# Non Functional Requirements

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| Privacy: | all personal information attained through the order is confidential, and will not be available to anyone outside Likkebaard. |
| Documentation: | all order information is saved in the database. |
| Dependency on other parties: | Orders can be delayed if the usual grocery store is unexpectedly closed. When this is the case a message is automatically send to the client by the system. |
| Fault tolerance: | if an error occurs during the placement of an order, the client is notified and ask to try again. |
| Efficiency: | Order data is stored in a database system to improve lookup efficiency. |
| Maintainability: | The database is monitored by our engineers and updated or fixed as necessary. |
| Dependency on other parties: | Orders can only be places via internet/phone, when the network is down, orders cannot be placed. |
| Effectiveness: | After the client fills in a simple form to order, the rest is handled by the company. |
| Security: | The databases are secured against external attacks and hacking attempts. |
| Reporting: | Our system makes monthly reports about all orders and spending of that particular month. |