



# Internet of Things

Master 's Degree in Informatics Engineering

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1. What is IoT?
2. Why IoT?
3. IoT Components
4. IoT Convergence
5. Security Considerations



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# What is Internet of Things?

### Technopedia definition:

The Internet of Things (IoT) is a computing concept that describes physical objects connected to the Internet and able **to identify themselves to other devices**. No longer does the object relate just to you, but is now connected to surrounding objects and database data. When many objects act in unison, they are known as having "**ambient intelligence.**"

### Wikipedia definition:

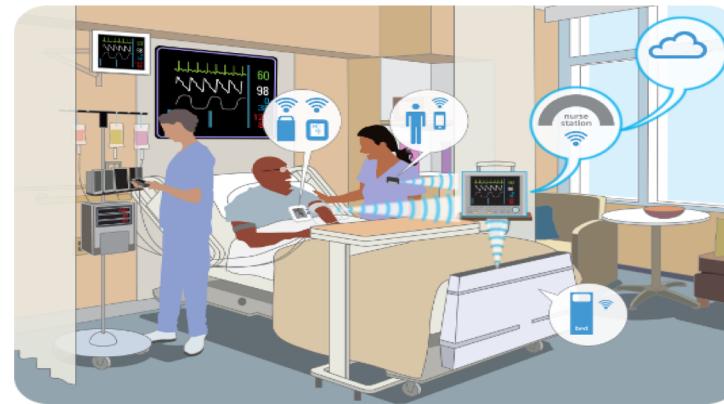
Is the ***internetworking of physical devices***, vehicles (also referred to as "connected devices" and "smart devices"), buildings and other items—embedded with electronics, software, sensors, actuators, and ***network connectivity*** that enable these objects to ***collect and exchange data***

# IoT can be applied anywhere!!!!

### Smart Appliances



### Wearable Tech

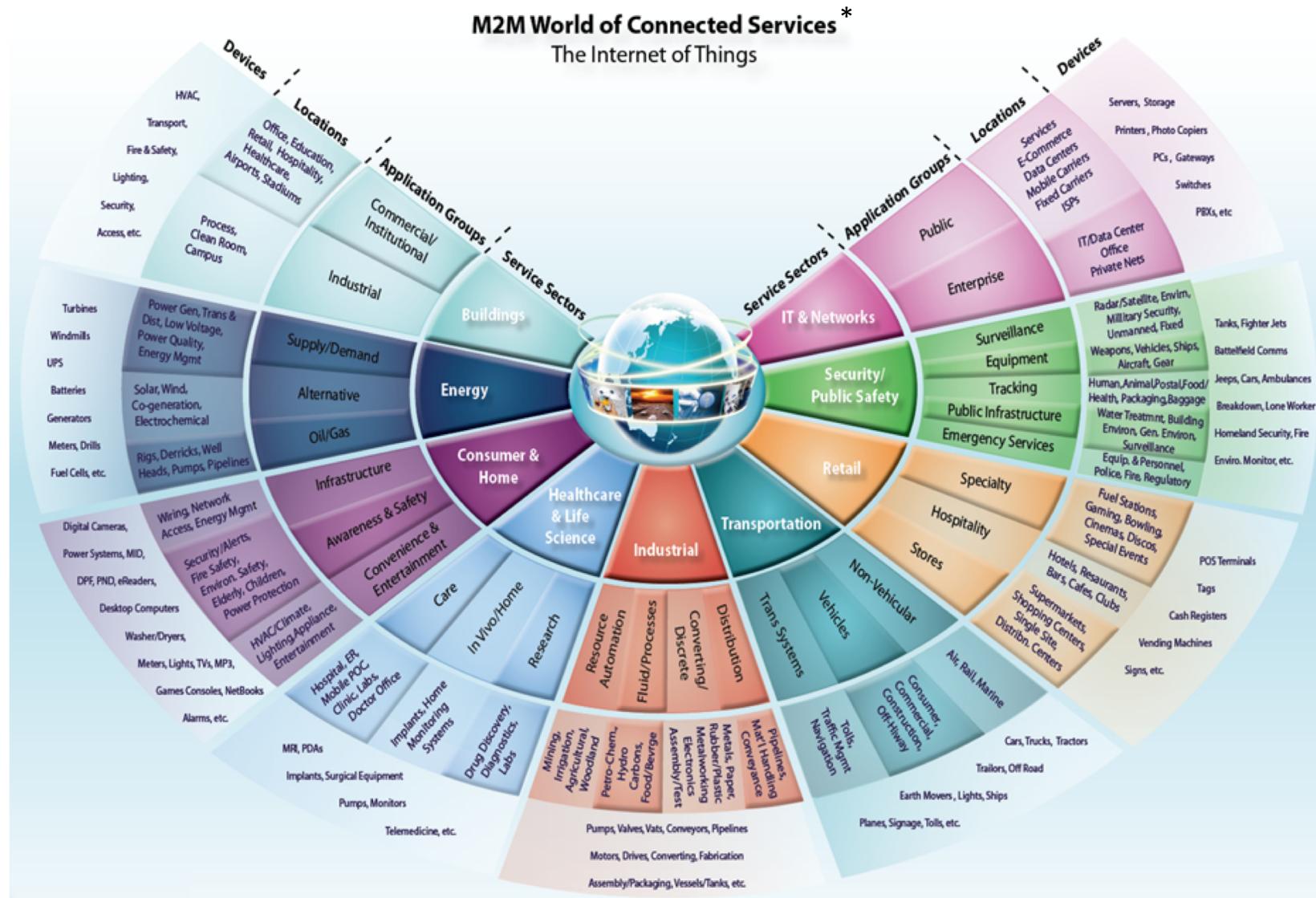


### Healthcare



# Internet of Things

# What is IoT?



## \*M2M – Machine to Machine



# Internet of Things

## What is IoT?

### Where is IoT?

Personalized learning with adaptive eTextbooks

Digital classroom white boards and display



Video recorders for lecture capture



Complete coverage with high performance Wi-Fi



Wearables for athletics and attendance tracking

International Collaboration and social exchange

Online testing



Sensors on trash receptacles



Supplies and inventory tracking by sensor with auto-reorder

Student devices & eTextbooks  
• Notebooks  
• Tablets  
• Smartphones



Robot cleaning



Augmented and virtual reality



Makerspaces with 3D printers and laser trimmers

File and program storage, local or cloud-based  
• Demographics, academics, behavior, interests  
• LMS, CMS, SIS  
• Educational programs and applications  
• Video files: lectures and recorded lab experiments



