

# JORDAN TRIPLETT

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## EDUCATION

### University of North Carolina at Charlotte

Bachelor of Science in Psychology

August 2014 – December 2018

Charlotte, NC

### University of North Carolina at Charlotte

Full Stack Web Development Coding Certificate

July 2020 – October 2020

Charlotte, NC

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## EXPERIENCE

### Union.Co

Software Developer

March 2021 – Present

Charlotte, NC

- Develop features and improvements for the various consumer facing products at using React and Typescript
- Collaborate with an agile team to create solutions that align with the company goals based on business needs and business processes
- Implement engineering practices through a broad approach to engineering quality (consistent and thoughtful patterns, improved observability, worked across tech stacks, including front-end and back-end)
- Design, implement, modify and test engaging, consumer-facing web experiences
- Demonstrate strong HTML, CSS, and Vanilla JavaScript skills
- Working knowledge of web image formats, font loading techniques, and strategies for optimizing Core Web Vitals
- Expertise in relational database management and optimization for MySQL
- Leverage third-party APIs to retrieve and write data using REST and SOAP
- Expertise in object-oriented programming with PHP
- Provide leadership for the rebranding of sites for the company's clientele

### Wells Fargo Bank, N.A.

Customer Success Specialist

April 2019 – June 2020

Charlotte, NC

- Provided customers an exceptional experience on inbound calls
- Processed complex transactions and performed research to resolve complex customer inquiries
- Navigated multiple computer systems, applications, and utilized search tools to find information

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## PROGRAMMING LANGUAGES, FRAMEWORKS, AND TOOLS

- JavaScript, PHP, CSS, Java, C#, PHP, Twig Framework, SCSS, JQuery, TypeScript
- React.js, Express.js, Node.js, Next.js, Webpack, Craft CMS, Docker
- Git, SQL, NoSQL, C# and .NET Frameworks, Object Oriented Programming, AWS