

Kiosk Usage Data

Initial PNR Search Type



Initial Search Type Daily Counts

Day	Manual PNR Entry	Passport Scan	Boarding Pass Scan	Credit Card Swipe	Manual MP # Entry	ETicket Entry	Total
9/15	40,663	8,889	28,489	5,921	5,629	1,543	91,134
9/16	47,961	8,738	33,773	6,810	6,611	1,819	105,712
9/17	55,916	10,103	33,928	7,092	7,224	2,067	116,330
9/18	45,933	10,631	28,251	5,559	5,374	1,889	97,637
9/19	48,103	8,755	33,565	6,749	6,886	1,565	105,623
9/20	37,615	7,151	28,684	5,741	5,461	1,294	85,946
9/21	17,010	3,403	11,786	2,630	2,299	579	37,707
Totals	293,201	57,670	198,476	40,502	39,484	10,756	640,089
Daily Average	41,885.86	8,238.57	28,353.71	5,786.00	5,640.57	1,536.57	91,441.29

First Time vs. Already Checked-In Transactions



First Time vs. Already Checked-In Transactions

Day	First Time Check-In (Count)	Already Checked-In (Count)	Single Pax Transactions	Multi-Pax Transactions	Multi-Pax Transaction Pax Count
9/14	26,351	40,684	41,972	22,017	53,057.00
9/15	29,090	48,635	48,586	25,987	65,218.00
9/16	31,626	58,149	55,741	31,553	78,072.00
9/17	37,395	59,818	60,771	33,236	80,717.00
9/18	33,123	48,813	47,135	31,543	76,878.00
9/19	31,047	59,135	56,598	31,609	79,547.00
9/20	24,786	47,432	47,397	23,740	57,188.00
9/21	11,764	20,663	20,472	11,164	27,433.00
Totals	225,182	383,329	378,672	210,849	518,110.00
Daily Average	28,147.75	47,916.13	47,334.00	26,356.13	64,763.75

Agent override transaction reports



Agent override transactions

Day	International	Bag Exception	BE no Carry-on	Military	Selftag	Touchless kiosk	Baggage Fee	Total Agent Overrides	Override for Check-in
9/15	7,962	318	1,980	1,116	520	0	114	11,798	9,768
9/16	8,017	458	2,758	1,350	591	0	108	13,105	10,588
9/17	9,137	457	3,945	1,886	676	0	1,095	16,686	12,818
9/18	9,318	417	2,354	1,308	614	0	106	13,864	11,522
9/19	7,166	492	2,845	1,578	623	1	147	12,664	9,777
9/20	5,622	319	2,451	1,092	510	0	75	9,938	7,744
9/21	2,536	131	866	478	191	2	39	4,181	3,334
Totals	49,758	2,592	17,199	8,808	3,725	3	1,684	82,236	65,551
Daily Average	7,108.29	370.29	2,457.00	1,258.29	532.14	0.43	240.57	11,748.00	9,364.43