



NOVA SCHOOL OF  
SCIENCE & TECHNOLOGY

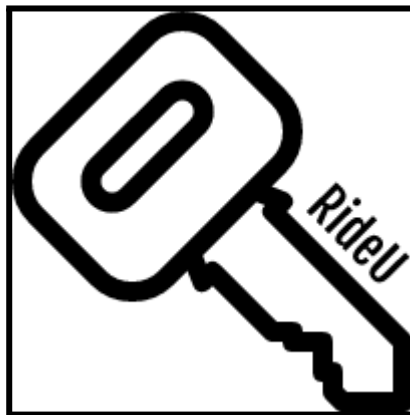
**Interação Pessoa-Máquina**

**2022/2023**

# RideU

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## Stage 5: Heuristic evaluation



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## Heuristic evaluation of the Group\_18 interface

N°	Problem	Heuristic	Description	Severity	Solution	Screenshot
1	No transition at sign in	Consistency & Standards	Sometimes when clicking on sign in with the fields filled there is no transition	Low, reduces immersion	Transition to the main menu or login menu	<a href="#">problem n°1.mp4</a>
2	Login state disappears when switching pages	Visibility of system status	After logging in when changing pages the indicator that we were logged in disappears and tells us to log in again	Low, reduces immersion	Fix the account/logout bar	<a href="#">problem n°2.mp4</a>
3	Items with different sizes	Aesthetic and Minimalist Design, Consistency & Standards	When viewing the products for sale they usually have different sizes.	Medium, reduces immersion and is visually annoying	Have all products with the same size	<a href="#">problem n°3.PNG</a> <a href="#">problem n°3.1.PNG</a>
4	Unformatted text and buttons	Aesthetic	When viewing a product there is often text overlaid with text or text behind the image	High, reduces immersion, is visually annoying, it is often impossible to read pertinent information such as the mobile phone number and the buy/sell button is on top of the images	Fix the text	<a href="#">problem n°4.PNG</a> <a href="#">problem n°4.1.PNG</a>

Nº	Problem	Heuristic	Description	Severity	Solution	Screenshot
5	Issue #4 and #5 on another platform	Aesthetic and Minimalist Design, Consistency & Standards	The same problem presented in nº4 and nº5 but more exaggerated when viewing the website from a tablet	High, reduces immersion, is visually annoying, it is often impossible to read relevant information such as the mobile phone number and the buy/sell button is on top of the images	Have all products with the same size, Fix the text and the format	<a href="#">problem nº5.jpg</a> <a href="#">problem nº5.1.jpg</a> <a href="#">problem nº5.2.jpg</a> <a href="#">problem nº5.3.jpg</a>
6	Selling a service	Consistency & Standards	We consider selling objects and offering services different things so when running the scenarios we do not consider using the sell button to offer a service	Medium, if the user does not know where to offer a service, he cannot advertise	Have 2 buttons one for each action	<a href="#">problem nº6.PNG</a>
7	Sell button	Consistency & Standards	The sell button should be in more than one place since the only place where the button is has a transition with the buy button	low, small inconvenience	Have another sell button on the menu bar	<a href="#">problem nº7.PNG</a>

## Positive aspects

The website has a good choice of colors, a nice layout and all the interface items are well positioned. In addition, the website is fluid with quick transitions between interactions from one page to another or between windows.

In conclusion overall we found the interface simple, efficient and evident to use.

**Project reception date:** 28/11/2022

**Project evaluation delivery date:** 5/12/2022