Network application analytics to monitor devices and network behavior

Surveillance security cameras



Wi-Fi sensors and locks  
• Entrances and exits  
• Classroom doors



Sensors track buses and verify student passengers



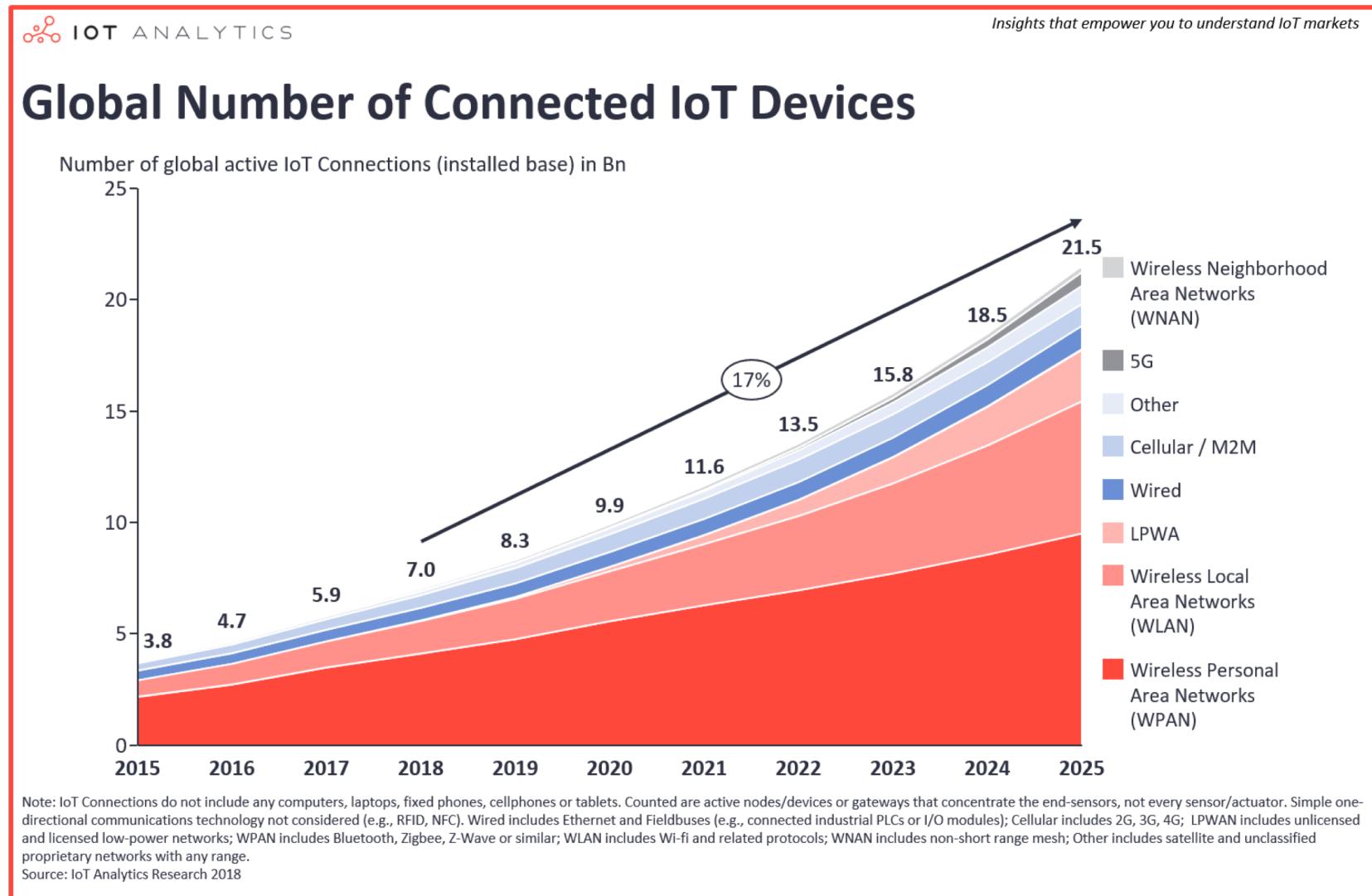
Sensors in parking lot and driveways



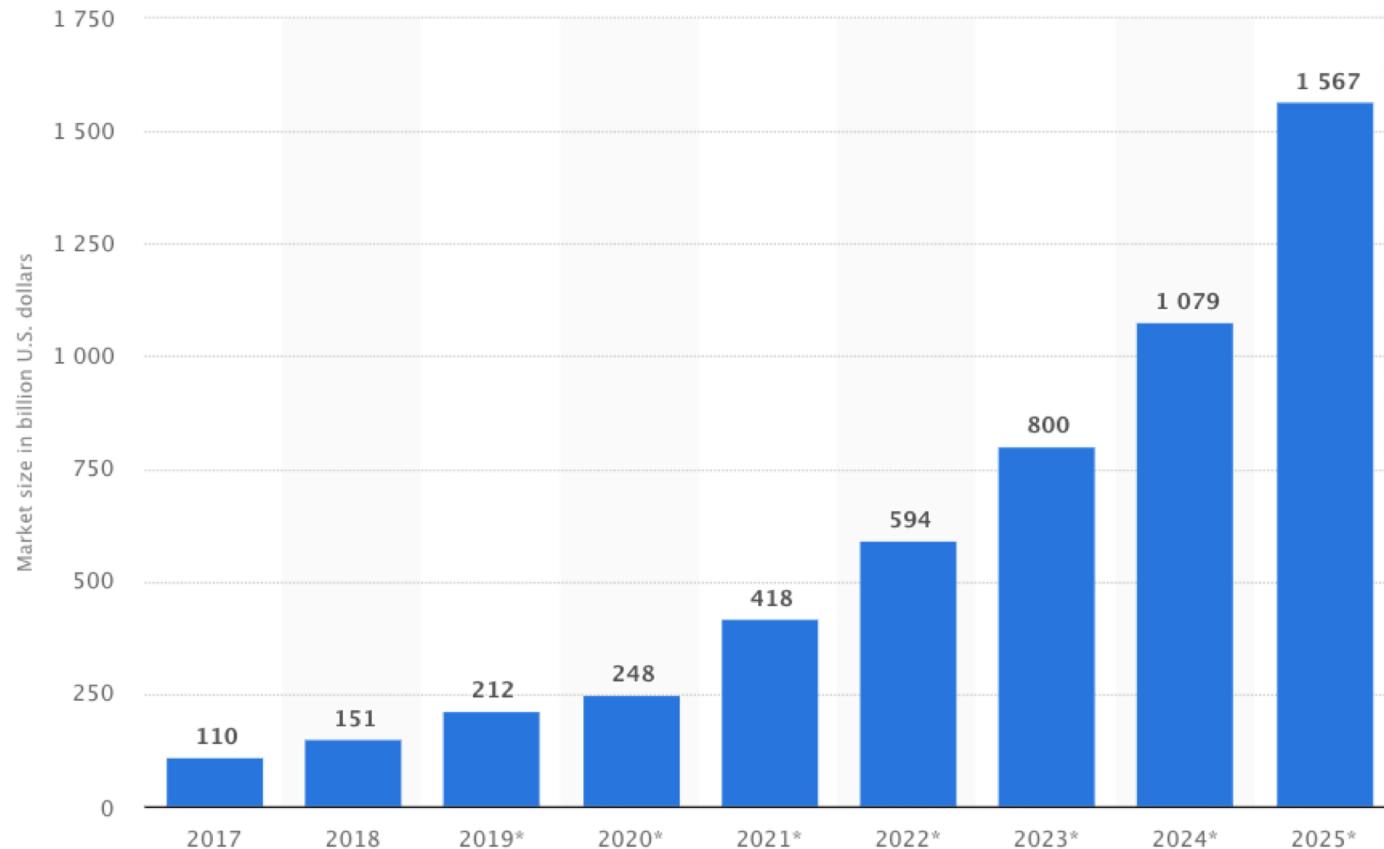
Internet of Things-based HVAC

Monitor and display of air quality throughout school

# The IoT Market - Devices



# The IoT Market – Market Size



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Additional Information

Show source

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## Why Internet of Things?

