Elliott R. Jones

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Web Developer|Technical Professional

Tenacious Programming Professional and Web Developer, eager to apply technical know-how and a diverse taste profile to be an invaluable member of a team. Committed to tracking and eliminating bugs hindering user experiences. Adaptable and multi-talented earned through a manifold of varied disciplines within work environments. Excitedly pursuing new opportunities to expand the grasp on the Programming Lifecycle.

Technical Skills

Languages
HTML, CSS, JavaScript, Node.js, Java, C#
Data Manipulation & Visualization
Ajax, Bootstrap, Foundation, jQuery
Other
Git, Bash, MS Office, VS Studio, NetBeans, Notepad++, OBS, ScreenCast

Education

- **Certificate** *Web Development, UCSD   San Diego CA*   **June 2020- December 2020**
- **AAS** *Network Engineering, Virginia College Jacksonville FL*   **August 2013- May 2015**

Experience

Delivery Driver, Courier Distribution Systems, San Diego, CA | July 2019 -August 2020
- Deliver packages in an efficient and timely manner Ensure proper handling of packages to adhere to company standards Manage time sensitive schedules to prevent delivery related delays.
- Clearly communicated with dispatchers and Supervisors, giving updated information, including estimated times of arrival and latest road conditions.
- Tracked time spent on assignments each day for productivity reporting.

Gaming Inspector / Surveillance Officer, Viejas Casino, San Diego, CA | May 2016 - July 2019
- Used electronic surveillance cameras to watch tables and other gambling activities on the gaming floor, tracking suspicious activities and documenting identified violations.
- Utilized well-developed interpersonal and communication talents to work well with people of all backgrounds, including upper management, fellow team members and casino patrons.
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.

Helpdesk Technician, iON Management, Jacksonville, FL | March 2015 - May 2016
- Analyzed Hardware and Software issues to identify troubleshooting methods needed for quick remediation.
- Helped streamline repair processes and update procedures for support action consistency.
- Conducted in-depth product and issue resolution research to address customer concerns.