# ANALYSIS OF VIDEO GAMES SALES

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#### **Abstract**

As a cultural product, games have become an important part of people's cultural life. They have greatly enriched people's lives and brought huge profits to the company. In order to further understand the development of the game industry, in this paper we conducted Data Exploration on industry data and used Association Rules and Classification Analysis. We found that Play Station is the most popular gaming platform; North America, Europe, and Japan are the main markets for current games; teenagers are the main consumers of games, and their favorite is action games; for companies, they can use Random Forest to assist market expectation analysis

#### I. Introduction

Motivated by Gregory Smith's web scrape of VGChartz Video Games Sales, this data set simply extends the number of variables with another web scrape from Metacritic. Unfortunately, there are missing observations as Metacritic only covers a subset of the platforms. Also, a game may not have all the observations of the additional variables discussed below. Complete cases are 6,900. We first perform Data Exploration and Association Rules on the data set, finding out the combination of attributes that account for high satisfaction. Then we perform classification analysis on the factors in the data set, observing groups of similar games and find out the suitable classifier for this dataset. According to the previous analysis results, we summarize the business advice for game companies.

## II. Methods

## 2.1 Data Preparing

Our project is going to explore the Video Games Sales Dataset from Kaggle (<a href="https://www.kaggle.com/sidtwr/videogames-sales-dataset">https://www.kaggle.com/sidtwr/videogames-sales-dataset</a>). There are 3 csv files under this dataset, and we finally decide to use 'Video\_Games\_Sales\_as\_at\_22\_Dec\_2016.csv', which contains data of other two files, to be our object. This csv file is consist of 11563

lines of sales information and 16 columns: Name, Platform, Year\_of\_Release, Genre, Publisher, NA\_Sales, EU\_Sales, JP\_Sales, Other\_Sales, Global\_Sales, Critic\_Score, Critic\_Count, User\_Score, User\_Count, Developer, and Rating after data processing.

## 2.2 Data Exploration

In this step, we mainly deleted NAs, Spaces and check outliers. After preparing our data, we use correlation matrix to explore correlations among each numeric variable. And visualize the relationship of sales and Year\_of\_Release, sales and genre, sales and platforms.

#### 2.3 Association Rules

In this part, we define any games that score is above 8.2 is satisfied and others are not satisfied. The Left Hand Side variables are Platform, Genre, Publisher, Developer, Rating, NA\_Sales\_Class, EU\_Sales\_Class, JP\_Sales\_Class, Other\_Sales\_Class. The parameter of support is 0.01 and the confidence is 0.5.

## 2.4 Classification Analysis

In this step, we want to explore further on the relationship between customer safisfaction and other factors. Based on the results of previous steps, we decided to slice the original data and focus on these columns: Platform, Genre, Publisher, NA\_Sales, EU\_Sales, JP\_Sales, Other\_Sales, Critic\_Score, Developer, Rating, and Customer\_Satisfaction. After setting Customer\_Satisfaction as the independent variable, we will perform Naïve Bayes, Bagged Cart, Random Forest, and Decision Tree on this dataset, finding out which of them is the most suitable classifier for this task. For the training step, we randomly sample 80% of data to train each classifier, and use the train() function for Naïve Bayes, Bagged Cart, Random Forest, and Decision Tree. In order to generate a reliable classifier, we set the value of 'control', a parameter of train() function, as trainControl(method = 'repeatedcv', number = 10), which means we will use repeated random sub-sampling validation with 10 folds during the training. As for the Random Forest, we set 'control' equals to trainControl(method = "repeatedcv", number = 5, repeats = 5), because it will come out a tree with reasonable branches. Then use plot() in 'rpart' package to draw the tree.

## **III. Results**

## 3.1 Data Exploration

Data preprocessing:

In order to give the appropriate outcome of str() and summary () function, there are some data types formatting steps to take.

