

IT Project Management

Scrum

Based on
"The Scrum Guide™, The Definitive Guide
to Scrum: The Rules of the Game"
(November 2020 version)
<https://scrumguides.org/scrum-guide.html>

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- Early 1990s.
- Framework:
 - Lightweight.
 - Simple to understand.
 - Difficult to master.
- With it?
 - To be able to address problems.
 - To deliver products of the highest possible quality.
 - Apply different processes and techniques.
 - You can continuously improve the product, the team and the working environment.

- Small team of people.
- The individual team is highly flexible and adaptive.
- Scrum Teams are cross-functional.
- The Scrum Team is responsible for all product-related activities from stakeholder collaboration, verification, maintenance, operation, experimentation, research and development, and anything else that might be required.

- Iterative
- Incremental
- Control Risk

- Transparency
 - Observers share a common understanding of what is being seen.
 - Common language by all participants.
 - Same definition of “Done”.
- Inspection
 - It is a must to frequently inspect (artefacts, progress) to detect undesirable variances.
 - Diligently performed to detect potentially undesirable variances or problems.
 - Inspection enables adaptation.
 - Inspection without adaptation is considered pointless.
- Adaption
 - Some deviation -> Result unacceptable -> adjust (as soon as possible to minimize further deviations).
 - Scrum events: Sprint planning, daily scrum, sprint review and sprint retrospective.

Introduction

Values

- Commitment + courage + focus + openness + respect => Scrum pillars (transparency, inspection and adaptation) come to life.
- Successful use of Scrum depends on people becoming more proficient in living these five values.

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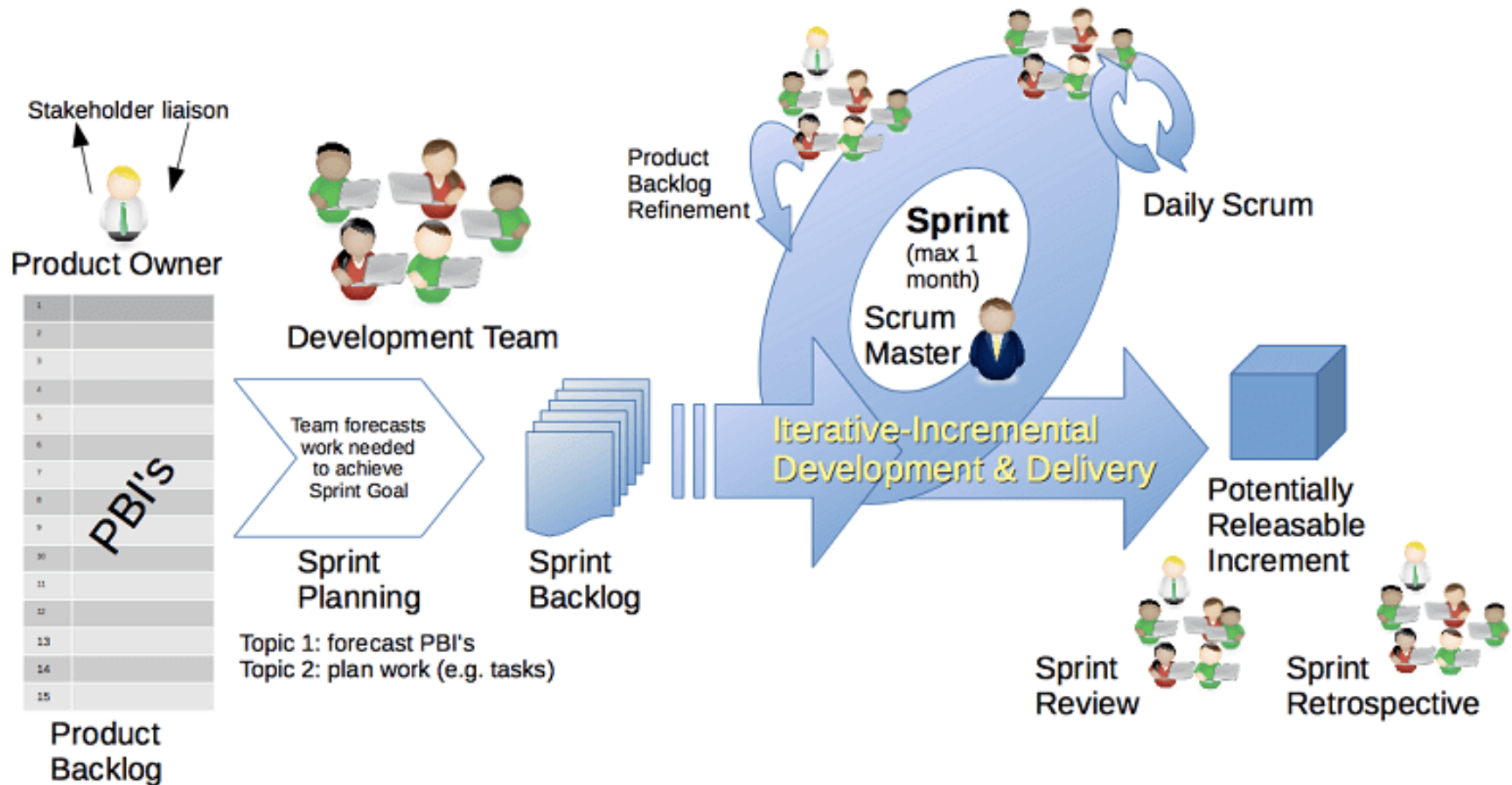
✓ **Global Vision**

