JORDAN BANNISTER

ICT Graduate – Software Development

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OVERVIEW

After completing the Bachelor of ICT in software development, I seek to gain a role in which I can leverage my skills in software development to contribute to innovative solutions which add value to corporate needs. I am skilled on OOP languages and offer a portfolio of work in support of my claims.

Collaboration	• Skilled in collaborating with multi-disciplinary individuals to achieve value-adding commercial solutions. Adopts accountability for roles within the projects and holds self to account for delivery on time and within quality parameters.
Communication	• Developed verbal communication and customer service skills, with a customer-centred and human-centred design lens to solutions. • Skilled in producing accurate, helpful notes and guides to enable continuity on technical solutions.
Organisational	• Manages time effectively, prioritises on the basis of urgency and customer requirements, and communicates with managers and team on progress.

Languages:	Angular, Spring Boot, Groovy Java, Hibernate/Spring JPA, React, Oracle SQL, HTML/CSS
Databases:	SQL
Environments/IDE:	IntelliJ, Visual Studio
Project management:	Jira, Agile methodology
Other:	Git/Repository management, Notepad++
Servers:	Windows 7 & 10, Linux distro CentOS

EDUCATION & QUALIFICATIONS

Bachelor of Information Communication and Technology (Software Development major)	The University of Tasmania	2020
Tasmanian Certificate of Education	Elizabeth College	2015

PROFESSIONAL EXPERIENCE

Junior Software Developer	August 2021 – August 2022
Department of Natural Resources and Environment, Tasmanian Government	*Contract*

Technologies: Angular, Spring boot, Groovy java, Spock testing framework, Hibernate, Spring JPA.

Hardware: Local and developer server.

- Operate in a full-stack web development environment for an in-house permit granting system, 'PepperBerry'.
- Collaborate with agricultural, landholding, aquaculture stakeholders on permit system development.
- UAT testing and incorporating feedback, bug reports into new releases with a continuous improvement cycle.
- Manage feature completion, with involvement in 10-15 releases total, and seven main releases.
- Participate in weekly meetings and reviews of tickets.
- Record progress of tickets within Jira.
- Communicate with project manager and project stakeholders relating to ticket progress.
- Provide customer service and elicit specific information from clients to ascertain required actions.

Achievements

- Adjusted a release to best reflect client needs by creating a prototype version, undertaking testing and revision, and adding sub features to improve the client experience and interface.
- Ensure tickets were completed within the allocated SLA timeframe for resolution as per priority level.
- Utilised Oracle SQL, improved database table relationship management and overall capabilities by including fields and relationships with improved the user experience.

- Created functionality to enable DNRE to query taxonomy and report on monthly animal incidents.

Lead of Documentation and Testing – Interface Improvements   Mar 2019 – Oct 2019
Capstone project, University of Tasmania

Technologies: JavaScript, Angular, IntelliJ IDE, GitHub.

- Work collaboratively to produce a lightning risk assessment calculator which assessed a range of buildings such as building height, material, protections available by browser and mobile for remote field work.
- Produced the documentation, format, testing method, cycle reports for the project.

Achievements

- Advocated for and incorporated several usability focussed improvements on design, including pages, sections, appropriate categories, drop down systems, and navigational cookies.

REFEREES

Roger Hardwicke
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