

Jordan Triplett

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Education

University of North Carolina at Charlotte

FULL-STACK WEB DEVELOPMENT CERTIFICATE IN COMPUTER SCIENCE

Charlotte, NC

July 2020 – October 2020

University of North Carolina at Charlotte

BACHELOR OF SCIENCE IN PSYCHOLOGY

Charlotte, NC

August 2014 – December 2018

University of North Carolina at Charlotte

VIDEO PRODUCTION UNDERGRADUATE CERTIFICATE IN FILM STUDIES

Charlotte, NC

August 2014 – December 2018

Experience

Wells Fargo Bank, N.A.

CUSTOMER SUCCESS SPECIALIST

Charlotte, NC

April 2019 – June 2020

- Consistently provide customers an exceptional experience on inbound calls
- Process complex transactions and perform research to resolve complex customer inquiries
- Navigate multiple computer systems, applications, and utilize search tools to find information

Triplett Financial Services

ADMINISTRATIVE SUPPORT

Charlotte, NC

January 2015 – April 2019

- Review and assess workflows regarding new client intake
- Help clients implement efficient strategies
- Host client meetings to present relevant qualitative information

Francis White Photography

CREATIVE ASSISTANT/VIDEOGRAPHER

Charlotte, NC

August 2014 – March 2020

- Lead in both development and execution of creative ideas
- Package different types of media for client showcase
- On site photography/videography

Noodles & Company

CREW MEMBER - COOK

Charlotte, NC

December 2017 – November 2018

- Make collaborative efforts to make final product in a fast-paced environment
- Trained new employees
- Operated store opening/closing procedures

Skills

Proficient in Microsoft Office including:

Word, Excel, Powerpoint

Excellent written and verbal communication skills:

Email, Presentations, Etc.

Working knowledge of:

Git, SQL, MongoDB (NoSQL), React.js, Express.js, Node.js, .Net

Coding Languages:

HTML, Java, CSS, Javascript, C#, JSX

Awards & Accomplishments

May 2017 - May 2018 **Chancellor's List**, Recognizes undergraduate students with outstanding records of academic performance. A full-time student must earn a GPA of at least 3.8 in 12 or more semester hours of credit graded A, B, or C, with no grade less than C.

University of North
Carolina at
Charlotte

October 2020 **A+ Academic Average**, Averaged an A+ grade throughout the entirety of the Full-Stack Web Development Bootcamp at UNCC along with perfect attendance.

University of North
Carolina at
Charlotte