



Evaluation Techniques and Usability Testing

ASSIGNMENT 3

MEINF UDL-EPS

CampManager

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Screener form

Hello, the Camp Manager application software development team is looking for camp monitors to participate in a usability test to test their application.

The team is recruiting users to perform a usability test. The objective, improve the usability of the management part of the application, for this reason, we are looking for people with experience as volunteers in some summer camp or leisure activities. It is necessary that you answer these questions as honestly as possible in the following questions to draw the necessary conclusions to know if you will be suitable or not to take the test.

General questions

1. Could you define your gender?
 Male.
 Female.
 Other.
2. Have you ever participated in a usability test?
 Yes.
 No.
3. Could you define your age range?
 18-25.
 26-39.
 40-59.
 60-74
 75 and older.

Eye-tracking questions

4. Do you wear contacts or eyeglasses to read the computer screen?
 Yes. [CONTINUE]
 No. [SKIP 8]
5. Are your glasses for:
 Reading only. [CONTINUE]
 Seeing distant objects only. [CONTINUE]
 Both (Do you wear bifocals, trifocals, layered lenses, or regression lenses). [TERMINATE]
6. Can you read a computer screen and the Web without difficulty with your contacts and/or eyeglasses on?
 Yes. [CONTINUE]
 No. [TERMINATE]
7. Do you have cataracts?
 Yes. [TERMINATE]
 No. [CONTINUE]
8. Do you have any eye implants?
 Yes. [TERMINATE]
 No. [CONTINUE]

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9. Do you have Glaucoma?
- Yes. [TERMINATE]
 No. [CONTINUE]
10. Do you use a screen reader, screen magnifier or other assistive technology to use the computer and the Web?
- Yes. [TERMINATE]
 No. [CONTINUE]
11. Are either of your pupils permanently dilated?
- Yes. [TERMINATE]
 No. [CONTINUE]

Computer Expertise

12. What are typical activities you do on the mobile?
- Gaming/entertainment.
 Reading news.
 Shopping/banking.
 Texting.
 Other.
13. About how many hours per week do you spend on the mobile?
- 0h-10h per week.
 11h-25h per week.
 +26h per week.
14. What mobile operating system do you use?
- iOs.
 Android
 Other.

Domain Knowledge

15. Are you interested in summer camp activities?
- Yes.
 No.
16. Have you worked or are you currently working as a monitor in an organization?
- Yes.
 No.
17. Have you worked or are you currently working as an organizer of activities?
- Yes.
 No.
18. Do you have a minor in your charge?
- Yes.
 No.

19. Are you interested in enrolling the minors under your care in a summer camp?

- Yes.
- No.

20. Have you previously used similar applications for the management of activities and events of camping organizations?

- About once or twice.
- A couple of times.
- Often/daily.
- Never

21. Would you use a mobile application to inform you about the events and activities of a camp?

- Yes.
- No

22. Would you like to have access to the information of the camp and of your child in real time through the mobile application?

- Yes.
- No.

Pre-Test Questionnaire

First of all, thank you for joining to the usability test of [CampManager](#). We are thankful for your interest about the application and your participation. Before starting the test, we want you to answer the following questions.

1. How old are you?

- 18-25.
- 26-39.
- 40-59.
- 60-74
- 75 and older.

2. Could you define your gender?

- Male.
- Female.
- Other.

3. Have you ever worked as a camp monitor?

- Yes.
- No.
- No, but I would like to.

4. About how many hours per week do you spend on the mobile?

- 0h-10h per week.
- 11h-25h per week.
- +26h per week.

5. Have you ever used a management and planning app?

- Yes.
- No.

In case of Yes, give your opinion on applying this type of applications in the camp environment.

Post-Task Questionnaire

Complete these few questions about your feels for this task.

Instructions: For each of the following statements, mark one box that best describes your reactions to the application today using the following scale:

1. I was able to complete the task.

Yes (continue) No (please, explain the reasons)

	Strongly disagree				Strongly agree
2. The task was easy	1	2	3	4	5
3. I think I did the task correctly	1	2	3	4	5
4. The structure of the interface has helped me to solve the task.	1	2	3	4	5
5. I needed little effort to solve the task	1	2	3	4	5
6. The task was well defined, and I understood exactly what I had to do	1	2	3	4	5
7. I felt satisfaction after completing the task	1	2	3	4	5

Post-Test Questionnaire

Thank you for doing the task!

Here we attached some final questions you to answer:

	Strongly disagree				Strongly agree
1. I think that I would like to use this system frequently	1	2	3	4	5
2. I found the system unnecessarily complex	1	2	3	4	5
3. I thought the system was easy to use	1	2	3	4	5
4. I think that I would need the support of a technical person to be able to use this system	1	2	3	4	5
5. The interface has a clear and easy to understand terminology	1	2	3	4	5
6. I thought there was too much inconsistency in this system	1	2	3	4	5
7. The elements with which you have interacted have been easily accessible	1	2	3	4	5
8. I found the system very cumbersome to use	1	2	3	4	5
9. I felt very confident using the system	1	2	3	4	5
10. I could get going with this system	1	2	3	4	5

Consent Form

Welcome and thank you for participating in this study. To guarantee the fulfilment of your privacy and security, we provide you this explaining document:

In this session, a software tool is going to be evaluated, this by no means implies the evaluation of the person. This session has the objective of evaluating the software with the help of potential users, such as testing the main features or evaluating if the software is intuitive.

This document has the purpose of informing the user that a video and audio recording are going to be done, to help the evaluating team with a posterior analysis of the recordings. Furthermore, the user has the right of quitting the test in any moment without any justification. As stated by Organic Law 3/2018, of General Data Protection Regulation, your permission is needed to do the recording already mentioned.

All the data extracted with these recordings will be used internally by the team members and with the purpose stated previously. The recording will not be published or used for any other reason, and it will be destroyed five years after the project deployment. If you agree with all the stated previously, please fill the section below.

I, , confirm that I have read, and I understand all the points of this document and I give my authorization to record the today's test sessions with the purpose described previously. I authorise to record:

- Audio
- Video
- Eye-Tracking

Sign:

Date:,

Thank you for the participation!