Jordan V. Levinson

- **Senior Network Engineer / Sales Engineering / Network Specialist**
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SUMMARY

- Skilled professional in the field of Enterprise Environments with over 7+ years of experience.
- Professional in **VeloCloud, Cisco, Fortigate, Meraki, Juniper, Virtualization and Cloud Security.**
- Excellent communication skills both verbal and written. Bilingual, **English and Spanish**.
- Exceptional ability to understand a customer's business requirements to create a solution to achieve their needs.
- Looking for an opportunity to help further advance my knowledge & help me grow as an individual alongside a great company while focusing on my newly found AI career path.

WORK EXPERIENCE

Tetra Technologies   The Woodlands, TX
Senior Network Engineer V / Architect   *Jul. 2022 - Current*

- Managed and optimized complex network infrastructure for Tetra Technologies, spanning campus, remote sites, and data centers.
- Evaluated, designed, and maintained advanced network solutions, including WAN, LAN, Load Balancing, and Wi-Fi systems.
- Supported and rationalized the hybrid voice network, encompassing VoIP and legacy PBX systems.
- Led end-to-end network projects, ensuring thorough documentation and diagrams, while serving as the Network Subject Matter Expert (SME).
- Conducted network security and firewall administration, performing regular compliance assessments and recommending security solutions.
- Actively participated in design and strategy meetings for IT projects, collaborating as an SME with various IT and business groups.
- Utilized expertise in networking protocols, routing, and security to troubleshoot and resolve complex issues.
- Demonstrated strong communication, leadership, problem-solving, and time management skills.
- Thrived in a remote work environment and collaborated effectively within a team.
- Maintained up-to-date knowledge of emerging technologies, continuously researching and implementing improvements.
- Played a vital role in driving network growth, enhancing security, and improving network performance, aligning with business requirements.

GFI Digital   Saint Louis, MO
Senior Network Engineer / Solutions Architect   *Oct. 2021 – May 2022*

- Worked with and supported the Sales teams in a pre-sale's role by designing network and security solutions to meet customer business requirements.
- Provided architectural network design expertise to Sales team and customers.
- Created Estimates, Statements of Work and Bill of Materials for Professional service work.
- Worked with partners to provide POC's & demos for customers
- Preformed post-sales implementation of new networking solutions at customer sites.
- Configured network hardware such as Cisco/Meraki switches, routers, firewalls, and Cisco Nexus Data Center Solutions.
- Supported, setup and configured complex networking environments.
- Troubleshooting network issues of impacted production environments.
- VPN/remote connection setup and infrastructure support for remote configurations.
- Troubleshot defective devices, logical issues, or systematic errors on a wide range of technologies.
- Managed assigned projects and activities to deliver services in accordance with established objectives.

Dell Technologies   Remote, TX
Virtualization Support Engineer-II   *Mar. 2021 – Oct. 2021*

- Acted as the technical escalation point as well as a Design/Deployment Specialist for our customers.
- Worked closely with customer's Senior Support Engineers until their virtualized environments were running optimally and all errors resolved.
- Documented relevant information & handed off designs ensuring the customer understood their environment and how it functioned.

- Resolved customer reported issues while working closely with the Engineering, Sales and other cross functional teams while providing feedback to Engineering for improving the product quality and reliability.
- Assisted with recovery of degraded vSAN disk groups, node failures in a cluster, hardware errors, reviewed log bundles and helped with recommendations on other VMWare products that the customer may not have purchased to improve their environment reliability as well as performance.
- Worked with technologies like python, postgress SQL & Linux to pull and decipher logging to find Root Cause Analysis.

Meriplex Communications   Houston, TX
Network Analyst-II   *Nov. 2017 – Mar. 2021*
- Lead the design, implementation & deployment of networking & voice infrastructure. Utilizing Fortigate, Cisco, VeloCloud SD-WAN & IP Voice for 500+ sites of a major retail company.
- Developed and published standards for the future SD-WAN deployments using Hub/Spoke, Site-to-Site, Full Mesh and High Availability profiles while cross-training other team members.
- Utilizing API I created Python scripts to automate the deployment of site wide environments including VoIP phones, network and security devices which streamlined deployments.
- Lead the VoIP team to automate the Cisco Unified Call Manager system, reducing repetitive workload by 90%.
- Ran the discovery process to gather information of the customer's existing network and proposed the new network design, migration plans and replacement solutions for legacy equipment to the latest software / hardware.
- Worked with the Service Delivery and Professional Services teams to process new customer orders/circuits and Site surveys while preparing HLD/LLD Visio diagrams and all Security, IP & VLAN requirements.
- Engineered the IP door stations system with the Mag lock release, relay triggers, DTMF tone for secure doors/gates using products like Hikvision IP doorstations, 2N, Valcom & Viking Electronics.
- Following industry standards, I assisted the Professional Services team by running/terminating structured cabling & splicing SM and MM fiber.
- Participated in the On-Call team schedules and cross-trainings in other areas of expertise to help the team with backlogging, ensuring customer commitments are met.
- Built project tracking for large scale deployments to assist the Project Managers using my previous MS Excel skills.

