

Jordan V. Levinson

Check out my website: Jvlevinson.com

• Senior Network Engineer / Sales Engineering / Network Architect
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SUMMARY

- Skilled professional in the field of Enterprise Environments with over 7+ years of experience.
- Professional in **VeloCloud, Cisco, Fortigate, Meraki, Juniper, Virtualization and Cloud Security.**
- Excellent communication skills both verbal and written. Bilingual, **English and Spanish.**
- Exceptional ability to understand a customer's business requirements to create a solution to achieve their needs.
- Looking for an opportunity to help further advance my knowledge & help me grow as an individual alongside a great company while focusing on my newly found AI career path.

WORK EXPERIENCE

Tetra Technologies

Senior Network Engineer V / Architect

The Woodlands, TX

Jul. 2022 - Current

- Managed and optimized complex network infrastructure for Tetra Technologies, spanning campus, remote sites, and data centers.
- Evaluated, designed, and maintained advanced network solutions, including WAN, LAN, Load Balancing, and Wi-Fi systems.
- Supported and rationalized the hybrid voice network, encompassing VoIP and legacy PBX systems.
- Led end-to-end network projects, ensuring thorough documentation and diagrams, while serving as the Network Subject Matter Expert (SME).
- Conducted network security and firewall administration, performing regular compliance assessments and recommending security solutions.
- Actively participated in design and strategy meetings for IT projects, collaborating as an SME with various IT and business groups.
- Utilized expertise in networking protocols, routing, and security to troubleshoot and resolve complex issues.
- Demonstrated strong communication, leadership, problem-solving, and time management skills.
- Thrived in a remote work environment and collaborated effectively within a team.
- Maintained up-to-date knowledge of emerging technologies, continuously researching and implementing improvements.
- Played a vital role in driving network growth, enhancing security, and improving network performance, aligning with business requirements.

GFI Digital

Senior Network Engineer / Solutions Architect

Saint Louis, MO

Oct. 2021 – May 2022

- Worked with and supported the Sales teams in a pre-sale's role by designing network and security solutions to meet customer business requirements.
- Provided architectural network design expertise to Sales team and customers.
- Created Estimates, Statements of Work and Bill of Materials for Professional service work.
- Worked with partners to provide POC's & demos for customers
- Performed post-sales implementation of new networking solutions at customer sites.
- Configured network hardware such as Cisco/Meraki switches, routers, firewalls, and Cisco Nexus Data Center Solutions.
- Supported, setup and configured complex networking environments.
- Troubleshooting network issues of impacted production environments.
- VPN/remote connection setup and infrastructure support for remote configurations.
- Troubleshot defective devices, logical issues, or systematic errors on a wide range of technologies.
- Managed assigned projects and activities to deliver services in accordance with established objectives.

Dell Technologies

Virtualization Support Engineer-II

Remote, TX

Mar. 2021 – Oct. 2021

- Acted as the technical escalation point as well as a Design/Deployment Specialist for our customers.
- Worked closely with customer's Senior Support Engineers until their virtualized environments were running optimally and all errors resolved.
- Documented relevant information & handed off designs ensuring the customer understood their environment and how it functioned.

- Resolved customer reported issues while working closely with the Engineering, Sales and other cross functional teams while providing feedback to Engineering for improving the product quality and reliability.
- Assisted with recovery of degraded vSAN disk groups, node failures in a cluster, hardware errors, reviewed log bundles and helped with recommendations on other VMWare products that the customer may not have purchased to improve their environment reliability as well as performance.
- Worked with technologies like python, postgres SQL & Linux to pull and decipher logging to find Root Cause Analysis.

Meriplex Communications

Houston, TX

Network Analyst-II

Nov. 2017 – Mar. 2021

- Lead the design, implementation & deployment of networking & voice infrastructure. Utilizing Fortigate, Cisco, VeloCloud SD-WAN & IP Voice for 500+ sites of a major retail company.
- Developed and published standards for the future SD-WAN deployments using Hub/Spoke, Site-to-Site, Full Mesh and High Availability profiles while cross-training other team members.
- Utilizing API I created Python scripts to automate the deployment of site wide environments including VoIP phones, network and security devices which streamlined deployments.
- Lead the VoIP team to automate the Cisco Unified Call Manager system, reducing repetitive workload by 90%.
- Ran the discovery process to gather information of the customer's existing network and proposed the new network design, migration plans and replacement solutions for legacy equipment to the latest software / hardware.
- Worked with the Service Delivery and Professional Services teams to process new customer orders/circuits and Site surveys while preparing HLD/LLD Visio diagrams and all Security, IP & VLAN requirements.
- Engineered the IP door stations system with the Mag lock release, relay triggers, DTMF tone for secure doors/gates using products like Hikvision IP doorstations, 2N, Valcom & Viking Electronics.
- Following industry standards, I assisted the Professional Services team by running/terminating structured cabling & splicing SM and MM fiber.
- Participated in the On-Call team schedules and cross-trainings in other areas of expertise to help the team with backlogging, ensuring customer commitments are met.
- Built project tracking for large scale deployments to assist the Project Managers using my previous MS Excel skills.

