

Seminar 4

Security Standards

Team 3

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Which of the standards
discussed in the sources
above would apply to the
website/ organisation
assigned to you for the
assessment?

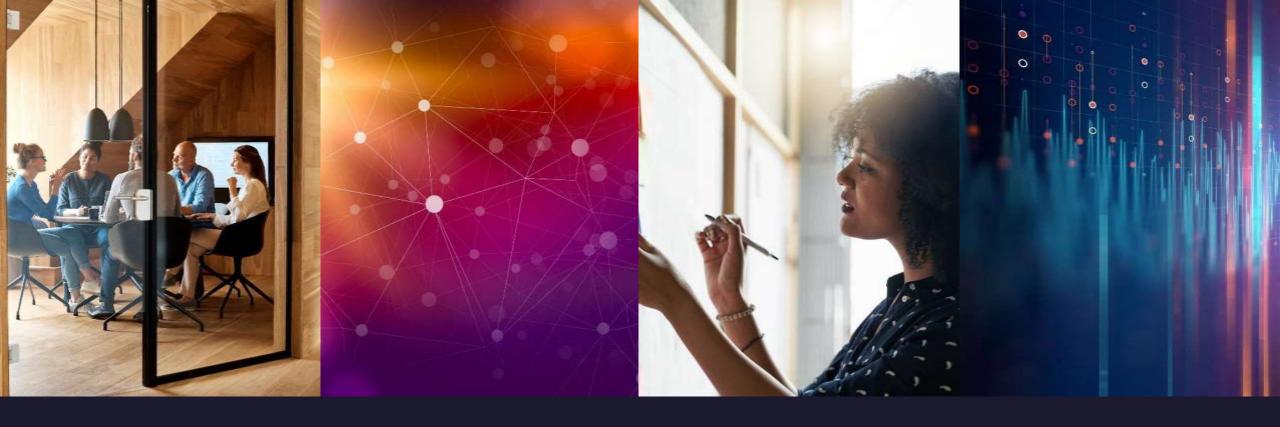
- Evaluate your assigned website against the appropriate standards and decide how you would check if standards were being met?
- What would your recommendations be to meet those standards?
- What assumptions have you made?

Questions









Introduction

- Our assigned website is a Customer Relationship Management(CRM).
- CRM is a set of ideas and principles that helps businesses engage and connect with customers and their data. Organisations are moving their customers' data to the cloud and using CRM platforms such as Salesforce, and Dynamics 365 (Martin, 2010).

Which of the standards discussed in the sources above would apply to the website/ organisation assigned to you for the assessment?

GDPR

PCI-DSS

The Privacy and Electronic Communications (EC Directive) Regulations 2003 (PECR) which comes under the <u>UK GDPR</u> standard of consent.

Others include ISO 27000, DPA 2018, GDPA 2016

Evaluate your assigned website against the appropriate standards and decide how you would check if standards were being met?

External auditors and consultants to verify compliance.

GPDR:

Security including pseudonymization, encryption. Ensure Confidentiality, Integrity, and Availability (CIA), fairness of data usage; minimise data it is adequate, relevant, and necessary. Accountability and responsibility of personal data, and compliance with relevant regulations.

PCI-DSS:

PIN Transaction security point of interaction, Payment Application Data Security Standard, PTS Hardware Security model, P2PE, PCI 3-D Secure Software Development Kit; Software-based PIN Entry on COTS, Secure Software, Contactless Payments on COTS

What would your recommendations be to meet those standards?

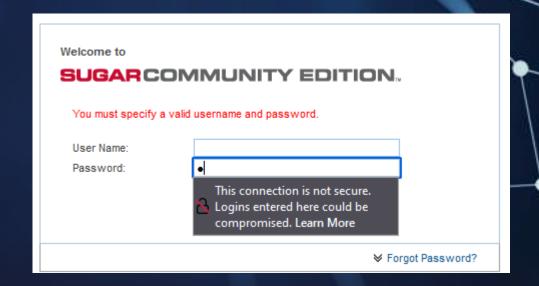
Information Commissioner's Office recommends the following:

- consider things like risk analysis, organisational policies, and physical and technical measures.
- take into account additional requirements about the security of your processing – and these also apply to data processors.
- You also need to ensure that you have appropriate processes in place to test the effectiveness of your measures, and undertake any required improvements.
- Set up a committee, determine budget, costs, and timeframe. Action plan

What assumptions have you made?

<u>www.customersrus.co.uk</u> is an old website with outdated software and vulnerabilities. Firefox browser flags the password input box. GDPR stipulates 'Any password system you deploy must protect against theft of stored passwords and 'brute-force' or guessing attacks.'

Also, there is no cookie notification which contravenes <u>UK GDPR standard of consent</u>.



References

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