

# Jordan Triplett

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## Education

### University of North Carolina at Charlotte

FULL-STACK WEB DEVELOPMENT CERTIFICATE IN COMPUTER SCIENCE

Charlotte, NC

July 2020 – October 2020

### University of North Carolina at Charlotte

BACHELOR OF SCIENCE IN PSYCHOLOGY

Charlotte, NC

August 2014 – December 2018

### University of North Carolina at Charlotte

VIDEO PRODUCTION UNDERGRADUATE CERTIFICATE IN FILM STUDIES

Charlotte, NC

August 2014 – December 2018

## Experience

### Wells Fargo Bank, N.A.

CUSTOMER SUCCESS SPECIALIST

Charlotte, NC

April 2019 – June 2020

- Consistently provide customers an exceptional experience on inbound calls
- Process complex transactions and perform research to resolve complex customer inquiries
- Navigate multiple computer systems, applications, and utilize search tools to find information

### Triplett Financial Services

ADMINISTRATIVE SUPPORT

Charlotte, NC

January 2015 – April 2019

- Review and assess workflows regarding new client intake
- Help clients implement efficient strategies
- Host client meetings to present relevant qualitative information

### Francis White Photography

CREATIVE ASSISTANT/VIDEOGRAPHER

Charlotte, NC

August 2014 – March 2020

- Lead in both development and execution of creative ideas
- Package different types of media for client showcase
- On site photography/videography

### Noodles & Company

CREW MEMBER - COOK

Charlotte, NC

December 2017 – November 2018

- Make collaborative efforts to make final product in a fast-paced environment
- Trained new employees
- Operated store opening/closing procedures

## Skills

### Excellent Video Editing:

Adobe Premiere Pro CC, Adobe After Effects CC

### Excellent Photography/Graphic Design Editing:

Adobe Photoshop CC, Adobe Lightroom 5

### Proficient in Microsoft Office including:

Word, Excel, Powerpoint

### Excellent written and verbal communication skills:

Email, Presentations, Etc.

### Coding Languages:

HTML, Java, Javascript, CSS

### Working knowledge of:

Git, MySQL, Sequelize, MVC, MongoDB, React.js, Express.js, Node.js

## Awards & Accomplishments

May 2017 - May 2018 **Chancellor's List**, Recognizes undergraduate students with outstanding records of academic performance. A full-time student must earn a GPA of at least 3.8 in 12 or more semester hours of credit graded A, B, or C, with no grade less than C.

University of North  
Carolina at  
Charlotte

October 2020 **A+ Academic Average**, Averaged an A+ grade throughout the entirety of the Full-Stack Web Development Bootcamp at UNCC along with perfect attendance.

University of North  
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