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[Image via Wikimedia Commons](#)



OUR AGILE SCRUM PROCESS

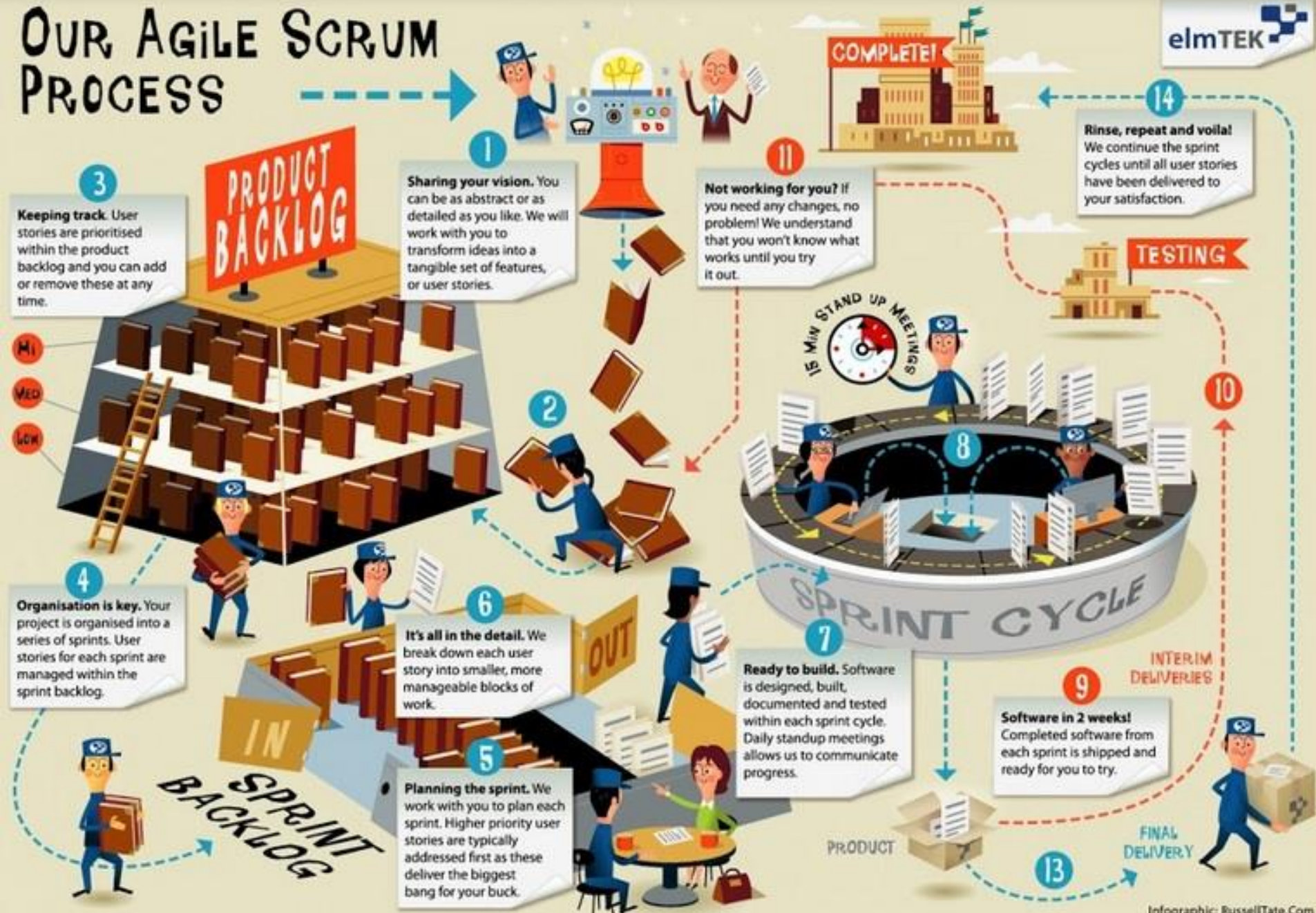


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- Product Owner
- Development Team
- Scrum Master
- The team
 - Self-organizing.
 - The team have all competencies needed to accomplish the work.
 - Deliver products iteratively and incrementally.
 - To maximize feedback.
 - A potentially useful version of working product is always available.

The Team

- Product Owner
- Development Team
- Scrum Master



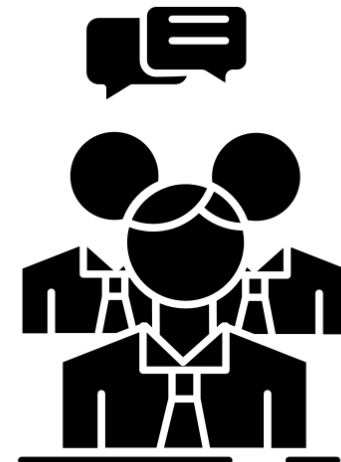
Product Owner

- The “voice” of the client inside the company.
- Responsible for maximizing the value of the product resulting from work of the Development Team.
- Responsible for managing the Product Backlog.
- Discover the requirements.
- Make petitions to the client for new findings and solutions to doubts.
- A person, not a committee.



Development Team

- Professionals who do the work of delivering potentially releasable Increment of “Done” product at the end of each Sprint.
