

# Jordan Richardson

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Personal Website: https://jordankrich.github.io/

**EDUCATION** Bachelor of Arts in Computer Science

J.B. Speed School of Engineering

University of Louisville, Louisville, Kentucky

Cumulative GPA: 3.228

Completed Fall 2024

Hours Completed: 128

Associate of Science Completed 2022

Jefferson Community and Technical College

#### SKILLS/COURSEWORK Tec

### Technical Skills/Relevant Coursework

- PERN Full Stack Development
- Python AI and Machine Learning
- QA Testing and Documentation
- Incident Response and Recovery
- Database Management and Development
- Cyber Security and Threat Management
- System and Data Restoration
- Stakeholder Communication and Collaboration
- PowerShell

#### **APPLIED EXPERIENCE**

**Python, AI, JavaScript:** Created a Lambda Endpoint containing Python and JavaScript, along with OpenAI API calls for the automated summarization of order data from multiple tables.

**PERN:** Created a dynamic status page for company devices, servers, and services which allow for groups and management both on an overarching level and at the user level.

Python and C++: Assisted in the creation of a stock listing program using APIs

**PowerShell:** Assisted in Incident Remediation by creating PowerShell scripts that exhaustively search OneDrive for encrypted files using pagination and disable compromised OneDrive's. Also created a script to automatically move prior compromised devices to correct OUs upon restoration.

Python and SQL: Co-Created the replacement for Tragline's production process in Python/SQL

# **WORK EXPERIENCE**

### **Steel Technologies Software Engineer**

November 2024 - Present

- Currently creating foundational infrastructure in PERN for future applications as the company navigates towards technical advancement.
- Critical asset during Incident Response and Recovery in developing the restoration process for compromised devices, exhaustively searching all users one drives for encrypted files that could recompromise devices, and automatically moving restored devices back to the correct OUs with the Active Directory modules and PowerShell.
- Created a dynamic status page allowing for the monitoring of connections for devices, servers, and services.

### **Steel Technologies Helpdesk Intern**

April 2024 - November 2024

- Provided customer service while resolving or escalating issues appropriately.
- Assisted in the creation of policies and procedures for new developments.
- Developed a general understanding of business applications and environments through resolving issues.
- Investigated uncommon issues and documented them for future reference.

## **Traqline Data Science Intern**

May 2023 – August 2023

- Analyzed SAS code and the SAS documentation to recreate the production process in Python/SQL.
- Recreated specific SAS functionality such as nodupekey and others in Python manually.
- Eliminated days' worth of manual Excel manipulation using SQL and Python.
- Created a list of master breadcrumbs for all retailers, allowing us to predict sales.

UPS July 2019 – May 2023

- Performed a variety of roles in both the warehouse and on the airstrip.
- Maneuvered a vehicle and packages throughout an airstrip.
- Used team skills to ensure all packages were loaded safely and efficient.
- Demonstrated leadership skills and promoted safety with team members.