JONATHAN TURNER

Software Developer

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Professional Experience

BestBuy GeekSquad

Kennesaw, GA

Consultation & Repair Technician

2021-Present

- Diagnose and repair complex hardware and software issues on desktops, laptops, and peripherals using specialized troubleshooting techniques and diagnostic software.
- Conduct technical consultations to assess customer needs, identify system limitations, and recommend tailored solutions that align with business or personal objectives.
- Document service workflows, resolution steps, and best practices in internal knowledge base, ensuring clear communication among cross-functional teams and promoting consistent service delivery.

Wyzant Tutoring

Canton, GA

 $Undergraduate\ Computer\ Science\ Tutor$

2024-Present

- Deliver one-on-one instruction in Machine Learning, Algorithms & Data Structures, Operating Systems, and Computer Organization & Architecture, adapting teaching strategies to diverse learning styles.
- Manage student onboarding, scheduling, and progress tracking through the Wyzant platform, consistently maintaining a 5-star rating.
- Develop customized practice exercises and review materials to reinforce core concepts and improve exam readiness.

Project Experience

IcarusEye Machine Vision

Aug 2024-Present

- Real-time drone detection & tracking using YOLOv8s (VisDrone2019-DET) + ByteTrack with live confidence thresholds, model swapping & class omission
- Edge-optimized deployment for low-latency performance across varied environments

GSO Website Unification

Jan 2025–May 2025

- Led consolidation of multiple Georgia Symphony Orchestra domains into a single WordPress platform with custom themes, plugins & API integrations.
- Delivered responsive design and streamlined ticketing UX to ensure consistent branding and ease of use.

Education

Kennesaw State University

Kennesaw, GA

Bachelor of Science in Computer Science; Concentration in Artificial Intelligence $Magna\ Cum\ Laude$

2021 - 2025

Technical Skills

- **Programming:** Python (4+ yrs), Java (4+ yrs), HTML5/CSS3, Vue.js (3+ yrs), MATLAB, R, C#
- Frameworks & Libraries: PyTorch, OpenCV, YOLO, Docker & Docker Compose
- Tools & Platforms: Git/GitHub, JetBrains IDEs, VS Code, Script Automation, RegEx, Virtualization

Socials