

JONATHAN TURNER

Software Developer

Atlanta, GA | LTurnerJonathan@gmail.com | (678) 378-3789

Professional Experience

Resume Wording

San Francisco, CA & New York, NY

Technical Program Manager

2014–Present

- Tutored undergrads in Machine Learning & NLP (PyTorch pipelines, text analytics), Algorithms & Data Structures, Operating Systems, and Computer Organization and Architecture.
- Used pre/post assessments to track progress—students averaged a 20–45% grade gain within one—three months.
- Handled scheduling, reporting, and client relations; maintained a five-star profile and 90% re-booking rate.

GrowthSI

New York, NY

Product Manager

2012–2013

- Spearheaded a cross-functional team (Technology, Business Development, Management) to implement a new ERP system, accelerating revenue growth by 25% in one year.
- Improved sales efficiency by leading adoption of a CRM solution across 150 users; redesigned key sales workflows.
- Developed training and peer-mentoring programs for diversity and inclusion events attended by over 10,000 employees.

Project Experience

- **Operations Improvement Project** — Redesigned an internal tracking system for 125 employees, delivering 20+ new features, reducing save/load times by 20% and operational costs by 25%.
- **Launch of New Mobile App** — Led client-facing requirements sessions for 20+ projects and coordinated cross-team development of iOS application.

Education

Kennesaw State University

Kennesaw, GA

Bachelor of Science in Computer Science; Concentration in Artificial Intelligence

2021–2025

Magna Cum Laude

Additional Information

- **Program Management:** SDLC, Resource Planning, Jira, MS Project
- **Technical Skills:** Python, R, Microsoft SQL Server, AWS, PRINCE2
- **Certifications:** Data Science Bootcamp (2016), PRINCE2 Practitioner

Socials

LinkedIn — LTurnerJonathan

GitHub — JonathanLTurner03

Website — atlantissrv.com