#### Names

1. Check replicate, all the values are unique

- 2. There arw two rows (660<sup>th</sup> and 14247<sup>th</sup>) have null value in this column, we deleted them.
- 3. We deleted spaces before the games' name

#### Platform:

- 1. Check replications, all the values are unique
- 2. Check Null values, there are no Null values in the column
- 3. Deleted spaces before the platform name

## Year of release

- 1. There is no NA in this column
- 2. Converted the format to date format

## Genre

- 1. There is no NA in this column
- 2. The genre includes: Action, Adventure, Fighting, Misc, Platform, Puzzle, Racing, Role-Playing, Shooter, Simulation, Sports and Strategy

#### Publisher

- 1. There is no NA in this column.
- 2. There are 531 publishers in total in the dataset.

NA\_Sales/EU\_Sales/JP\_Sales/Other Sales and Global Sales have no NA

Critic\_Score/Critic\_Count/User\_Score/User\_Count have a lot of NA values. Because in the associate rule, we need to consider those indexes, therefore we filter all the null values in this column and subset a new one, which there is no NAs in those columns.

Developer and Rating have spaces and NA values, we used gusb() function deleted spaces.

### Rating:

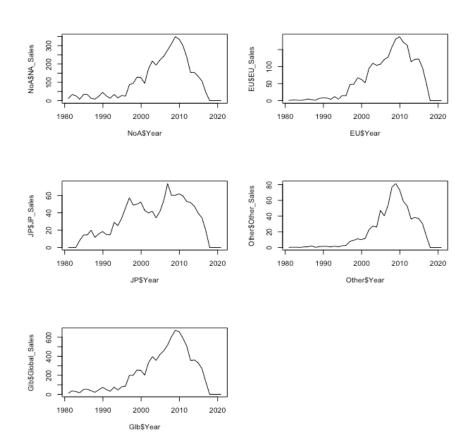
ESRB ratings provide information about what's in a game or app so parents and consumers can make informed choices about which games are right for their family. Ratings have 3 parts: Rating Categories, Content Descriptors, and Interactive Elements.

Please see more information using this link: <a href="https://www.esrb.org/ratings-guide">https://www.esrb.org/ratings-guide</a>

## 3.2 Analysis:

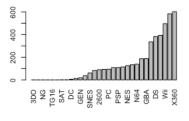
## 3.2.1. Sales of Year of Release

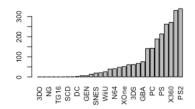
- We could see the sales trend in each region had the similarity pattern. The 2010 is the year that sales reached the peek ineach region.
- Compared with other region, games sales in North American were much higher
- Because there was only 1 record of 2020 in the original dataset, the sales in 2020 was preety low.
- We can ignore the time effect to the sales according to the plot.

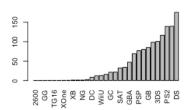


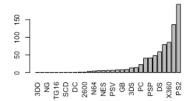
## 3.2.2. Sales of platform

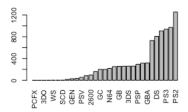
• For each different region, the most popular platform was different. PS2 stays the most popular platform in the galbal games market.





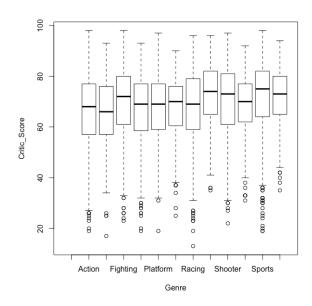






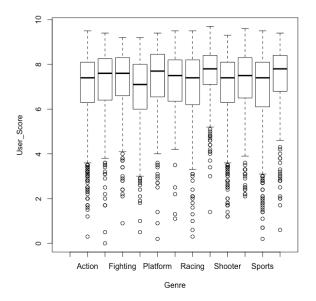
## 3.2.3. Critic score

- Aggregate score compiled by Metacritic staff
- Critic score range from 1 to 100
- The distribution of Critic score has similarity pattern for each genre



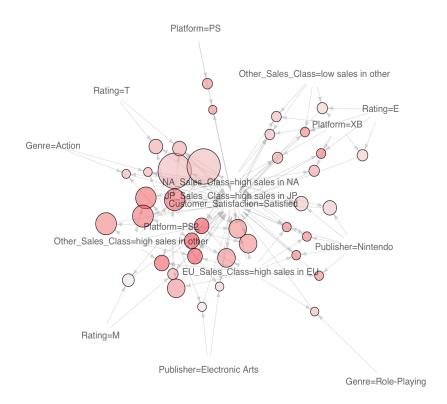
## 3.2.4. User Score

- Scale from 1 to 10
- The distribution of User score has similarity pattern for each genre



