

# **Hello I'm Miguel Santos**

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## **Skills**

- Familiar with HTML and basic CSS
- Beginner knowledge of Python and SQL
- Experience with Excel and basic scripting
- Organized and detail-oriented
- Customer service and retail communication experience

## **Experience**

Jan 2025 - Present  
Richmond Library – Tech Support Intern

- Helped patrons use public computers and troubleshoot printing issues
- Conducted introductory computer literacy workshops
- Assisted in updating website content using WordPress

## **Education**

August 2023 - Present  
Contra Costa College – A.S. in Information Technology  
Relevant Coursework: Intro to Programming, Web Basics

## **Awards**

- Volunteer Service Award – Richmond Library, 2024