

JORDAN GONZALES

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Professional Summary

Strong leader and problem-solver dedicated to streamlining operations to promote organizational efficiency. Use independent decision-making skills and sound judgment to positively impact company success. Detail-oriented with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.

Accomplishments

Volunteer for Perris High School Drama program as an Assistant Director providing guidance, structure and leadership skills

Skills

- Problem Solver
- Conflict Resolution
- Adaptable
- Communication
- Proficient in WMS
- Detail Oriented

Work History

Problem Solver, 08/2023 to Current

Target – Riverside, CA

- Facilitated the training of 20+ new team members entering new roles and fostered a productive working environment.
- Established safe work environment by promoting a culture of well-being and compliance within the team.
- Cross trained and supported departments by implementing new processes to improve their current strategy.
- Contributed to the successful implementation of key business projects through active participation in the creation of badge buddies for all problem solvers in AR that eliminated waste of motion.
- Searched for opportunities to improve or incorporate ways to serve, create and operate.
- Collaborated with HQ and OM's to create a more efficient process through data defects, which resulted in accurate information that is now tracked by ICQA.

ICQA Warehouse Associate, 09/2019 to 08/2023

Ross Distributing Center – Perris, CA

- Used hand-held devices and computers to record and monitor inventory levels and completed audits to uncover and address inaccuracies.
- Collaborated with various departments to manage timely delivery of orders and avoid delays.
- Handled day-to-day shipping and receiving overseeing more than 500+ carton per day.
- Identified, analyzed and interpreted trends or patterns in complex data sets.
- Analyzed data to identify root causes of problems and recommend corrective actions.
- Kept documentation and records accurate and up-to-date with latest data to prevent errors in processing or delivery.

Splitter, 03/2019 to 09/2019

Ross Distribution Center – Perris, CA

- Managed time efficiently in order to complete all tasks within deadlines.
- Proved successful working within tight deadlines and a fast-paced environment.
- Participated in team projects, demonstrating an ability to work collaboratively and effectively.
- Cross trained in different departments to fulfill business needs.

Education

High School Diploma: 05/2018

Perris Lake High School - Perris, CA