Problem statement:

The panera line takes too long and they do not make the orders in the correct order

Details:

Waiting in the panera line is stressful because of how long it takes to get your food. They seem to make the orders at random, having people that ordered far after you getting their order before you. It is frustrating waiting so long for food when you could be using that time to study for a class or complete any of your other daily tasks.