Jordan McTaggart

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I'm a driven and adaptable software developer currently working in the price intelligence industry, where I've contributed to a range of full-stack projects—building internal tools, maintaining web scrapes, and developing client-facing dashboards. Whilst I enjoy both front and backend development very much, I've become particularly passionate about web development. I enjoy creating clean, responsive interfaces that make data and features more accessible, and I'm eager to grow further in front-end-focused environments where I can refine both my technical and creative skills.

I have commercial experience with Microsoft SQL Server, the JavaScript stack (Next.js, React, Node), Python/Selenium, and PHP/Laravel/Bagisto. My personal portfolio includes a variety of websites, APIs, applications, and other projects, showcasing both technical breadth and practical application. You can find examples of my work at github.com/Jordan73737.

Work Experience

Software Developer
InsiteTrack
February 2024 to Present

As a Software Developer at InsiteTrack, I design, build, and maintain robust web scraping solutions using a variety of languages and tools. My role combines full-stack development with client-facing responsibilities, ensuring high-quality data delivery and support.

Key responsibilities:

- Developing and maintaining web scrapes to collect retailer data at scale, using technologies such as Python/Selenium, C# and bespoke tools.

- Building client-facing dashboards with Next.js/React/Node.js tech stack, presenting scraped data in a clean, intuitive and interactive/dynamic format.

- Creating internal tools and dashboards with Elastic/KQL to help the team quickly identify and troubleshoot scrape issues.

- Writing clear, detailed technical documentation for both internal processes and client onboarding. As well as including class diagrams, flow charts, and wireframes.

- Managing, cleaning, transforming and optimizating raw scraped data using Microsoft SQL Server so it can be delivered and/or visualized to clients in their required specification.

- Acting as a key point of support for client enquiries via email and phone, translating complex technical concepts into clear, non-technical explanations.

Part-Time Software Developer
Voittaa
October 2023 to February 2024

Built bespoke software solutions using PHP (Laravel), and front end with Vue.js and MYSQL. Maintained code using Git, deployed to server, fixed bugs, implemented new features based on client requirements.
Worked on SEO and Google core web vitals optimization.

Avado Advanced Data Analyst Bootcamp
June 2023 to July 2023

I took up a bootcamp for Data Analysis with Python to expand my skills. During this bootcamp I learnt a ton of new things that helped me grow as an aspiring developer and data analyst. With the two being used together for many assignments/case studies (e.g., data collection, exploration, cleaning, analysis and visualization with python/pandas/matplotlib/seaborn).

Additionally, I learnt about the database infrastructures, GenAI for data, AI and Machine learning, business writing and presentation, and common data analysis techniques.
I had a final project presentation followed by an exam in which I scored 96% to finish the course and gain the certification.

Field/Senior Technical Support Engineer
Sevadis-Stokenchurch
January 2023 to June 2023

This role involved rectifying clients' technical enquiries involving daily site visits to establish unit errors by fault finding and conducting relevant tests to various EV units – to ultimately rectify/resolve/restore services. I am required to visits sites across both the southeast southwest and north of England. RFL – Excessive driving/travelling throughout UK to site, contract work with Cyberbiome started to take more of my interest/priority to make the proper career switch.

EV Charger Installer
Cracking Energy/Liberty Global-Leeds
January 2022 to January 2023

This position required me to install Electric Vehicle Charging points to domestic properties across the south of England. My role involved conducting a site survey to establish the best installation solution and briefing the customer on the process and use of the charger. Once completing the installation, I would then be required to commission for contract purposes with Kaluza once installed. All site installations would be heavily documented with supporting photo evidence of tasks completed. I therefore also learnt the use of their various software solutions. I was responsible for weekly van stock take relating to kit and tools which needed to be collected from the depot site weekly.

I have therefore gained much hands-on experience, and I am ultimately proficient in the full installation process. RFL – Downturn in EV department revenue led to redundancy for most new installers.

Customs brokerage & consultancy/compliance
RBCcustoms Ltd-Reading
May 2020 to May 2022

My position at RBC customs involved various tasks but primarily creating and completing customs declarations for both imports and exports.

Clearing regular imports and exports as well as excise, IPR/OPR, and bonded goods as well as using CFSP.

I received thorough training related to using Descartes to clear shipments but can also transfer the knowledge to help me understand other software systems for clearances. Other customs duties would involve junior customs consultancy. This would involve liaising with various clients to provide valuable information about the best INCOTERMS to use for their trade flow, preferential origin, commodity classification and valuation, as well as informing them of how to pay less or no duty using special customs procedures.

I would frequently communicate with exporters/importers, logistics companies and transport firms, along with HMRC to provide a smooth facilitation of trade.

Additionally, I acquired a Level 2 Customs Practice & Procedure Award.

RFL – To undergo electrical training

Electrical Training
Trade Skills –Electrician Courses-Coventry
July 2021 to January 2022

I attended daily full time Electrician training courses as detailed above at sites in both Gatwick/Coventry. Once qualified I immediately gained a position working for an EV installations company.

Data Entry Clerk
Bluefish Software Ltd
September 2018 to September 2020

This was a position I took up throughout each summer break whilst attending Uni to cover costs – They are a systems integration software co. The role required me to input and collate data which involved inputting this information into a bespoke in-house database system on behalf of various end clients' requirements involving Sales/Marketing Dashboards. The role required accuracy and attention to detail.

Data Entry Clerk
G.I Diagnostics Ltd-North London
September 2016 to September 2017

This company specializes in Gastroenterology. The company developed a tablet application/tool that enabled patients to input certain medical history and symptoms information in a question & answer intuitive style. This would then produce a brief report to enable GPS/Medical Professionals to establish symptoms and assist with diagnostics. My role was to populate the database with various questions and answers and 'medical condition' information in preparation for this

end. My main responsibilities included processing and collating patient information onto a bespoke database from excel

College Work Experience – Biological Science Laboratory Reading University
May 2015 to May 2015

Assisting a team of Lab Technicians working within 'food science' research area collecting patient test results for relevant research purposes. Developing analytical and technical skills in a real-world environment.

Education

Bachelor's degree in Psychology
Bucks New University
September 2017 to June 2020

Level 3 Diploma in Applied Science
Berkshire College of Agriculture

September 2016 to June 2017

GCSE in English, Maths, Science, IT, Graphic Design, PE, French, Geography
Cox Green Secondary School Maidenhead
September 2014 to June 2016

Edmund Campion Primary School Maidenhead
January 2003 to July 2009

Skills

- Microsoft SQL Server
- REST Api's & Postman
- PHP (Laravel)
- Next.js
- Node.js
- React
- Express.js
- HTML, CSS, JavaScript
- PowerShell
- Data analysis with Python (Pandas, Matplotlib)
- Python
- Certified Entry-Level Python Programmer (30-02 exam)
- Agile, Axosoft, JIRA
- WordPress (1 year)

- Docker
- AWS
- Version Control
- Figma
- Git/Github/Gitkraken/AzureDevOps
- Cerberus (File Transfer Protocol)
- Word/Excel/SPSS/CRM bespoke systems
- Proficient in Microsoft Packages
- Communication skills
- Organisational skills
- Competent regarding following instruction, time management/tasks
- Confident when working independently as well as cooperative within a team.
- Reliable timekeeper/attendance record
- Motivated and enthusiastic approach and commitment to work.

Links

github.com