An article by Ashton published in the RFID Journal in 1999 said,

“If we had computers that *knew everything* there was to know about things - using data they gathered without any *help from us* - we would be able to track and count everything, and *greatly reduce waste, loss and cost*. We would know when things needed replacing, repairing or recalling, and whether they were fresh or past their best. *We need to empower computers with their own means of gathering information*, so they can see, hear and smell the world for themselves, in all its random glory.”

This is precisely what IoT platforms does for us. It enables devices/objects to observe, identify and *understand a situation* or the surroundings without being dependent on human help.

## Why Internet of Things?

*Raj Talluri, Qualcomm senior vice president of product management*

“When everyday devices are intuitive to use and can share data intelligently, it improves peoples’ lives, from better personal safety, to being able to more closely monitor our health and that of our loved ones, to helping us save time and make better use of our natural resources.”

*Frank Gillett, vice president and principal analyst at Forrester*

“Using IoT technologies creates a relationship between the product company and the customer. This becomes an ongoing service experience and relationship that dramatically improves customer engagement and brand awareness. The relationship goes from being a one-time, arm’s-length transaction to an ongoing service relationship.”

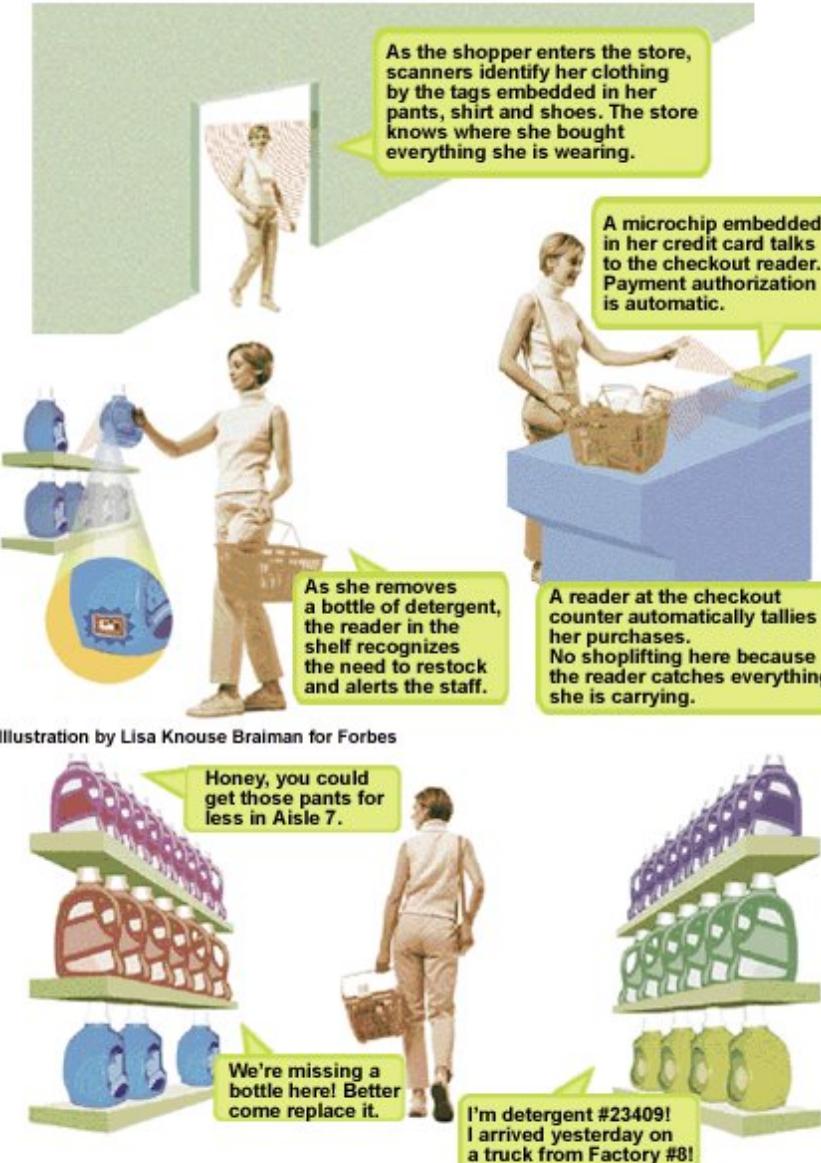
## Why Internet of Things?

The main reasons can be summarize as:

- Generate, collect, process and use acquired information to make better decisions
- Provide intelligence - Smart objects: Make things that weren't meant to talk to each other interact smartly
- Improve the efficiency and reduce costs

Example: Home Power usage – If you cannot measure and take control you cannot optimize the power consumption. Furthermore, the energy companies can adapt the energy production in function of its real consumption.

# Why Internet of Things?



## Scenario: shopping

- (1) When entering the doors, scanners will identify the tags on her.
- (2) When shopping in the market, the goods will introduce themselves.
- (3) When moving the goods, the reader will tell the staff to put a new one.
- (4) When paying for the goods, the microchip of the credit card will communicate with checkout reader.

## Amazon Go! (2017)

<https://www.youtube.com/watch?v=NrmMk1Myrc>



## Amazon Go! (2017)

<https://www.youtube.com/watch?v=u0KsY9HDk6o>



# Why Internet of Things?

## Scenario: Health

- **National Health Information Network, Electronic Patient Record**
- **Home care:** monitoring and control

Pulse oximeters, blood glucose monitors, infusion pumps, accelerometers, ...

