

5 3900H11B_Heads:

- Do tutors need to search for tutors?
- What important pages were you thinking
- What do you have in mind for system admins
- Should we make a payment portal? Or is messaging supposed to simulate payment via PayPal or other form of digital transactions?
- Look and feel (dev)

3900M16AThecarrothead

- Clarify what it means to "manage user accounts and the platform" for an admin
- Clarify with the client whether the subject display should be a list that the admin makes and the tutor chooses from OR tutor add it themselves without a list. - could you reword please a bit confusing
 - Are the subjects that can be taught decided by the system admins or the tutors can make up subjects they want to teach
- Should Admins determine whether or not support documents are considered 'valid'. Moreover, should tutors only be considered to be able to 'teach' this subject if these documents are manually validated by an admin
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- "Students can select courses they would like to get help with." Is this related to searching for tutors based on filters, or a profile setting? If the latter, should this imply that tutors should also reach out to students via messaging or anything else? Otherwise, this ends up being a sort of meaningless feature as students search for what they want anyway.
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- "Students can rate the tutor if they complete at least one appointment with them." But this could be an easily abusable system depending on how an appointment is marked 'done' or not. Unless it's some automagical process, it should either be manually marked by the tutor as completed, or (maybe as an optional setting) be auto-completed once the appointment's own finish time is over.
- The tutor's dashboard includes "requests to approve" and "important pages". Other than message requests, what other requests should this pertain to? Moreover what are these 'important pages', private messages they have with students/admins and/or list of appointments?
- Should message requests work as something akin to meta's messenger platform, where a user can provide some 'context' to continued messages later via an initial message?

3900H13A_IDK

- What do you mean by filter by experience? (eg. number of years taught etc)
- Is the product for university students or general tuition?
- Is there a need for multiple unis/organizations to use the platform?
 - E.g. students can say they are enrolled at UNSW, then they can only access UNSW tutors and select UNSW course codes
- Is there a need for tutors messaging tutors / students messaging students? (answered no)
- Does the product need to support group messaging? (keep it 1 on 1, no group tutoring)
- What are important pages?
- Can a user have multiple roles? (student, tutor, admin) (no, 2 diff accounts)

- Clarification on roles and responsibilities for each of the roles
- Are ratings ONLY number based e.g. 1-5 stars, or can students also have optional written reviews as well (can have ratings and written, best to separate ratings into different metrics e.g. timing, content)

3900F12APenguin

- What happens if we want to do something that isn't specified in the requirements? For example, let's say we make it that every user needs a strong password. This isn't specified in the spec nor is it a novel requirement as many websites already do this. Do we need to note this down somewhere in the proposal if we implement this in our project or are we not meant to implement this at all since it isn't in the requirements?
- Is everything set once we submit our proposal or are we still allowed to change our project as we go through it that is different from what we suggested in the proposal?

9900M11A200OK:

- What should we present at the Dashboard for (student/tutor/admin)
- For appointments, should we use a builtin message system in this website or we could use an external platform like Teams or Zoom?
- Should we only allow admin to allocate tutors, tutors could just accept or join a course's group by some verification code?

9900h09a5tigers

- What will be contain in the important pages accessed from the dashboard
- Should the appointment modify between tutor and student in real-time if they would like to modify the appointment? Or just something like a msg?

9900M18OneLastTime

- The courses offered, are they selected from a list? If so, who can edit this list of available courses, or is it hardcoded to DB?
- When filtering by location, to what extent do we need to filter them? (Postcode?)

3900F15AveggieChicken

1. How many users do you expect to use this platform? (with the scaling mind)
 - a. How many students?
 - b. How many tutors?
2. Does the development team have the freedom to make decisions like:
 - a. The structure of the pages and where each feature is located
 - b. How do users receive notifications? Does it only happen within the platform, or via some external ways like emails?

Do we include all these designs in our proposal and arrange another meeting with you to get them approved?

Admin question btw i.e. how to create an 'admin'

3900m13a3

- "Users with different roles and responsibilities can create their account, login and operate the system based on their roles and responsibilities." I'm assuming that only admins can create another admin account, is this correct?

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