## 3.2.5 Association Rules

- 1. For the 39 rules, most rules' support concentrate in the range from 0.01 to 0.03. And the confidence range from 0.5 to 0.6
- 2. From graph for 39 rules below, for higher customer satisfaction of this game, the North American sales and Japan sales are very important because those indexes are in the center of graph. And also, the platform is PS, rating is T(which is game made for teenagers), and the game genre is action, these are the most important features of popular and higher satisfaction game.
- 3. For game publisher, Nintendo has high reputation for popular games
- 4. Role playing game and Action game have potential market



# 3.3. Classification Analysis

The results of each classifier are shown below.

	Re				
Prediction	satisfied	satisfied not that satisfied			
satisfied	382	0	1.000		
not that satisfied	1	995			
precision	0.997				
F	0.999				
kappa	0.998				
accuracy	0.999	time(s)	7.04		

Figure 3.3.1. The result of Naïve Bayes classifier

	Re		
Prediction	satisfied	recall	
satisfied	383	0	1.000
not that satisfied	0	995	
precision	1.000		
F	1.000		
kappa	1.000		
accuracy	1.000	time(s)	3.34

Figure 3.3.2. The result of Bagged Cart classifier

	Re		
Prediction	satisfied	recall	
satisfied	383	0	1.000
not that satisfied	0	995	
precision	1.000		
F	1.000		
kappa	1.000		
accuracy	1.000	time(s)	5.24

Figure 3.3.3. The result of Random Forest classifier

	Re		
Prediction	satisfied	not that satisfied	recall
satisfied	117	63	0.650
not that satisfied	266	932	
precision	0.305		
F	0.416		
kappa	0.289		
accuracy	0.761	time(s)	79.44

Figure 3.3.4. The result of Decision Tree classifier

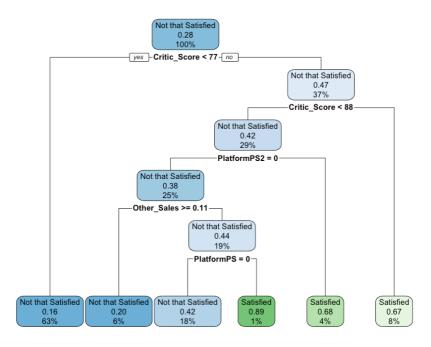


Figure 3.3.5. The tree generated with Decision Tree classifier

We decide to use kappa and F-Measure to evaluate the prediction. Because F-Measure combines the Precision and Recall, which can evaluate the model more objectively, and kappa show the agreement level of model's prediction. From the pictures above we can say the Bagged Cart classifier and Random Forest classifier do a better job in this step, because they both have the highest accuracy, which is equal to 1. And the values of their kappa and F are also the highest amount these classifiers. Also, these two classifiers took a very short time to run, which shows the efficiency of them.

### **IV. Conclusion**

From the results of Data Exploration and Association Rules, we find the most popular platform for companies to develop games is PS, which full name is PlayStation. Therefore, if companies want to increase the popularity of their games, they can consider adding a version suitable for the PlayStation platform when the game is developed and released. The other fact we can know from the results is that teenagers are the main audience for video games, and the genre they like is Action game. In the light of this statement, developers can add action elements to the game according to the preferences of teenagers, thereby increasing the popularity and sales of the game. Furthermore, we find North America, Europe, and Japan are currently major market for video games sales, which means that, in the development process, companies should add the languages of these regions into the game. Then as the results of classification shown, companies can choose Bagged Cart classifier and Random Forest classifier to do a market forecast analysis, assessing the popularity of the released game.

