Jordan Moureau

Address: Liberty Lake 99019, United States

Phone number: (206) 715-7980

Email address: jordanfromnovember@gmail.com

▲ Profile

Dedicated and ambitious software engineering student with a commitment to developing efficient solutions for complex challenges. Proven track record as a meticulous credit union teller, adept at maintaining precision and attention to detail. Seeking to transition into a Front-End Web Engineering position.

☎ Work Experience

11/2022 – present Spokane, Washington, United States

Credit Union Teller Spokane Teachers Credit Union

- Processed an average of 100 customer transactions daily, including deposits, withdrawals, and account transfers, with exceptional accuracy and attention to detail
- Educated clients on various banking products and services, resulting in a 30% increase in cross-selling opportunities
- Resolved customer inquiries and concerns promptly and professionally, maintaining high levels of customer satisfaction
- Balanced cash drawer at the end of each shift, ensuring accurate reconciliation of all transactions
- Received an award for outstanding customer service skills and achieved a company record for the most investment referrals in the institution's history
- Single-handedly met more than half the yearly branch goal for outside referrals in 2023.

07/2022 - 11/2022

Member Services Specialist Idaho Central Credit Union

- Executed daily transactions with precision and efficiency, including deposits, withdrawals, and loan payments
- Facilitated product explanations, and account issue resolutions for customers
- Conducted end-of-day balancing processes to ensure accountability of all cash transactions
- Received consistent praise for exceptional customer service interactions
- Achieved top rankings for referral generation and quickly acquired new skills to become a valuable resource for colleagues

Education

11/2022 - 12/2023

Front End Developing codecademy

- Developed and designed responsive websites and web applications using HTML, CSS, and JavaScript during coursework and personal projects.
- Completed several projects showcasing proficiency in front-end development, incorporating best practices in coding and user experience design.

08/2014 - 04/2015

Graphic Design California College of the Arts

- Developed proficiency in Adobe Creative Suite through coursework and handson projects.
- Collaborated with classmates on group design projects, showcasing teamwork and communication skills.

08/2012 - 01/2014

Photography | Graphic Design Lander University

Education

- Awarded scholarship for exceptional photography portfolio
- Organized and executed a photography exhibition
- Collaborated with peers to create a visually captivating photo series, featured in school newspaper
- Proficiently utilized advanced editing software to enhance and retouch images for class assignments

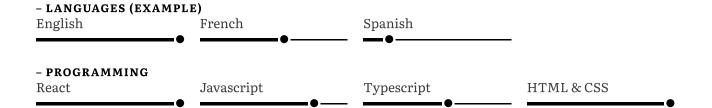
08/2011 - 04/2012

Art Gainesville State College

- Completed advanced coursework in art history, gaining a comprehensive understanding of various artistic movements
- Demonstrated proficiency in various artistic mediums, including painting, drawing, and sculpture

Certificates

07/2023	Learn JavaScript Course Codecademy
07/2023	Learn Sass Course Codecademy
06/2023	Learn Bootstrap Course Codecademy
06/2023	Learn jQuery Course Codecademy
04/2023	Learn CSS: Flexbox and Grid Course Codecademy
04/2023	Learn Intermediate CSS Course Codecademy
01/2024	Typescript Code with Mosh
05/2024	Docker & Kubernetes Udemy - Academind
05/2024	React & Redux Udemy - Jonas Schmedtmann
06/2024	Git & GitHub Udemy - Colt Steele



- PROGRAMMING

Git & GitHub Bootstrap & Tailwind Docker & Kubernetes

- BANKING

Cash handling Customer service Financial transactions Attention to detail PROFESSIONAL PROFESSIONAL PROFESSIONAL PROFESSIONAL

Hobbies

Reading & Writing Books Learning new Languages

II-II Weightlifting

Horseback Riding

Hiking Mountain Tops

★ Strengths

Customer service Attention to detail Communication skills Multitasking

Proficient coding skills Strong problem-solving Analytical mindset Team collaboration

Attention to detail Adaptability to change