# 103088 - Massive Data Processing P1A2 - Comparative Analysis of Leading Public Cloud

### Jordi Rafael Lazo Florensa

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### 1 Introduction

Cloud computing is the delivery of computing services over the internet, such as servers, storage, databases, networking, software, analytics, and intelligence. Cloud computing offers many benefits, such as scalability, flexibility, cost-efficiency, and innovation. However, choosing the right cloud provider for your needs can be challenging, as there are many factors to consider and compare.

The three leading cloud providers in the market are Amazon Web Services (AWS), Microsoft Azure, and Google Cloud Platform (GCP). Each of these providers has its own strengths, weaknesses, and unique features, which make them suitable for different scenarios and use cases. In this report, we will compare and contrast these three providers based on the following criteria: pricing, services, performance, security, and support. We will also provide our recommendation for the optimal cloud provider based on our analysis and evaluation.

### 2 Amazon Web Services (AWS)

Amazon Web Services (AWS) is the leading cloud provider in the world, offering a wide range of services and features for various use cases and industries. Here is a brief analysis of the pros and cons of AWS compared to its competitors:

- Pricing: AWS offers a pay-as-you-go pricing model, which means you only pay for the resources you use, and you can scale up or down as needed. AWS also offers various discounts and savings plans for customers who commit to a certain amount of usage or duration. However, AWS pricing can be complex and difficult to predict, as it depends on many factors, such as regions, services, features, and configurations. AWS pricing can also change frequently, which can affect the budget. Some competitors, such as Google Cloud Platform, offer simpler and more transparent pricing models, such as per-second billing and sustained use discounts.
- Services: AWS has the most comprehensive and diverse portfolio of cloud services in the market, covering compute, storage, database, analytics, networking, security, machine learning, IoT, and more. AWS also has the most mature and stable services, as it has been in the cloud business longer than most of its competitors. AWS constantly innovates and launches new services and features to meet the evolving needs of its customers. However, AWS services can also be complex and overwhelming, as they have many options and configurations to choose from. Some customers may prefer a more streamlined and user-friendly approach, which some competitors, such as Microsoft Azure, offer with their integrated and hybrid solutions.
- Performance: AWS delivers high performance and reliability for its cloud services, as it has a global network of data centers and edge locations, and it leverages advanced technologies such as SSDs, GPUs, and FPGAs. AWS also offers various tools and features to optimize and monitor the performance of cloud applications, such as AWS Lambda, Amazon CloudWatch, and AWS Auto Scaling. However, AWS performance can also vary depending on the region, service, and workload, and it can be affected by factors such as network latency, congestion, and outages. Some competitors, such as Google Cloud Platform, claim to have faster and more

consistent performance, especially for data-intensive and machine learning work-loads.

- Security: AWS provides a high level of security and compliance for its cloud services, as it follows the shared responsibility model, which means that AWS is responsible for the security of the cloud, and the customer is responsible for the security in the cloud. AWS also offers various tools and features to help customers secure and protect their cloud resources and data, such as AWS Identity and Access Management, AWS Key Management Service, AWS Shield, and AWS WAF. However, AWS security can also be challenging and costly, as customers need to understand and implement the best practices and configurations for their cloud environment. Some competitors, such as Microsoft Azure, offer more built-in and automated security solutions, such as Azure Security Center and Azure Sentinel.
- Support: AWS provides various levels of support and assistance for its cloud customers, ranging from basic to enterprise. AWS also offers various resources and programs to help customers learn and use its cloud services, such as AWS Documentation, AWS Training and Certification, AWS Support Center, and AWS Partner Network. However, AWS support can also be limited and expensive, as customers need to pay extra fees for higher levels of support, and they may face long wait times and inconsistent responses. Some competitors, such as IBM Cloud, offer more personalized and flexible support options, such as IBM Cloud Expert Labs and IBM Cloud Garage.

### 3 Microsoft Azure

Microsoft Azure is a cloud computing platform run by Microsoft. It offers access, management, and the development of applications and services through global data centers. It also provides a range of capabilities, including software as a service (SaaS), platform as a service (PaaS), and infrastructure as a service (IaaS). Microsoft Azure supports many programming languages, tools, and frameworks, including Microsoft-specific and third-party software and systems.

- Pricing: Azure also offers a pay-as-you-go pricing model, which allows customers to pay only for the resources they use, and to scale up or down as needed. Azure also offers various discounts and benefits for customers who have existing Microsoft licenses, subscriptions, or commitments. However, Azure pricing can also be complex and unpredictable, as it depends on many factors, such as regions, services, features, and configurations. Azure pricing can also change frequently, which can affect your budget planning. Some competitors, such as Google Cloud Platform, offer simpler and more transparent pricing models, such as per-second billing and sustained use discounts.
- Services: Azure has a comprehensive and diverse portfolio of cloud services, covering compute, storage, database, analytics, networking, security, machine learning, IoT, and more. Azure also has a strong focus on hybrid and integrated solutions, which enable customers to leverage their existing on-premises infrastructure and applications, and to connect them with the cloud. Azure constantly innovates and launches new services and features to meet the evolving needs of its customers.

