as error tracking and reporting using **Bugsnag** and **Sentry**.
- Implemented user authentication, continuous integration, and continuous deployment using **Buildkite**.

Education

York University, Lassonde School of Engineering
Toronto, Canada

B.Sc., Hons. Computer Science (Industry Stream - Dev Degree) — *Sept 2018 – Apr 2022*

- Selected as one of ten students to participate in the Shopify Dev Degree program — a four-year work-integrated learning program offered by Shopify and York University that combines work experience on four different teams at Shopify with an accredited Computer Science Degree.