



Service	Used (%)	Not used (%)	Don't know (%)
Online banking	85	10	5
Mobile banking	75	15	10
Online bill payment	65	20	15
Online account opening	55	25	20
Online loan application	45	30	25
Online investment services	35	40	25
Online insurance services	25	50	25
Online credit card services	15	60	25
Online money transfer services	10	70	20
Online currency exchange services	5	80	15