- A “Done” is required at the end of the Sprint Review.
- Organizes and manages their own work.
- Size -> Optimal -> small enough to remain nimble and large enough to complete significant work within a Sprint.
- Multidisciplinary.
- High communication.
- Transparency.



Scrum Master

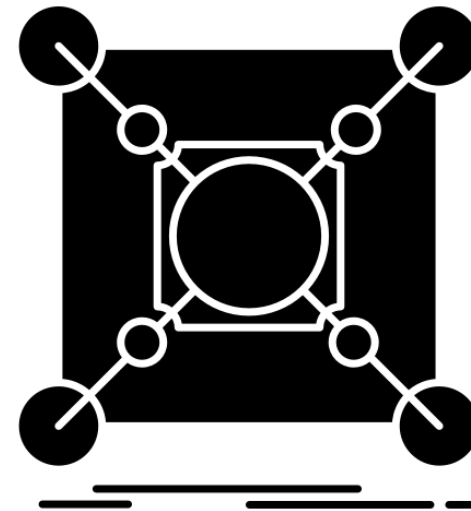
- Responsible -> correct application of Scrum as defined in the Scrum Guide.
 - Helps everyone understand Scrum.
- A leader:
 - Correct timing
 - Quality



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- The heart of Scrum.
- Time-box of one month (or less).
- During it -> a “Done” is created (useable and potentially releasable).
- A new one starts immediately after the conclusion of the previous one.
- It could be consider as a project with no more than a one-month horizon.
- Result -> Increment



- During a Sprint:
 - No changes are made that would endanger the Sprint Goal.
 - Quality goals do not decrease.
 - Scope -> clarified and re-negotiated between the Product Owner and Development Team.