- **Operating Room of the Future**

Closed loop monitoring and control; multiple treatment stations, plug and play devices; robotic microsurgery

System coordination challenge

- **Progress in bioinformatics:** gene, protein expression, systems biology, disease dynamics, control mechanisms



# Why Internet of Things?

## Scenario: Smart Home

- Remote monitor for smart house
- Remote control for smart appliance

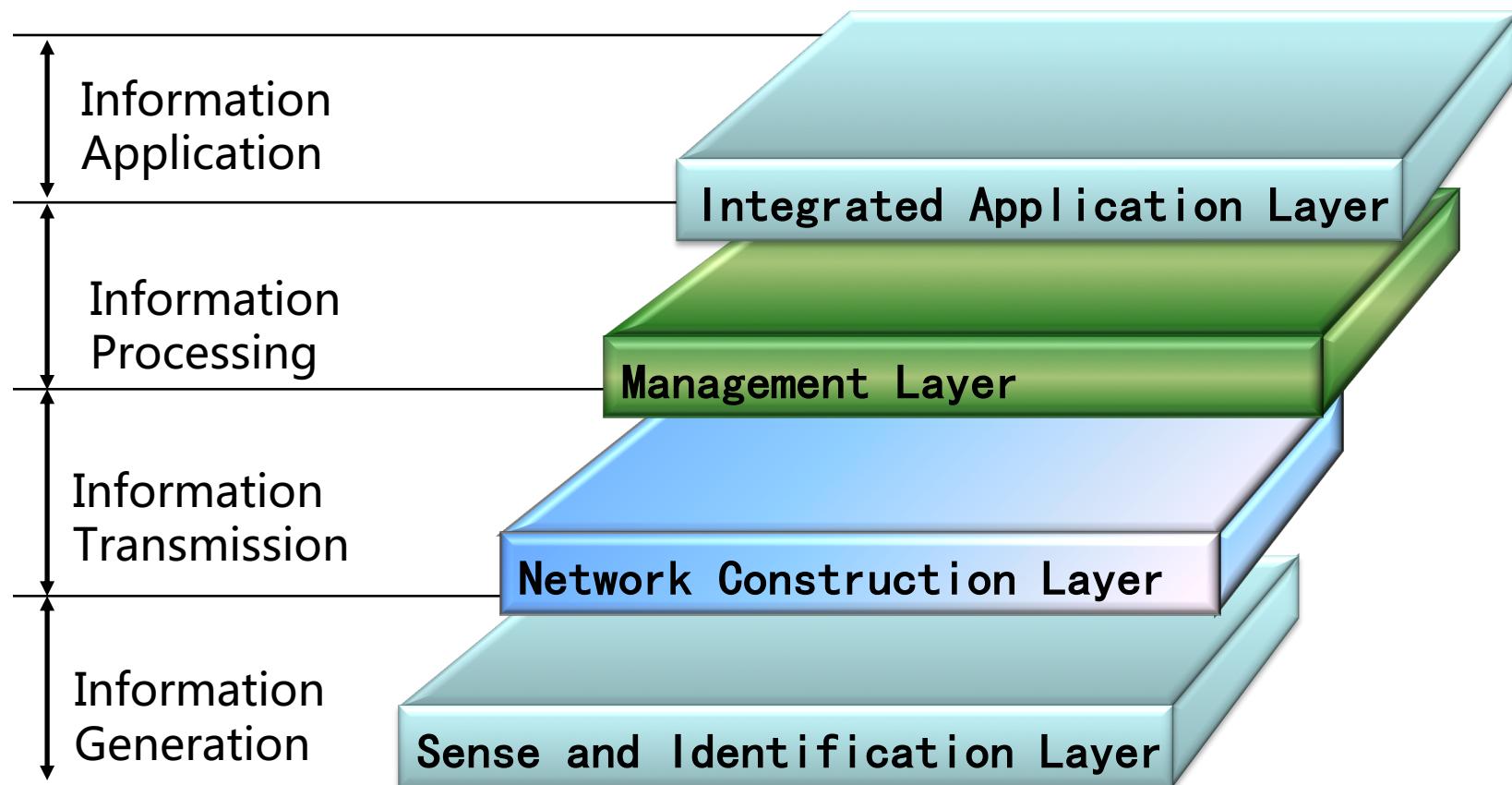


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## Components of Internet of Things? – Layers Model