# References

 $[1] \ {\tt ENTERTAINMENT\ SOFTWARE\ RATING\ BOARD\ \underline{https://www.esrb.org/ratings-guide/}}$ 

# Aappendix

# [1] List of association rules

lhs	support	confid	covera	lift	count
III.	варроге	ence	ge	1110	Count
[1] {Platform=PS}	0.01261967	0.5686	0.0221	2.0449	87
	0.01201907	275	9321	23	0,
[2] {Platform=PS,					
JP_Sales_Class=high sales in	0.01029881	0.568	0.0181	2.0426	71
JP}			3171	67	
[3] {Publisher=Nintendo,					
EU Sales Class=high sales	0.01102408	0.5714	0.0192	2.0549	76
in EU}		286	9214	97	
[4] {Publisher=Nintendo,					
NA Sales Class=high sales	0.01740644	0.5263	0.0330	1.8927	120
in NA}		158	7224	60	
[5] {Platform=XB,					
Rating=E}	0.01348999	0.5224	0.0258	1.8789	93
<b>C</b> ,		719	1955	37	
[6] {Platform=XB,					
NA_Sales Class=high sales	0.01319988	0.5548	0.0237	1.9954	91
in NA}		78	888	77	
[7] {Genre=Role-					
Playing,					
EU_Sales_Class=high sales	0.01029881	0.5419	0.0190	1.9491	71
in EU}		847	0203	09	
[8] {Platform=PS2,					
Publisher=Electronic	0.01087903	0.5033	0.0216	1.8101	75
Arts}		557	13	90	
[9] {Platform=PS2,					
Rating=M}	0.01508558	0.5	0.0301	1.7981	104
			7116	22	
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{Platform=PS2,					
Other_Sales_Class=high	0.02697998	0.5723	0.0471	2.0581	186
sales in other		077	4244	58	

[11]					
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EU_Sales Class=high sales	0.02277343	0.5627	0.0404	2.0236	157
in EU}		24	6997	93	
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NA_Sales_Class=high sales	0.04366115	0.5384	0.0810	1.9364	301
in NA}		615	85	39	
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in NA,					
EU_Sales_Class=high sales	0.01102408	0.5757	0.0191	2.0705	76
in EU}		576	4708	65	
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in EU,	0.01102400	0.5757	0.0101	2.0705	7.6
JP_Sales_Class=high sales in	0.01102408	0.5757	0.0191	2.0705	76
JP}		576	4708	65	
[15]					
{Publisher=Nintendo,					
NA_Sales_Class=high sales					
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JP}	0.01/40044	158	7224	60	120
[16]		130	1227	00	
{Platform=XB,					
Rating=E,					
JP_Sales_Class=high sales in	0.01160429	0.5797	0.0200	2.0847	80
JP}	0.01100429	101	1741	79	80
[17]		101	1/41	17	
{Platform=XB,					
Rating=E,					
Other Sales Class=low sales	0.01319988	0.5170	0.0255	1.8594	91
in other	0.01317700	455	2945	1.8394	91
[18]		733	2773		
{Platform=XB,					
NA Sales Class=high sales					
in NA,					
JP Sales Class=high sales in	0.01319988	0.5548	0.0237	1.9954	91
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{Platform=XB,					
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Other_Sales_Class=low sales in other						
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Publisher=Electronic	[20]					
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Rating=M,	2		305	5257	85	
Rating=M,   JP_Sales_Class=high sales in   0.01305483   0.5521   0.0236   1.9856   90   JP}						
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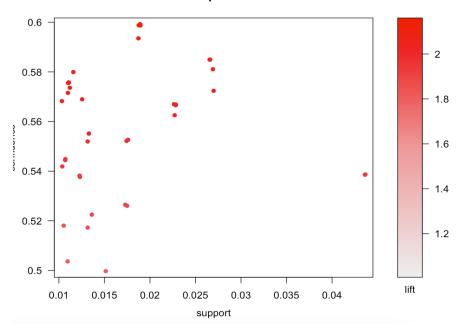
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in NA}		114	6675	66	
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{Platform=PS2,					
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in NA,					
JP Sales Class=high sales in	0.04366115	0.5384	0.0810	1.9364	301
JP}		615	85	39	
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{Publisher=Nintendo,					
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in NA,					
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in EU,					
JP Sales Class=high sales in	0.01102408	0.5757	0.0191	2.0705	76
JP}		576	4708	65	
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{Platform=XB,					
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JP,					
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in other		294	273	52	
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{Platform=XB,					
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in NA,					
JP Sales Class=high sales in					
JP,					
Other Sales Class=low sales	0.01232956	0.5379	0.0229	1.9346	85
in other		747	1848	88	
[33]					
{Platform=PS2,					
NA Sales Class=high sales					
in NA,					
· · · · · · · · · · · · · · · · · · ·	1	_1	l	1	

