JORAM APE

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OBJECTIVE

I would like to utilize my skills and experiences. And to work with other professionals to improve my skills as an IT professional which will allow me to further contribute in the field of information technology.

PROFITE

Dedicated IT professional with 2+ years of experience providing IT support and maintenance for on-site and remote pc using vnc, troubleshooting hardware and software, preform upgrades to peripheral equipment and backup Data to the server, Windows 2003 r2, hyper-v manager.

EDUCATION

Northern Negros State College of Science and Technology (NONESCOST)   OLD SAGAY, SAGAY CITY
Bachelor of Science in Information Technology,   *2014 - 2018*

National Certificate II Computer system Servicing   Issued on: January 16, 2018
                                                                                                              Valid until: January 15, 2023

PROFESSIONAL EXPERIENCE

NEW CITY BUILDER INC.   **BACOLOD CITY, NEG, OCC**
IT STAFF   *June 2022 – Present*

- Performed LAN network, software and hardware troubleshooting and upgrade to ensure all systems were operating optimally.
- Install and configures, computers, laptops, printers and other devices
- Installing operating system windows 7,8,10 and printers Hp, Epson.
- All IT equipment's Inventory and request.
- Register staff Bio-metric and manage daily in/out record of workers.
- Installing CCTV and crimping RJ45.
- Technical support to the officemate.

                                                                                                          BACOLOD CITY, NEG, OCC
GAISANO GRAND MALL   *November 2019 – June 2022*
INFOTECH

- Investigate and respond to support requests via email, phone and making Technical Inventory.
- Networking and Database management and administration.
- Installing operating system windows 7,8,10 and printers canon, hp and Epson, wincor/Nixdorf ND77   IBM iSeries Access for windows / Emulator
- Install and configures, computers, laptops, printers and other devices for 8 Department.
- Troubleshooting and maintenance of POS machines, Windows Server 2003 R2, hyper-v manager and backup Sales data daily.
- Perform hardware and software upgrades to peripheral equipment
- Performed network, software and hardware troubleshooting and upgrade to ensure all systems were operating optimally.
- Reading and troubleshooting bank terminal (BDO,BPI,METROBANK,PAYMAYA)

TELEQUEST VOICE SERVICE   **BACOLOD CITY, NEG, OCC**
IT Support   *July - November 2018*

- Performed network, software and hardware troubleshooting to ensure all systems and 4 workstations were operating optimally
- Installing and Configured Windows 7,8,10
- setup workstation and cabling configure switch crimping UTP RJ45,
- Investigate and respond to support requests via email, phone and making Technical Inventory.

ADDITIONAL SKILLS

- HTML , CSS, PHP, MySQL xampp
- Proficient Windows 7,8,10, Microsoft Office
- Cabling UTP cable, Installing OS

SEMINARS AND TRANINGS

- Startup Company
  March 10, 2017
- BPO

  March 10, 2017
- Information Security

  August 5, 2017
- Fundamental of Research and Statistics

  August 6, 2017
- Web Framework

  August 7, 2017
- PhilNits Orientation

  August 9, 2017
- Geographical Information System

  August 12-13, 2017
- Android Development

  August 20, 2017
- Campus DeVcon

   March 1, 2018