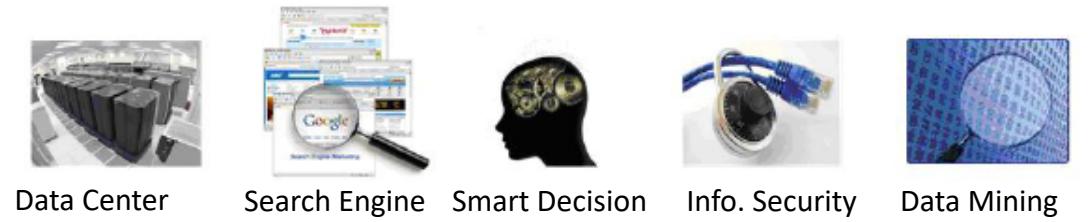
# Internet of Things

## IoT Components

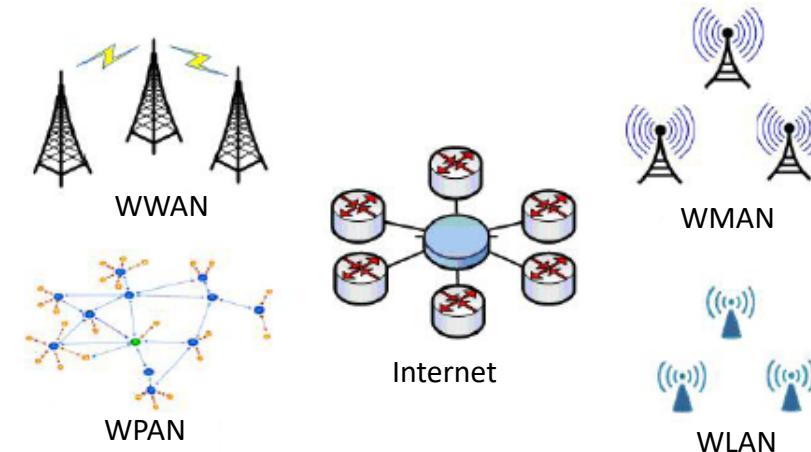
# Integrated Application



# Information Processing



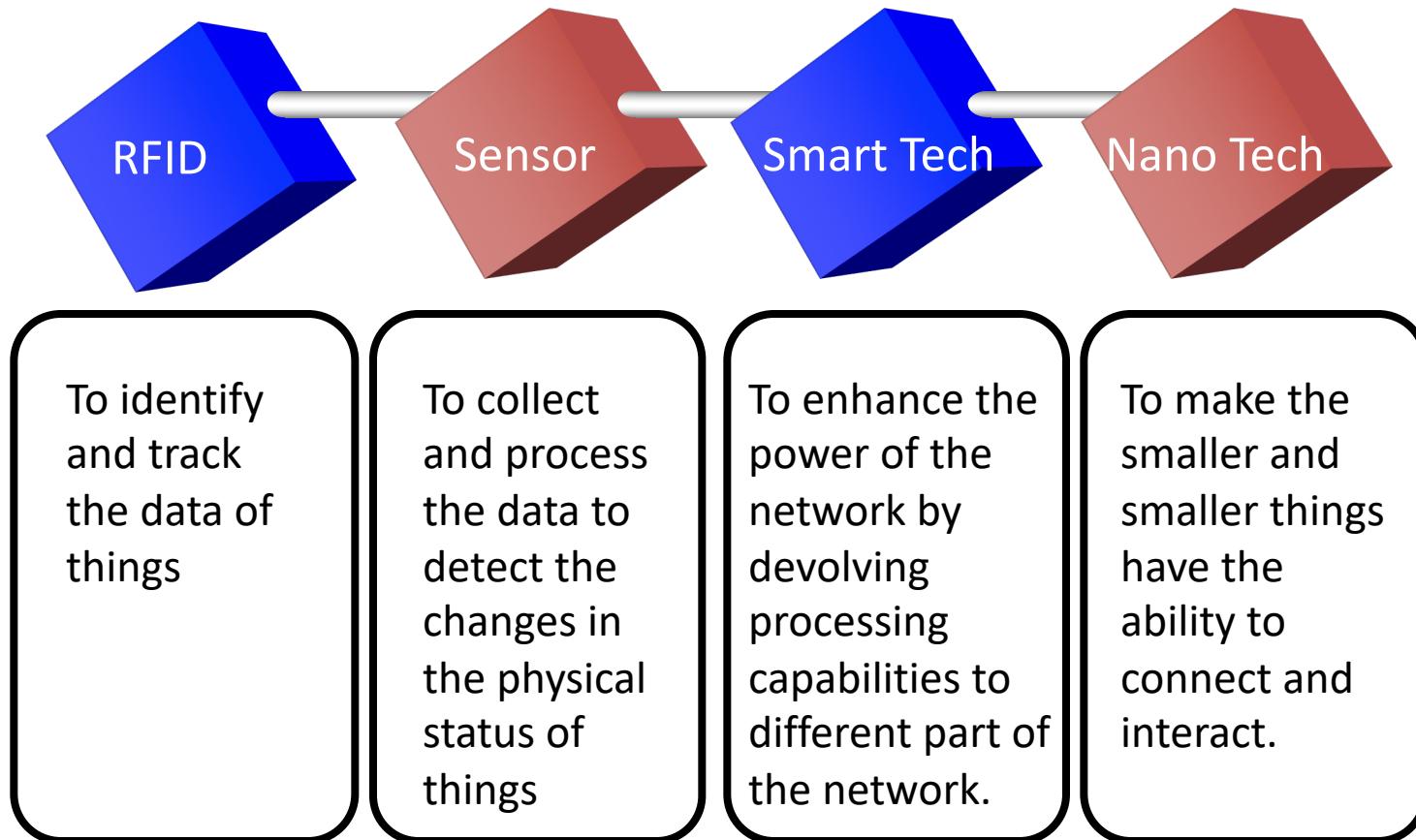
# Network Construction



# Sensing and Identification



## Enabling Technologies



### Important Characteristics for IOT Protocols

- Speed – Amount of data that can be transferred/second
- Latency – amount of time a message takes to be transferred
- Power consumption
- Security
- Availability of software stacks.

Current Internet Protocols		Expected IOT Protocols
HTTP FTP,SMTP,IMAP	Application	MQTT COAP,AMQP
TCP and UDP	Transport	UDP and TCP
IPv4 and IPv6	Networking	IPv6 and IPv4
Ethernet,Wi-Fi, GSM	Data Link	Ethernet,Wi-Fi, GSM, LTE-M, Lora, SigFox
Protocol Level TCP/IP Model		

### Main IoT protocols

#### IOT and Internet Protocols

> **HTTP** → main mechanism for Web Applications and services to communicate. High protocol overhead  
 HTTP is not likely to be a major IOT protocol.

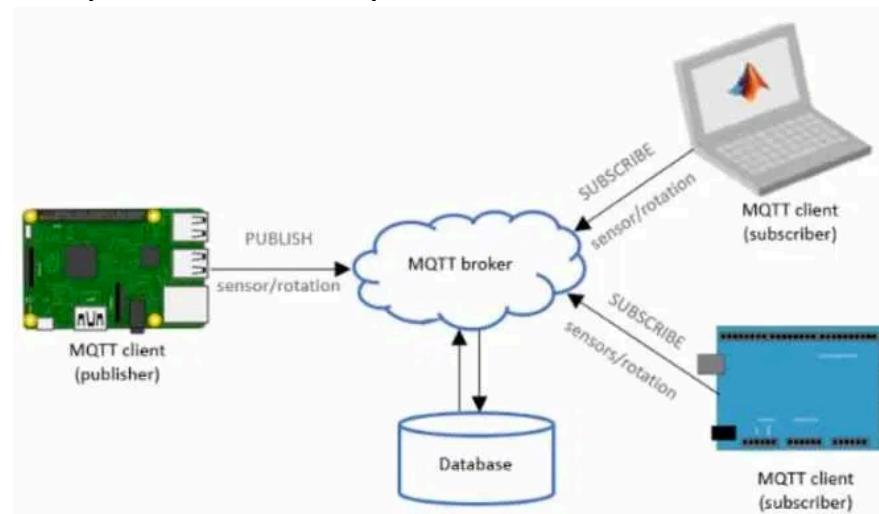
> **MQTT** (Message Queuing Telemetry Transport) has emerged as the main IOT messaging protocol because it is lightweight and easy to use.

