

# Jordan Alexis

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## PROFESSIONAL SUMMARY

**Software Engineer | Computer Programmer | Graphic Designer | Office Clerk | Data Analytics**

Executing the Day → Planning the Future → Impacting Results →

Watching the Bottom Line → Solving Issues → Supporting Teams → Serving Clients → Cleaning Data

- I have experience using programming languages such as HTML, CSS, Bootstrap, JavaScript, Cloud Computing, and others to help build websites for clients or myself.
- Experience using Adobe Creative Cloud applications such as Premiere, Photoshop, Illustrator, InDesign, and XD to help make my websites and other jobs I must do.
- Experience entering client information into a database, and checking the information is secured and correct. Dealing with customers who need help with orders placed and/or account information.

Skills		Specializations	
Office Management	Calendar Management	Relationship Development	Training   Development
Client Relations	Project Management	Adobe XD, Dreamweaver,	Benefit Administration
Form Processing	Research	Illustrator, Photoshop, Acrobat,	MS Office, Word, Excel,
Social Media- Manager	Data-driven Analysis	Premiere.	Outlook, PowerPoint
Office Planning	Accts Payable/Receivable	Hootsuite	HTML/CSS, PHP,
	Data Analytics		Responsive Design, jQuery

## Professional Experience

**Unadat – Manhattan, NY**  
**Software Engineer Intern**

**July 2021 – Aug 2021**

**SNAPSHOT:** Reported to Executive Director of Unadat. Managed a cross-functional team to develop a dark mode for the Unadat portal site. Supported operations through data-driven analysis and people metric reporting. Collaborated with the design team in devising and user testing the color scheme and functionality.

- Optimized dark theme for the mobile and progressive web app.
- Debugged independent research to overcome roadblocks and obstacles.

**WBAI Radio 99.5FM NYC – Brooklyn, NY**  
**Spring Intern**

**Jan 2019 – May 2019**

**SNAPSHOT:** Reported to Director of Development. Provided support with keeping up with the shows and events through social media posts and the Event Calendar. Provided customer service to the listeners, helped with the support of the “BAI Buddies” (membership that the supporters of the station were called) mail-in prizes that they one, and/or merchandise they brought from the website or on call.

- Organized the photos and the text that the event calendar and social media had.
- Handled the social media from February to May

**The Challenge Publisher Group – Brooklyn, NY****July 2018 – Aug 2018****Multimedia Internship**

**SNAPSHOT:** Reported to Organizer of the Group. Managed the project to get the newspaper "The New American" into the modern age using Adobe InDesign. Distributed the Newspaper to the boroughs of New York using email and/or placing the papers in mailboxes.

- Creating a timeline to show where the project would be by the end of the internship.

**Brooklyn Neighborhood Improvement Association (BNIA) – Brooklyn, NY**  
**Office Assistant | Intern****Aug 2017 – Aug 2017**

**SNAPSHOT:** Reported to the director of BNIA. Provided support for the Summer Youth Interns by connecting them to their site providers. Helped with entering the work hours that the interns had on their timesheets and making sure that the interns were not causing any disruptive actions that would impede the workflow of the site.

**St. John's Recreation Center – Brooklyn, NY****July 2017 – Aug 2017****Multimedia Developer Internship**

**SNAPSHOT:** Reported to the site provider. Learned about how Adobe products operated and assisted other students with any issues that arise when operating the Adobe system. Hands-on experience with a radio room and learning the basics of audio and video production.

**Charles Churn Christian Academy – Brooklyn, NY****July 2014 to Aug 2014****Day Care Worker**

**SNAPSHOT:** Reported to the Site Manager. Assisted in creating and providing activities for the kids. Helped carry 5-20 pounds of equipment/bags to the trips they went on. Support of keeping them out of harm's way.

## **Education**

**Bachelor's Degree, Multimedia Computing and Computer Science** - Brooklyn College, Brooklyn NY,  
Aug 2019 - Present

**Associate degree, Multimedia Programming, and Design** - Borough of Manhattan Community College,  
Manhattan NY, Aug 2017 – May 2019

**Credits Towards Computer Systems Networking and Telecommunications: Associate degree** -  
Technical Career Institute, Manhattan NY, Jan 2017 – May 2017

**Credits Towards Computer Information Systems (Game Design Concentration): Associate degree**  
Bramson Ort College, Queens NY, Oct 2014 – Jan 2017