Other_Sales_Class=high sales in other         0.01885698         0.5990         0.0314         2.1544         130           [34] {Platform=PS2, EU_Sales_Class=high sales in EU, JP_Sales_Class=high sales in Other_Sales_Class=high sales in other         0.01885698         0.5990         0.0314         2.1544         130           Other_Sales_Class=high sales in other         0.01885698         0.5990         0.0314         2.1544         130           [35] {Platform=PS2, NA_Sales_Class=high sales in NA, JP_Sales_Class=high sales in other         0.02654482         0.5846         0.0454         2.1025         183           [36] {Platform=PS2, Genre=Action, NA, Sales_Class=high sales in NA, JP_Sales_Class=high sales in NA, JP_Sales_Class=high sales in O.01058892         0.5447         0.0194         1.9591         73         73         761         3719         48         130         137         14         14         14         14         14         14         15         15         14         15         15         14         15         15         14         15         15         14         15         15         14         15         15         15         14         15         15         15         15         16         15         16         15         16         15         16         16	EU_Sales_Class=high sales					
Sales in other   783   7665   32	in EU,					
[34] {Platform=PS2,		0.01885698				130
{Platform=PS2,       EU_Sales_Class=high sales in EU,         JP_Sales_Class=high sales in JP,       JP_Sales_Class=high sales in JP,         Other_Sales_Class=high sales in other       0.01885698 0.5990 0.0314 2.1544 130 32         [35] {Platform=PS2, NA_Sales_Class=high sales in NA, JP_Sales_Class=high sales in other       0.02654482 0.5846 0.0454 2.1025 183 96 0.0454 0.			783	7665	32	
EU_Sales_Class=high sales in EU,  JP_Sales_Class=high sales in JP,  Other_Sales_Class=high	2 3					
in EU,  JP_Sales_Class=high sales in JP,  Other_Sales_Class=high						
JP_Sales_Class=high sales in JP,						
JP,         Other_Sales_Class=high         0.01885698         0.5990         0.0314         2.1544         130           sales in other         783         7665         32         32           [35]         {Platform=PS2,	*					
Other_Sales_Class=high sales in other         0.01885698         0.5990 0.0314 7665         2.1544 130           [35] {Platform=PS2,         7665         32           NA_Sales_Class=high sales in NA,         783         7665         32           Other_Sales_Class=high sales in JP,         0.02654482         0.5846 0.0454 0.0454 0.0454 0.0454 0.0454 0.0454 0.018         2.1025 0.018 0.0454 0.018 0.0454 0.018 0.0454 0.018 0.0454 0.018 0.0454 0.018 0.0454 0.018 0.0454 0.018 0.						
sales in other       783       7665       32         [35]       {Platform=PS2,						
[35] {Platform=PS2,		0.01885698				130
Platform=PS2,			783	7665	32	
NA_Sales_Class=high sales       in NA,         JP_Sales_Class=high sales in JP,       JP_Sales_Class=high sales in JP,         Other_Sales_Class=high sales in other       0.02654482       0.5846 0.0454 2.1025 018 0645 018 018 0645 018 018 0645 018 018 0645 018 0						
in NA,  JP_Sales_Class=high sales in JP,  Other_Sales_Class=high sales in other  [36] {Platform=PS2, Genre=Action, NA_Sales_Class=high sales in NA,  JP_Sales_Class=high sales in O.01058892 JP}  [37] {Platform=PS2, NA_Sales_Class=high sales Sales in NA, Sales_Class=high sales Sales in NA,  JP_Sales_Class=high sales in O.01058892 NA_Sales_Class=high sales Sales in NA,  Sales_Class=high sales						
JP_Sales_Class=high sales in       JP,         Other_Sales_Class=high sales in other       0.02654482       0.5846 0.0454 2.1025 183 96         [36] {Platform=PS2, Genre=Action, NA_Sales_Class=high sales in NA,       0.01058892 0.5447 0.0194 1.9591 73 761 3719 48         [37] {Platform=PS2, NA_Sales_Class=high sales}       0.01058892 0.5447 0.0194 1.9591 73 761 3719 48						