- Cancelling a Sprint:
 - Before the time-box is over.
 - Product Owner.
 - When? Sprint Goal is obsolete.
 - Company changes direction or market/technology conditions change.
 - Uncommon.



- A Sprint contains:
 - Sprint Planning
 - Daily Scrums
 - Development work
 - Sprint Review
 - Sprint Retrospective



- 1-2 hours.
- It defines the work to be performed during the Sprint.
- Who? Collaborative by Scrum Team.
- Answer:
 - What? (Increment)
 - How?



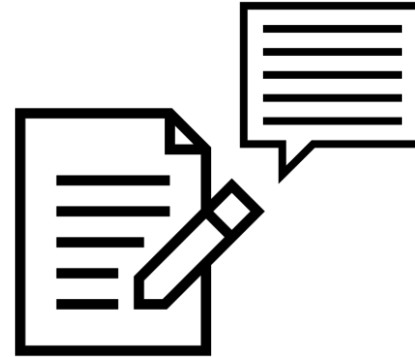
- Objective set for the Sprint



- 15-20 minutes time-boxed event.
- Who? Development Team.
- Every day.
- Same place and time (less complexity).
- Plan the next 24 hours.
- Improve collaboration.
- To inspect the progress.
- Guideline:
 - What did you do yesterday?
 - What will you do today?
 - Impediments yesterday?
- Scrum Master ensures the meeting is held.



- At the end of the Sprint.
- To inspect the Increment.
 - The client validate or reject.
- Informal meeting.
- At most four-hour meeting and usually, shorter.
- Result? Revised Product Backlog.



- Internal Validation.
- Opportunity for the Scrum Team to inspect itself and create a plan for improvement during the next Sprint.
 - Improvements: people, relationships, process, and tools.
- After a Sprint Review.
- Prior to the next Sprint Planning.
- Short.



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Artifacts

- Represent work.
- To provide transparency and opportunities for inspection and adaptation.

Artifacts

Increment

- The result of each sprint.
- A step forward to the final goal.



- It is an ordered list of everything (requirements) to be needed in the product.
- Single source.
- Responsible? Product Owner:
 - Content
 - Availability
 - Order
- The list is jointly prepared between the client and the product owner.
- Never complete. Evolution. Dynamic.
 - “If a product exists, its Product Backlog also exists”.
- How are expressed (requirements)? User Stories.



- Once define all user stories -> Product Backlog
- The Product Backlog could be modified during the project:
 - Remove
 - Priority (changes)
 - New requirements
- Then...
 - The list should be easily accessible and modifiable.
- Prioritization -> Essential -> Higher ordered Product Backlog items are usually clearer and more detailed than lower ordered ones.
- Order -> Essential



How? User Stories

User Stories are short statements identifying:

- Type of person
- Functionality
- Value the person expect to achieve

Common language.

Once defined all user-stories -> A list of all functionalities should be stored -> Backlog -> There is a need to keep the list accessible (modifiable).



How? User Stories

As a <Role>

I Want to <function-description>

So I can: <value-statement>

I am a registered user

I want to change my password

to personalise it and better remember it

- The set of Product Backlog items selected for the Sprint.
 - From High to lower priority.
- A forecast -> Development Team -> about what functionality will be in the next Increment -> a “Done” Increment.
- To ensure continuous improvement, it includes at least one high priority improvement.
- Modification during the Sprint? -> Only Development Team -> by learning more about the work needed.
 - New Work? Added.
 - Unnecessary? Removed.



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Additional Tools

Kanban

- The model Kanban is a overall graphical board to manage the features to be developed, prioritize it and give a global vision of the project.