AT&T

Houston, TX

Premises Technician & Fiber Optic Splicer

Oct. 2015 – Nov. 2017

- Work on copper and fiber lines by repairing and splicing, as well as maintaining our POTS network.
- Rack and stacking of network equipment in Datacenters, Colos and customer premises.
- Wired telecommunications/network equipment, switches, routers and cable trays.
- Installed and programmed customer voice gateways/NIDs, verifying voice quality and routing.
- Provide site troubleshooting support through test identification, isolation and resolution of issues.
- Strategically planned network installations according to the residential/enterprise orders, technical specifications and manuals.
- Installation of network equipment like Cienna Optical switches and RAD Ethernids for high-rises

Valerus Compression

Houston, TX

On-Site Controller/ Project Coordinator

Feb. 2014 – Jun. 2015

- Maintained and oversaw the project books and documentation for Piping Isometrics, Requisitions, reports, correspondences, etc.
- Tracked the NDT's and classified the requirements for the Oil & Gas compression stations including the logistics of materials and vendor management.
- Maintained the inventory of equipment including the transmitter tag numbers, compiling data books and construction volumes.
- Communicated with customers, contractor personnel and others to resolve issues/questions.
- Acted as a point of contact to research and provide necessary documentation and Scope of Work
- Executed document control maintenance activities and performed other administrative duties as needed.
- Created Project planning and tracking Spreadsheets to ensure all timelines were met and tracked, used for KPIs and other reports.
- Assisted the Project Management team and helped maintain data integrity.

Education:

HarvardX (on-going est. 2023)

- Artificial Intelligence, ML & Data Science

Lonestar Cy-fair (on-hold as of 2021)

- Associate of Computer Science

Marine Military Academy – Cywoods H.S. (2009)

- High School Diploma

Certifications:

Zscaler ZCCA-IA (Nov 2019)
Zscaler ZCCA-PA (Nov 2019)
Zscaler ZCTS (Nov 2019)

Fortigate NSE 1 (Dec 2020)
Fortigate NSE 2 (Dec 2020)
Fortigate NSE 3 (Jan 2021)

Cisco Meraki CMNA (Feb 2018)
Cisco Meraki CMNA Advanced (Sept 2018)
Cisco CCNA (2015)

Other:

Training:

VMware vSAN: Plan and Deploy v7 | Dell Technologies (Mar 2021)

Cisco CCENT | Lonestar Cy-fair College (2015)

VMware vSphere: Install, Configure, Manage v7 | Dell Tech. (Apr 2021)

Cisco CCNA | Lonestar Cy-fair College (2015)

Technical Skills:

- **Network Infrastructure:** Cisco, Arista, Nexus, sRX, Juniper, Meraki, Fortigate, Velocloud, Netgear, Cienna, Ubiquiti, pFsense, Brocade
- **Security:** Cisco Umbrella, Rapid7, Network Detective, Firepower, Zscaler, Fortigate
- **Voice:** Cisco CME, CUCM, Webex, Yealink, Grandstream, IP Voice, Analog, UCaaS, Voice GW, Cisco CUCM, Cisco CME, PBX, Metaswitch, Session Border Controller.
- **SD/WAN:** Velocloud, Meraki, Fortigate
- **Network Technologies:** BGP, OSPF, Dot1q encapsulation, Cisco CLI, Routing/Switching, Cisco Call Manager, UCaas Voice, IP Cameras, IP Voice, Access Control, Door Stations, MPLS, HSRP, VRRP, STP, VPN, QOS, Ether Channel
- **Cloud Technologies:** Zscaler, AWS, Mimecast, Azure
- **Operating Systems:** Linux Variants, Apple, Windows, Windows Server 16 & 19, ESXI 6.0+, 7.0+
- **Programming Languages:** Python and Bash
- **Applications:** Visio, MS Excel, Office Suite, WANEM, VxRails, Ekahau Wireless Survey.
- **Wireless:** Meraki, Cisco, Ubiquiti, Ubiquiti PTPs, Rukus.
- **Testing Equipment:** JDSU OLP-82P Fiber Scope/Meter, JDSU SmartClass v3 & v4, IP Video Handhelds.
- **System Admin:** Vmware ESXi, vSAN, HP Servers, iLO, Dell Servers, iDRAC, RAID, Storage, imaging.
- **AI:** Text-to-Image, Text-to-Text, Summarization of text/video, Text-to-Video, ChatBots

Management:

I possess a demonstrated proficiency in effective management across various domains, including team leadership, time optimization, and project execution. My innate sense of urgency drives me to expedite tasks promptly while maintaining an unwavering commitment to precision and meticulous organization. These competencies are not just a part of my professional skill set; they are a testament to my dedication to ensuring efficient and successful outcomes in every endeavor.

References:

References and Letters of recommendation can be found on my website under "References"

Scheduling Interviews:

Kindly request that all interview scheduling be exclusively coordinated through my online calendar, which can be found on my website under "Resume / Schedule" tab. This ensures access to the most up-to-date and accurate representation of my availability.