AT&T   Houston, TX
Premises Technician & Fiber Optic Splicer   *Oct. 2015 – Nov. 2017*
- Work on copper and fiber lines by repairing and splicing, as well as maintaining our POTS network.
- Rack and stacking of network equipment in Datacenters, Colos and customer premises.
- Wired telecommunications/network equipment, switches, routers and cable trays.
- Installed and programmed customer voice gateways/NIDs, verifying voice quality and routing.
- Provide site troubleshooting support through test identification, isolation and resolution of issues.
- Strategically planned network installations according to the residential/enterprise orders, technical specifications and manuals.
- Installation of network equipment like Cienna Optical switches and RAD Ethernids for high-rises

Valerus Compression   Houston, TX
On-Site Controller/ Project Coordinator   *Feb. 2014 – Jun. 2015*
- Maintained and oversaw the project books and documentation for Piping Isometrics, Requisitions, reports, correspondences, etc.
- Tracked the NDT's and classified the requirements for the Oil & Gas compression stations including the logistics of materials and vendor management.
- Maintained the inventory of equipment including the transmitter tag numbers, compiling data books and construction volumes.
- Communicated with customers, contractor personnel and others to resolve issues/questions.
- Acted as a point of contact to research and provide necessary documentation and Scope of Work
- Executed document control maintenance activities and performed other administrative duties as needed.
- Created Project planning and tracking Spreadsheets to ensure all timelines were met and tracked, used for KPIs and other reports.
- Assisted the Project Management team and helped maintain data integrity.

Education:

Harvard University *(on-going)*

- Artificial Intelligence, ML & Data Science

Lonestar Cy-fair *(on-going)*

- Associate of Computer Science

Marine Military Academy – Cywoods H.S. *(2009)*
- High School Diploma

Certifications:

Zscaler ZCCA-IA (Nov 2019)	Fortigate NSE 1 (Dec 2020)	Cisco Meraki CMNA (Feb 2018)
Zscaler ZCCA-PA (Nov 2019)	Fortigate NSE 2 (Dec 2020)	Cisco Meraki CMNA Advanced (Sept 2018)
Zscaler ZCTS (Nov 2019)	Fortigate NSE 3 (Jan 2021)	Cisco CCNA (2015)

Other:

Training:

VMware vSAN: Plan and Deploy v7 | Dell Technologies (Mar 2021)	**Cisco CCENT** | Lonestar Cy-fair College (2015)
VMware vSphere: Install, Configure, Manage v7 | Dell Tech. (Apr 2021)	**Cisco CCNA** | Lonestar Cy-fair College (2015)

Technical Skills:

- **Network Infrastructure:** Cisco, Arista, Nexus, sRX, Juniper, Meraki, Fortigate, Velocloud, Netgear, Cienna, Ubiquiti, pFsense, Brocade
- **Security:** Cisco Umbrella, Rapid7, Network Detective, Firepower, Zscaler, Fortigate
- **Voice:** Cisco CME, CUCM, Webex, Yealink, Grandstream, IP Voice, Analog, UCaaS, Voice GW, Cisco CUCM, Cisco CME, PBX, Metaswitch, Session Boarder Controller.
- **SD/WAN:** Velocloud, Meraki, Fortigate
- **Network Technologies:** BGP, OSPF, Dot1q encapsulation, Cisco CLI, Routing/Switching, Cisco Call Manager, UCaas Voice, IP Cameras, IP Voice, Access Control, Door Stations, MPLS, HSRP, VRRP, STP, VPN, QOS, Ether Channel
- **Cloud Technologies:** Zscaler, AWS, Mimecast, Azure
- **Operating Systems:** Linux Variants, Apple, Windows, Windows Server 16 & 19, ESXI 6.0+, 7.0+
- **Programming Languages:** Python and Bash
- **Applications:** Visio, MS Excel, Office Suite, WANEM, VxRails, Ekahau Wireless Survey.
- **Wireless:** Meraki, Cisco, Ubiquiti, Ubiquiti PTPs, Rukus.
- **Testing Equipment**: JDSU OLP-82P Fiber Scope/Meter, JDSU SmartClass v3 & v4, IP Video Handhelds.
- **System Admin:** Vmware ESXi, vSAN, HP Servers, iLO, Dell Servers, iDRAC, RAID, Storage, imaging.
- **AI:** Text-to-Image, Text-to-Text, Summarization of text/video, Text-to-Video, ChatBots

Management:
I have a high sense of urgency with each job I approach and work to expedite each job in a timely manner. Strong organizational skills with a high attention to detail are what I pride myself on.

REFERENCES: Upon Request