## MQTT for IOT

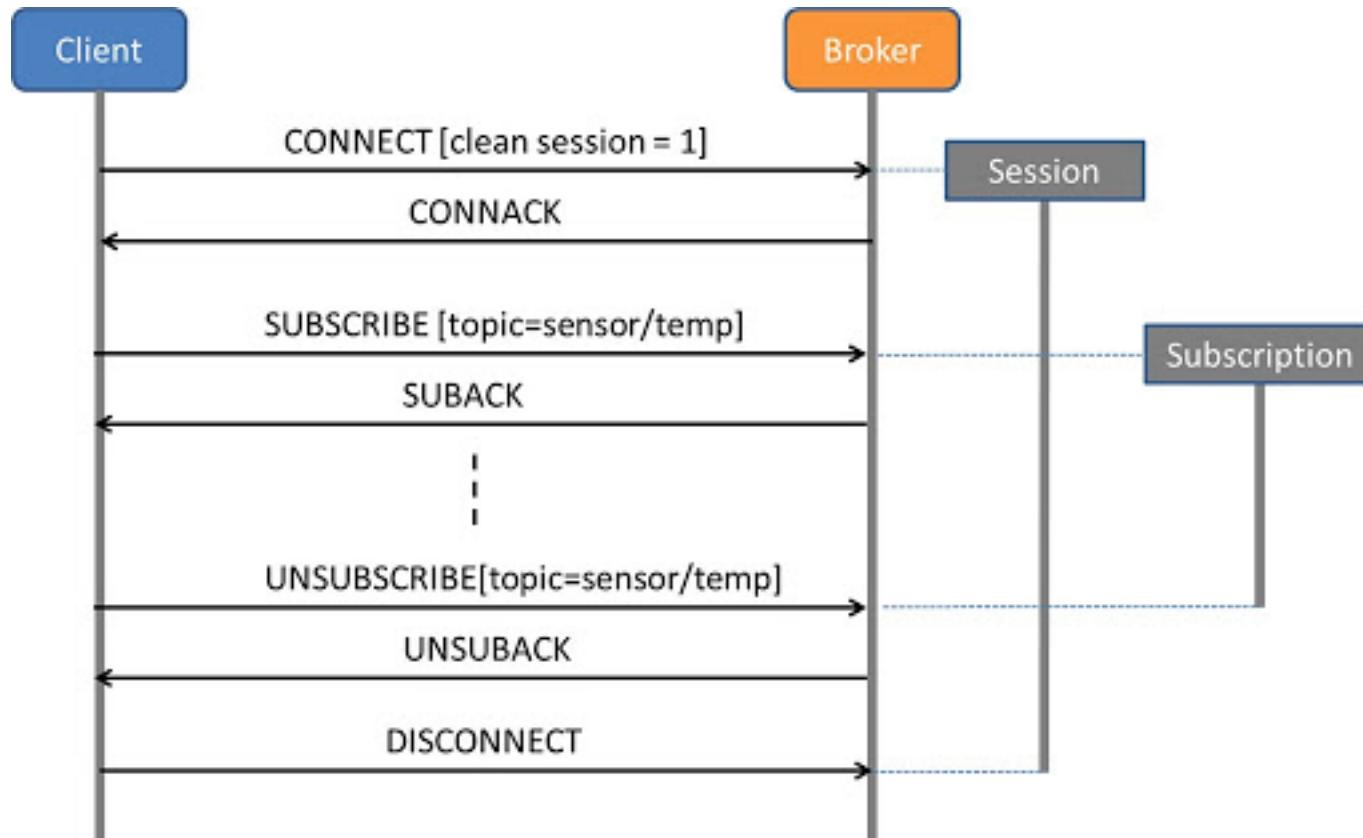
- Its main purpose is **telemetry**, or remote monitoring. To **collect data** from many devices and transport that data to the IT infrastructure. It targets large networks of small devices that need to be monitored or controlled from the cloud.
- The protocol works on top of **TCP** to avoid losing data.
- Clients connect to a central server called a **broker**.
- It is a push messaging service with a **publisher/subscriber** (pub-sub) pattern.

Messages are hierarchically organized in **topics**. → A customer can post a message on a certain topic. Other clients can subscribe to this topic, and the broker will send them the subscribed messages.

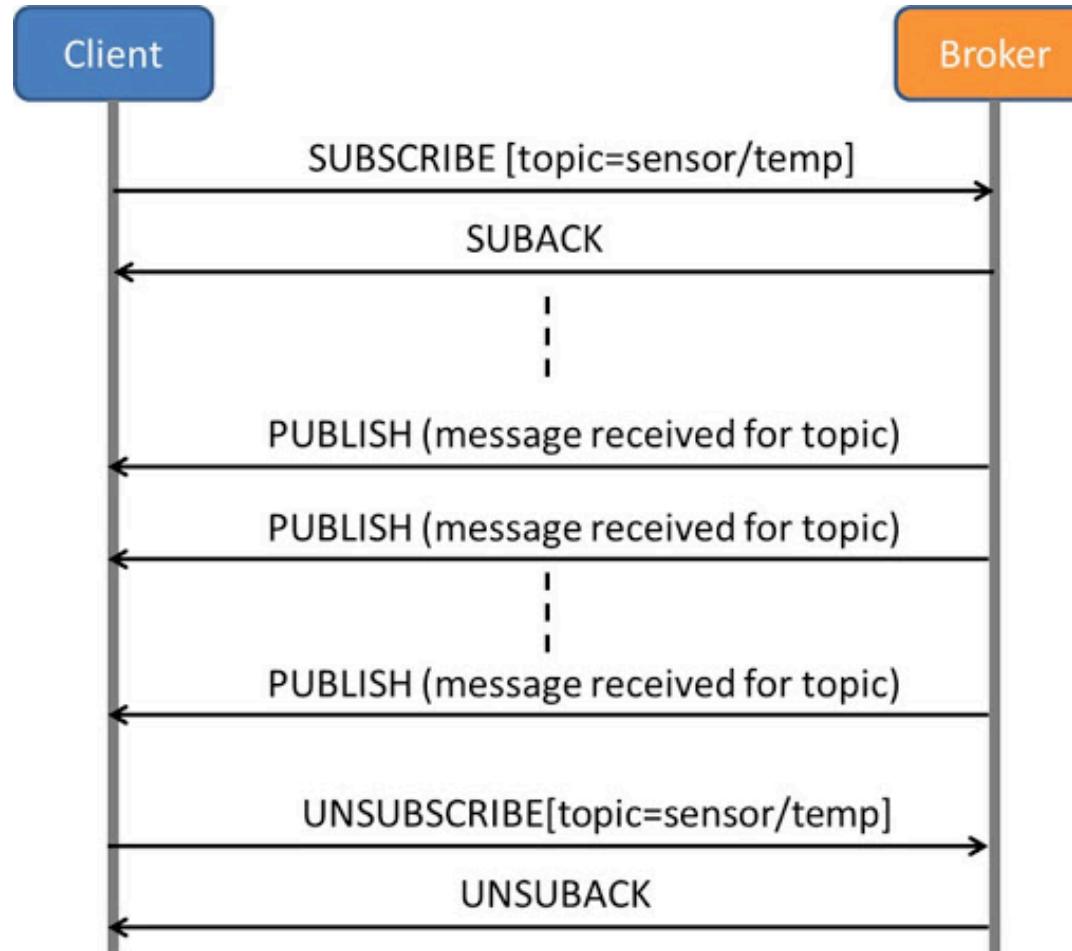
- It includes **SSL/TLS** transport and user/password or certificate authentication.



## MQTT – Connection and topic subscription



## MQTT – Client flow



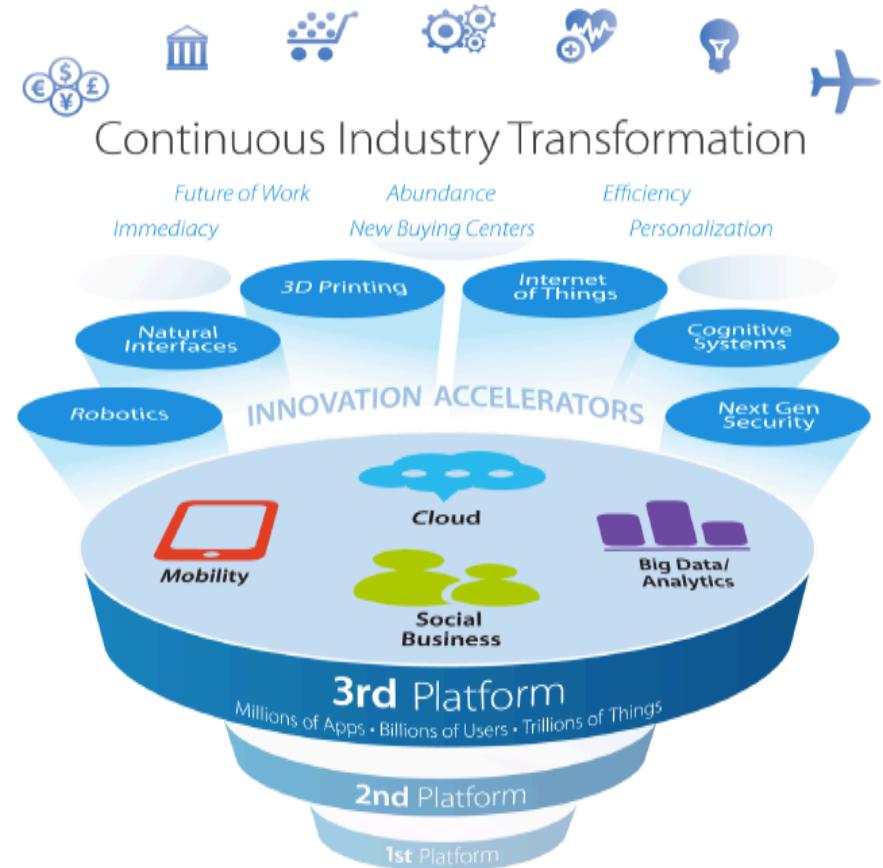
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## Convergence? Where?

