

Jordan Triplett

📍 Charlotte, North Carolina, United States ✉ jordant111596@gmail.com ☎ 336-303-6462

in Jordan's LinkedIn 🐙 Jordan's Github

Profile

- Results-driven software developer with four years of experience.
- Ability to adapt quickly, develop strategic plans, and deliver results promptly.
- Maintain high energy and confidence when engaging with internal and external stakeholders.
- Desire to learn new programming languages & frameworks and industry practices.

Skills

JavaScript, PHP, CSS, Java, C#, Twig Framework, SCSS, JQuery, Typescript

React.js, Express.js, Node.js, Webpack, Craft CMS, Docker

Git, SQL, NoSQL, .NET Frameworks, Object Oriented Programming

Professional Experience

Software Developer, *Union.co*

03/2021 – Present

- Provide leadership for the rebranding of sites for Union's clientele (e.g., Pepsi Stronger Together 📄)
- Demonstrate strong HTML, CSS, and Vanilla JavaScript skills
- Develop features and improvements for the various consumer-facing products using React and Typescript
- Working knowledge of web image formats, font loading techniques, and strategies for optimizing Core Web Vitals
- Expertise in object-oriented programming with PHP
- Expertise in relational database management and optimization for MySQL
- Leverage third-party APIs to retrieve and write data using REST and SOAP
- Implement engineering practices through a broad approach to engineering quality (consistent and thoughtful patterns, improved observability, worked across tech stacks, including front-end and back-end)
- Design, implement, modify and test engaging, consumer-facing web experiences
- Collaborate with an agile team to create solutions that align with the company goals based on business needs and business processes

Customer Success Specialist, *Wells Fargo*

04/2019 – 06/2020

- Provided customers an exceptional experience on inbound calls
- Processed complex transactions and performed research to resolve complex customer inquiries
- Navigated multiple computer systems, applications, and utilized search tools to find information

Education

Full Stack Web Development Coding Certificate,

07/2020 – 10/2020 | Charlotte, NC

University of North Carolina at Charlotte

Bachelor of Science in Psychology,

08/2014 – 12/2018 | Charlotte, NC

University of North Carolina at Charlotte

Completed introductory-level computer science coursework and also received a film studies certification.

Interests

I enjoy making art, ranging from music recording, music production, audio engineering, to video editing, directing, and production. In addition to my passion for music, I am a huge sports enthusiast.