ZenHub

The screenshot displays the ZenHub Kanban board interface. At the top, there is a navigation bar with filters for Development, Author, Assignee, Milestone, and Labels, each with a dropdown arrow. To the right of these filters is a search box labeled "Filter by name..." and two buttons: "Add list" and "Add issues". Below the navigation bar, the board is divided into four columns:

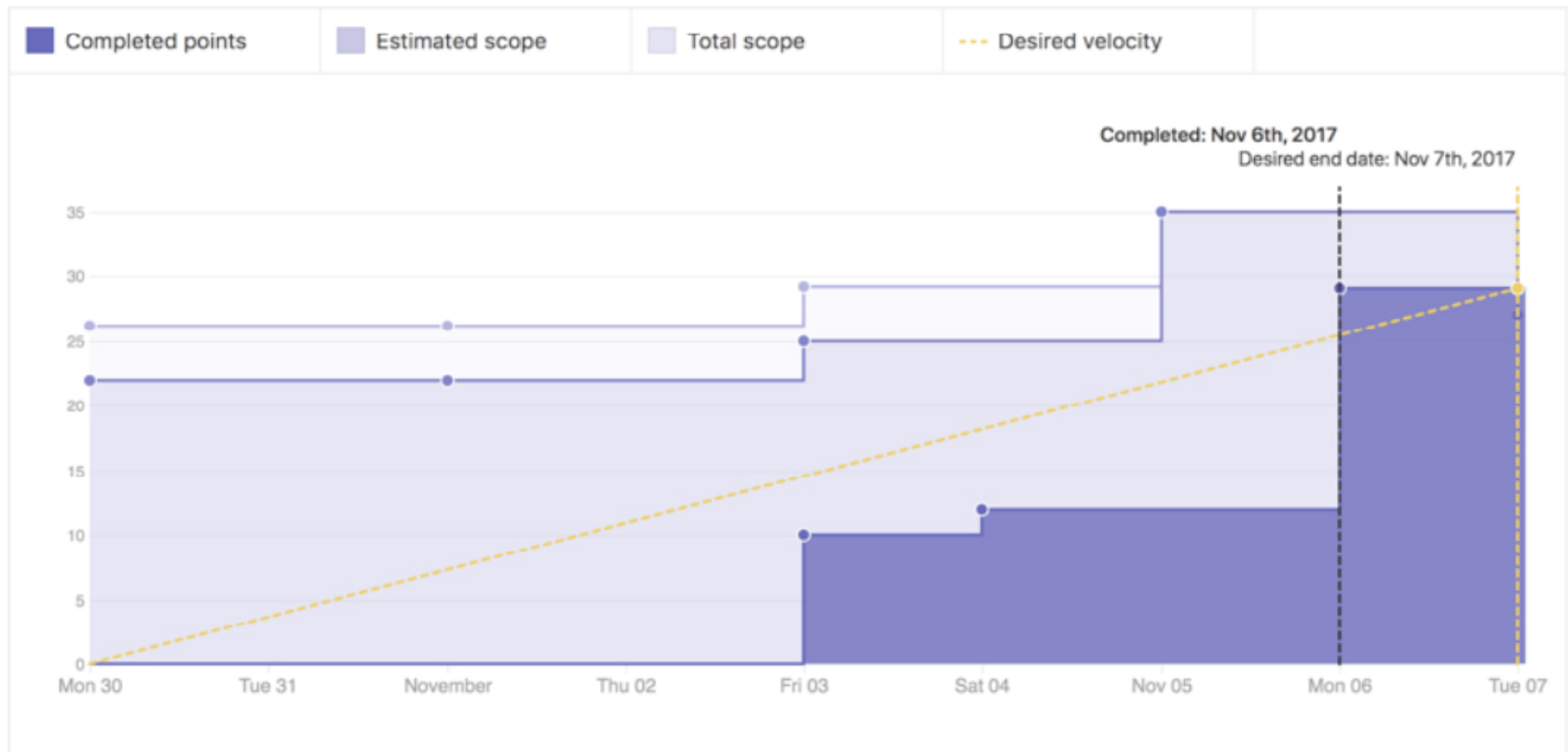
- Project Backlog**: Contains four items: "Modify the features of a book #4", "Delete all books #5", "Delete one book #6", and "Assign a book to the store #7".
- Doing**: Contains three items: "Create a Book #1", "Get all Books #2", and "Get one book #3".
- Peer Review**: Currently empty.
- In Test**: Currently empty.