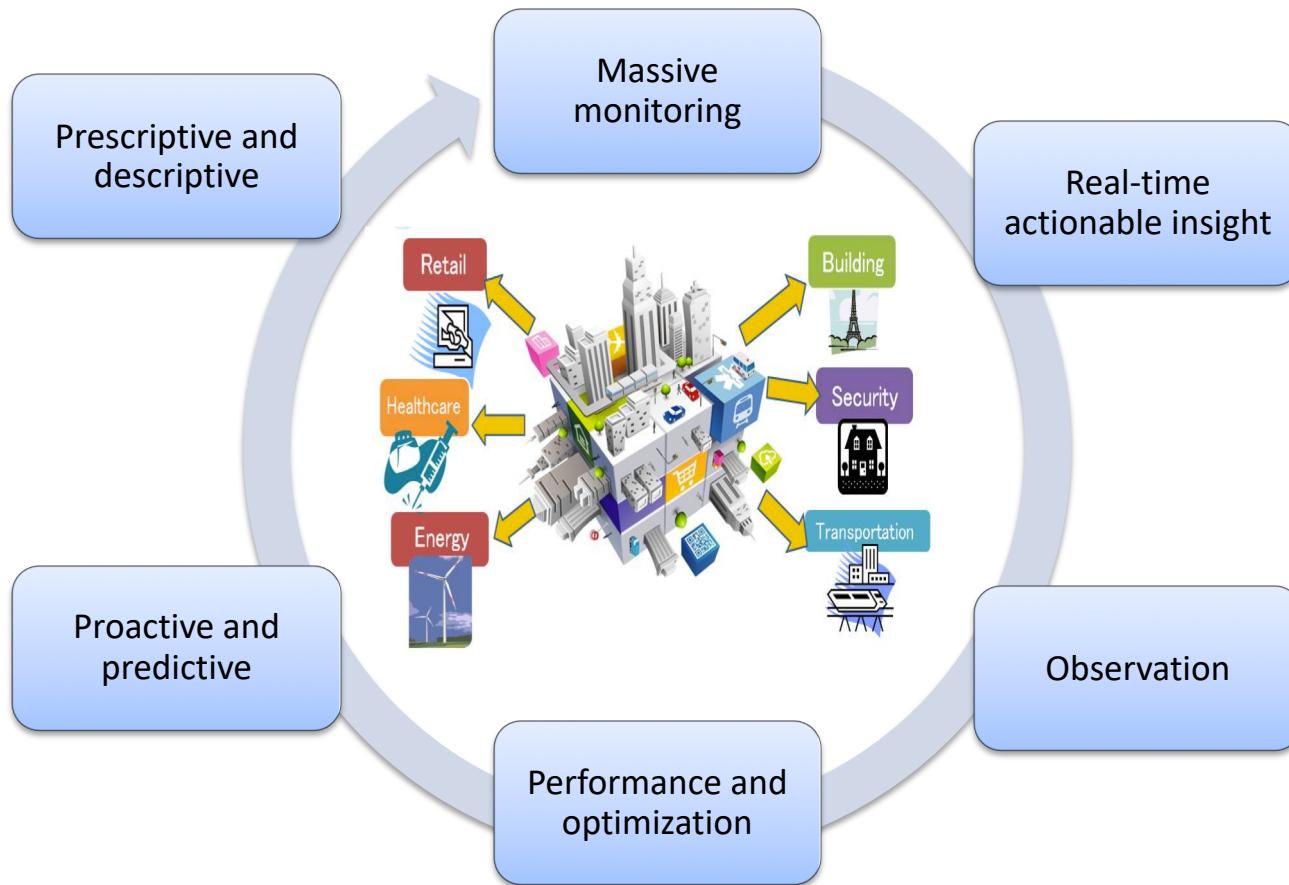
- Convergence of technology
- Convergence of business and ecosystem
- Convergence of people, application, things, data, devices, etc.



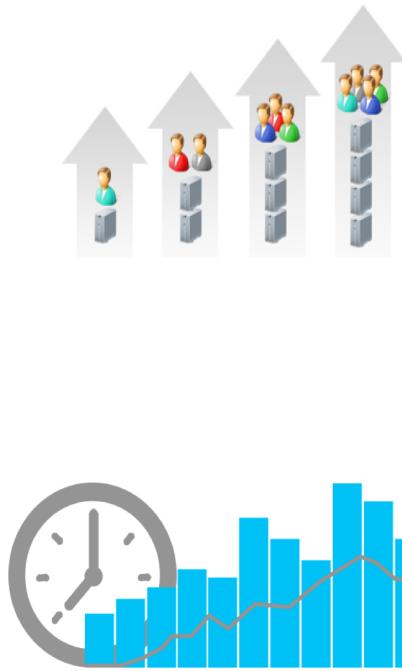
# Convergence of IoT, Big-Data and cloud

- For IoT, number of billions of connected devices is an indicator of IoT. The connectivity is just an enabler but *the real value of IoT is on data* (business insight/data-driven economy)
- For Big Data, *data collection* is one of the main concern, and IoT can play an important roles for data collection and data sharing
- For Big Data, data is nothing without *real business value insight*
- Cloud offers *Everything as a Service* business model for IOT and big data.
  - ➔ IoT provides the data
  - ➔ Big Data provides the business value
  - ➔ Cloud the service and computational process