JP,       0.02654482       0.5846       0.0454       2.1025       183         sales in other       645       018       96         [36]       645       018       96         [36]       645       018       96         [36]       645       018       96         [36]       645       018       96         [37]       8       0.01058892       0.01058892       0.01058892         [37]       10.0194       1.9591       73       73         [37]       10.0194       1.9591       73       74       761       3719       48       10.0194       1.9591       73       73       74       761       3719       48       10.0194       1.9591       73       73       74       761       3719       48       10.0194       1.9591       73       73       74       761       3719       48       10.0194       1.9591       73       73       74 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>						
Other_Sales_Class=high         0.02654482         0.5846         0.0454         2.1025         183           sales in other         645         018         96         96           [36]         Platform=PS2,         645 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<>						
sales in other       645       018       96         [36] {Platform=PS2,						
[36] {Platform=PS2, Genre=Action, NA_Sales_Class=high sales in NA,  JP_Sales_Class=high sales in JP}  [37] {Platform=PS2, NA_Sales_Class=high sales}		0.02654482				183
{Platform=PS2,       Genre=Action,         NA_Sales_Class=high sales in NA,       JP_Sales_Class=high sales in JP}       0.01058892       0.5447 0.0194 1.9591 73 761 3719 48         [37]       {Platform=PS2, NA_Sales_Class=high sales}       NA_Sales_Class=high sales			645	018	96	
Genre=Action,       NA_Sales_Class=high sales         in NA,       JP_Sales_Class=high sales in JP}       0.01058892       0.5447 0.0194 1.9591 73 761 3719 48         [37]       {Platform=PS2, NA_Sales_Class=high sales}       NA_Sales_Class=high sales						
NA_Sales_Class=high sales       0.01058892       0.5447       0.0194       1.9591       73         JP_Sales_Class=high sales in JP}       761       3719       48         [37] {Platform=PS2, NA_Sales_Class=high sales       NA_Sales_Class=high sales						
in NA,  JP_Sales_Class=high sales in 0.01058892 0.5447 0.0194 1.9591 73  JP} 761 3719 48  [37] {Platform=PS2,	Genre=Action,					
JP_Sales_Class=high sales in JP}       0.01058892       0.5447   0.0194   1.9591   73   761   3719   48   761   3719   48   761   7	NA_Sales_Class=high sales					
JP}       761       3719       48         [37]       Platform=PS2,       NA_Sales_Class=high sales	in NA,					
[37] {Platform=PS2, NA_Sales_Class=high sales	JP_Sales_Class=high sales in	0.01058892	0.5447	0.0194	1.9591	73
{Platform=PS2, NA_Sales_Class=high sales	JP}		761	3719	48	
NA_Sales_Class=high sales	[37]					
	{Platform=PS2,					
	NA_Sales_Class=high sales					
	in NA,					
EU_Sales_Class=high sales	EU_Sales_Class=high sales					
in EU,						
JP_Sales_Class=high sales in   0.02277343   0.5667   0.0401   2.0383   157	JP_Sales_Class=high sales in	0.02277343	0.5667	0.0401	2.0383	157
JP} 87 7987 04	JP}		87	7987	04	
[38]	[38]					
{Platform=PS2,	{Platform=PS2,					
Rating=T,	Rating=T,					
NA_Sales_Class=high sales	NA Sales Class=high sales					
in NA,						
JP Sales Class=high sales in 0.01755149 0.5525 0.0317 1.9869 121		0.01755149	0.5525	0.0317	1.9869	121
JP}   114   6675   66			114	6675	66	
[39]	[39]					
{Platform=PS2,						

NA_Sales_Class=high sales					
in NA,					
EU_Sales_Class=high sales					
in EU,					
JP_Sales_Class=high sales in					
JP,					
Other_Sales_Class=high	0.01885698	0.5990	0.0314	2.1544	130
sales in other		783	7665	32	

# [2] Scatter plot of 39 rules

## Scatter plot for 39 rules



[3] Parallel coordinates plot 39 rules

## Parallel coordinates plot for 39 rules