Each column has a header with a trash icon, a count of items, and a plus icon for adding new items.

- To measure the average rate that the stories are completed across sprints.
- (Basic) Method: to divide the number of story points completed by the total number in the product backlog.
- Over time velocity is a measure of the work that can be expected to be completed in a sprint and it is used to ensure that the team doesn't overcommit the number of story points to be completed in a given sprint.

Additional Tools

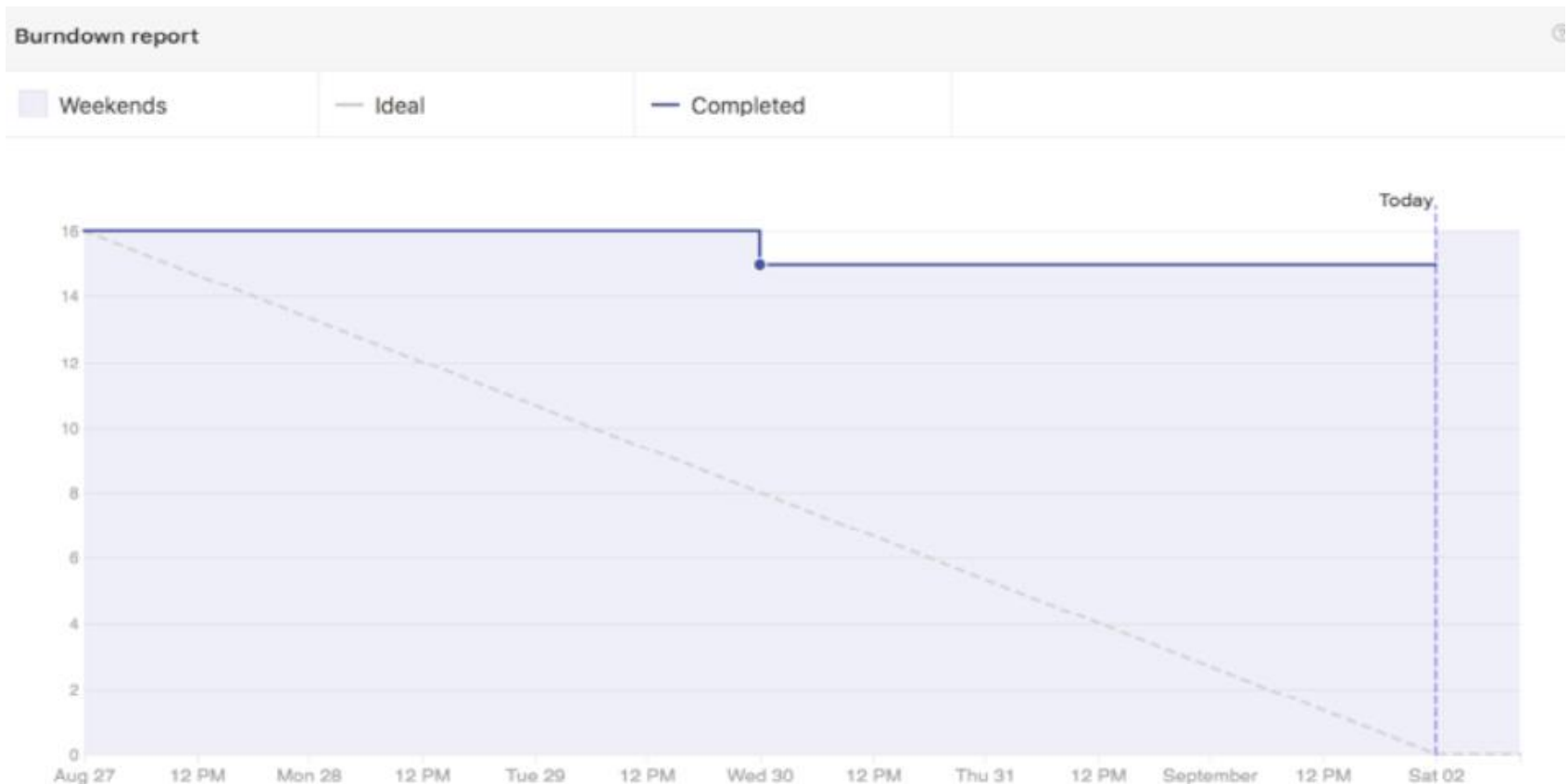
Burnup



Additional Tools

Burndown

- To provide a graphical view of the number of stories in the backlog that have been completed against the total number remaining across sprints.



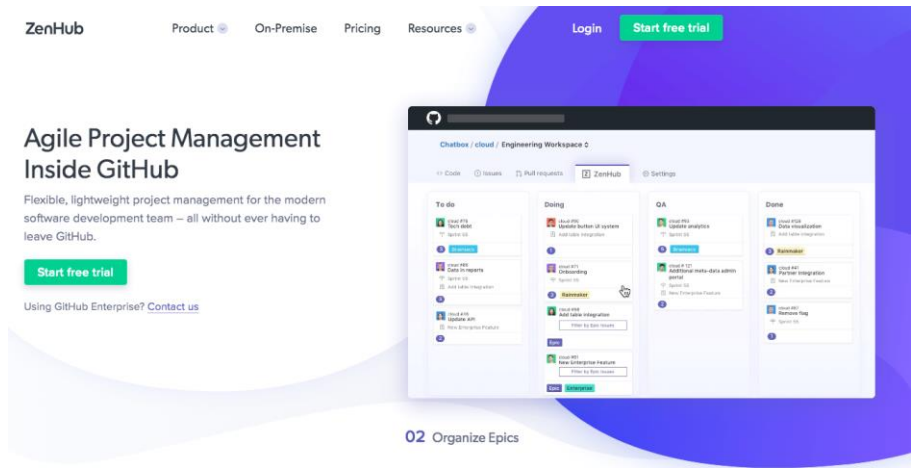
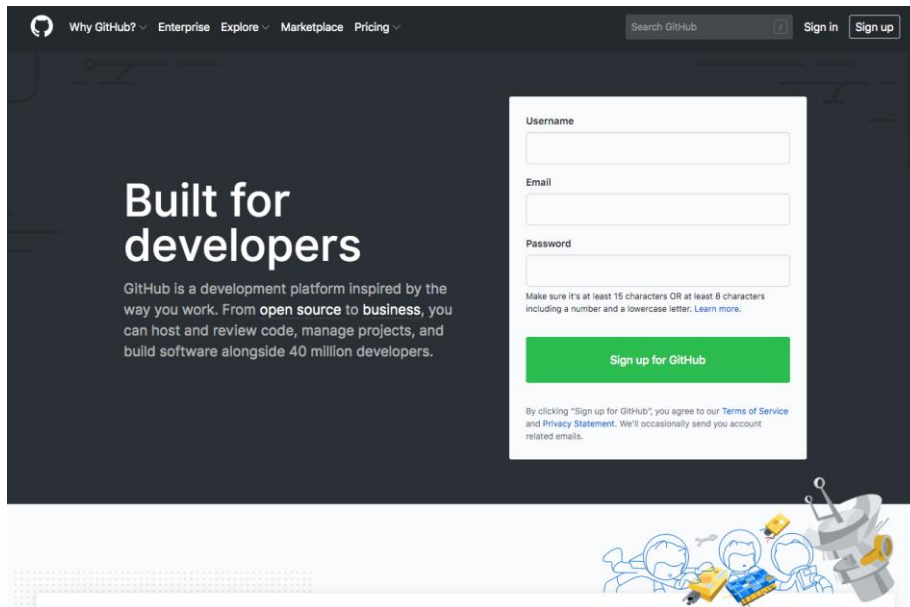
Hands on



<https://github.com>

ZenHub

<https://zenhub.com>



References

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