# Cloud-based IoT Big Data applications

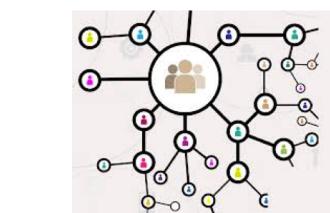
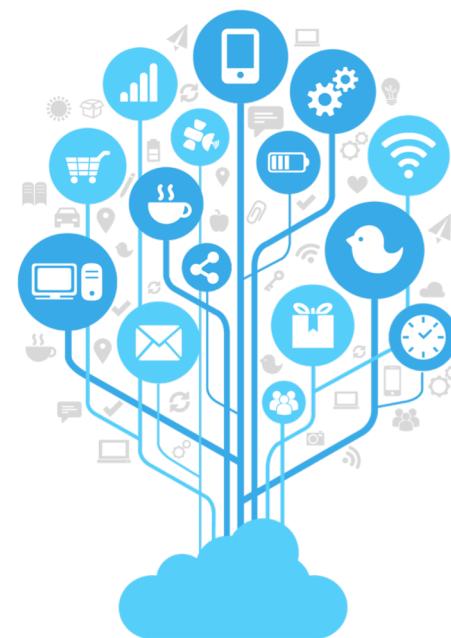


# Key requirements of IoT-Big data platform



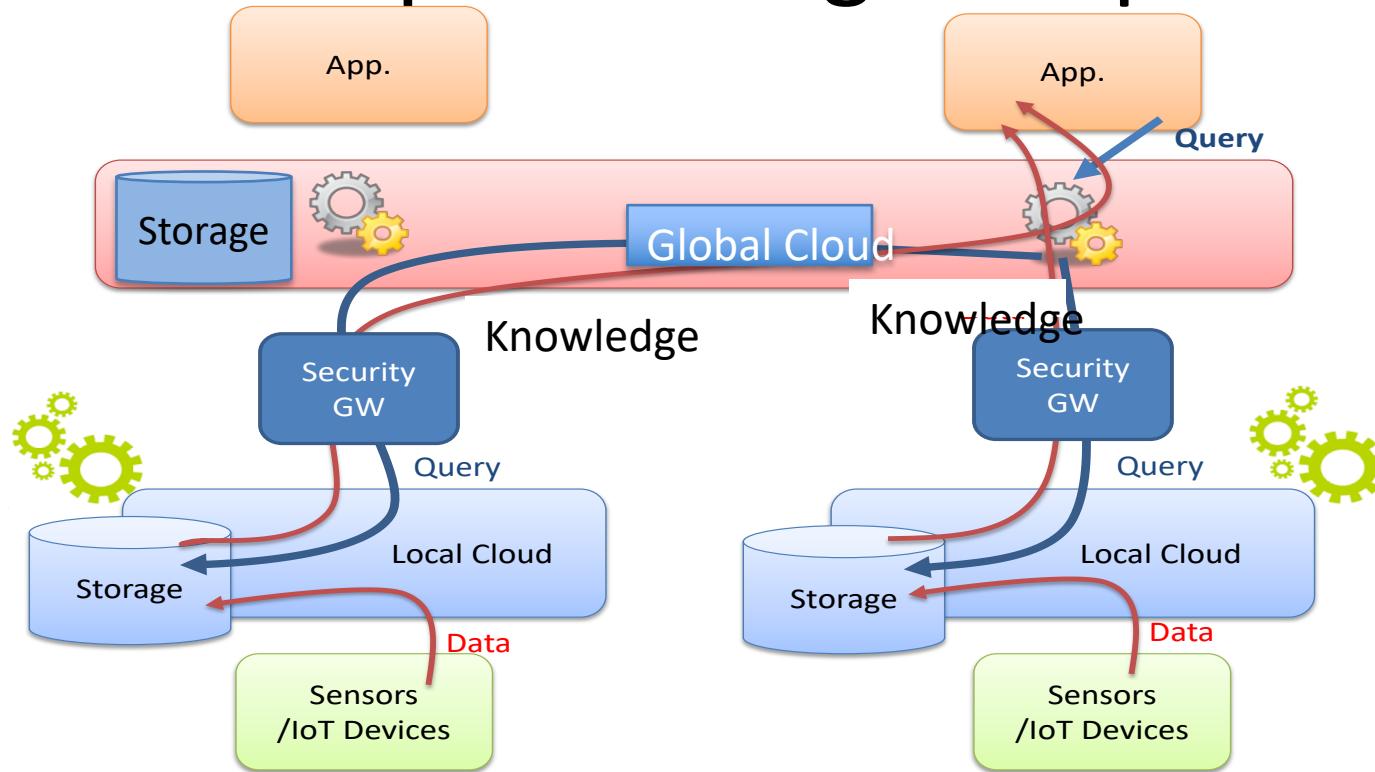
Real-time

Security and  
privacy



Distributed and  
decentralized

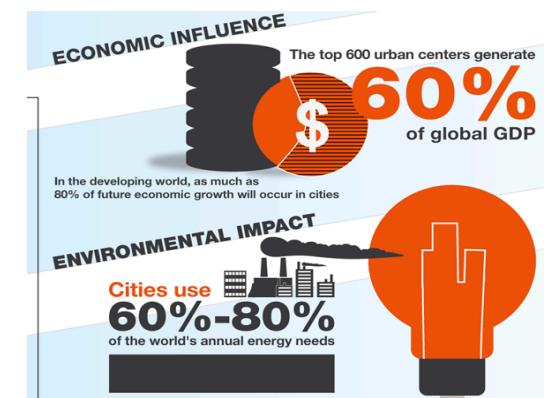
# iKaaS-EU-Japan IoT big data platform



The goal of this project is to combine *ubiquitous and heterogeneous sensing*, smart objects, semantic, *big data and cloud computing technologies* in a platform enabling the Internet of Things process consisting of continuous iterations on data ingestion, data storage, *analytics, knowledge generation and knowledge sharing phases*, as foundation for cross-border information service provision.

# Smart city opportunities and challenges

- Smart City is a concentration of people and devices
- Currently 72% of the EU population lives in urban areas, using 70% of the energy.
- Most of the data *is generated by people/citizen and process/machine*
- IoT/ big data *can offer value* to energy systems, mobility, climate change, and water and air quality, crime, autonomic car.



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# Why be concerned about IoT?

- It's just another computer, right?
  - All of the same issues we have with access control, vulnerability management, patching, monitoring, etc.
  - Imagine your network with 1,000,000 more devices
  - Any compromised device is a foothold onto the network





# Does IoT add additional risk?

- Are highly portable devices captured during vulnerability scans?
- Where is your network perimeter?
- Are consumer devices being used in areas – like health care – where reliability is critical?
- Do users install device management software on other computers? Is that another attack vector?



# Attacking IoT

- Default, weak, and hardcoded credentials
- Difficult to update firmware and OS
- Lack of vendor support for repairing vulnerabilities
- Vulnerable web interfaces (SQL injection, XSS)
- Coding errors (buffer overflow)
- Clear text protocols and unnecessary open ports
- DoS / DDoS
- Physical theft and tampering

# Case of Study: Trane

- Connected thermostat vulnerabilities detected by Cisco's Talos group *allowed foothold* into network
- 12 months to publish fixes for 2 vulnerabilities
- 21 months to publish fix for 1 vulnerability
- Device owners may not be aware of fixes, or have the skill to install updates