However, Azure services can also be complex and confusing, as they have many options and configurations to choose from. Some customers may prefer a more streamlined and user-friendly approach, which some competitors, such as AWS, offer with their unified and consistent services.

- Performance: Azure delivers high performance and reliability for its cloud services, as it has a global network of data centers and edge locations, and it leverages advanced technologies such as SSDs, GPUs, and FPGAs. Azure also offers various tools and features to optimize and monitor the performance of your cloud applications, such as Azure Functions, Azure Monitor, and Azure Autoscale. However, Azure performance can also vary depending on the region, service, and workload, and it can be affected by factors such as network latency, congestion, and outages. Some competitors, such as Google Cloud Platform, claim to have faster and more consistent performance, especially for data-intensive and machine learning workloads.
- Security: Azure provides a high level of security and compliance for its cloud services, as it follows the shared responsibility model, which means that Azure is responsible for the security of the cloud, and the customer is responsible for the security in the cloud. Azure also offers various tools and features to help customers secure and protect their cloud resources and data, such as Azure Active Directory, Azure Key Vault, Azure DDoS Protection, and Azure Firewall. However, Azure security can also be challenging and costly, as customers need to understand and implement the best practices and configurations for their cloud environment.
- Support: Azure provides various levels of support and assistance for its cloud customers, ranging from basic to premium. Azure also offers various resources and programs to help customers learn and use its cloud services, such as Azure Documentation, Azure Training and Certification, Azure Support Center, and Azure Partner Network. However, Azure support can also be limited and expensive, as customers need to pay extra fees for higher levels of support, and they may face long wait times and inconsistent responses. Some competitors, such as AWS, offer more comprehensive and responsive support options, such as AWS Support Plans and AWS Trusted Advisor.

### 4 Google Cloud Platform (GCP)

Google Cloud Platform (GCP), offered by Google, is a suite of cloud computing services that provides a series of modular cloud services including computing, data storage, data analytics, and machine learning, alongside a set of management tools.

• Pricing: GCP also offers a pay-as-you-go pricing model, which allows customers to pay only for the resources they use, and to scale up or down as needed. GCP also offers various discounts and incentives for customers who use its services for longer periods or larger volumes. However, GCP pricing can also be complex and unpredictable, as it depends on many factors, such as regions, services, features, and configurations. GCP pricing can also change frequently, which can affect your budget planning. Some competitors, such as AWS, offer more flexible and customizable pricing models, such as savings plans and reserved instances.

- Services: GCP has a comprehensive and diverse portfolio of cloud services, covering compute, storage, database, analytics, networking, security, machine learning, IoT, and more. GCP also has a strong focus on data and AI solutions, which enable customers to leverage its advanced technologies and expertise in these domains. GCP constantly innovates and launches new services and features to meet the evolving needs of its customers. However, GCP services can also be complex and confusing, as they have many options and configurations to choose from. Some customers may prefer a more streamlined and user-friendly approach, which some competitors, such as Azure, offer with their integrated and hybrid solutions.
- Performance: GCP delivers high performance and reliability for its cloud services, as it has a global network of data centers and edge locations, and it leverages advanced technologies such as SSDs, GPUs, and TPUs. GCP also offers various tools and features to optimize and monitor the performance of your cloud applications, such as Cloud Functions, Cloud Monitoring, and Cloud Load Balancing. However, GCP performance can also vary depending on the region, service, and workload, and it can be affected by factors such as network latency, congestion, and outages. Some competitors, such as AWS, claim to have higher and more consistent performance, especially for compute-intensive and serverless workloads.
- Security: GCP provides a high level of security and compliance for its cloud services, as it follows the shared responsibility model, which means that GCP is responsible for the security of the cloud, and the customer is responsible for the security in the cloud. GCP also offers various tools and features to help customers secure and protect their cloud resources and data, such as Cloud Identity and Access Management, Cloud Key Management Service, Cloud Armor, and Cloud Security Command Center. However, GCP security can also be challenging and costly, as customers need to understand and implement the best practices and configurations for their cloud environment. Some competitors, such as Oracle Cloud, offer more comprehensive and automated security solutions, such as Oracle Cloud Guard and Oracle Cloud Infrastructure Vault.
- Support: GCP provides various levels of support and assistance for its cloud customers, ranging from basic to premium. GCP also offers various resources and programs to help customers learn and use its cloud services, such as GCP Documentation, GCP Training and Certification, GCP Support Center, and GCP Partner Network. However, GCP support can also be limited and expensive, as customers need to pay extra fees for higher levels of support, and they may face long wait times and inconsistent responses.

#### 5 Conclusion

Based on the comparative analysis of Amazon Web Services (AWS), Microsoft Azure, and Google Cloud Platform (GCP), each cloud provider has its own strengths and weaknesses. AWS stands out as the leading cloud provider, offering a wide range of services and features for various use cases and industries. It provides a comprehensive and diverse portfolio of cloud services, high performance and reliability, and a wide range of support options. However, AWS pricing and services may be complex, and customers may face long wait times and inconsistent responses in higher support levels.

Microsoft Azure also offers a comprehensive portfolio of cloud services with a strong focus on hybrid and integrated solutions. It delivers high performance and reliability, and provides a high level of security and compliance for its cloud services. However, Azure services can be complex and confusing, and its pricing can be unpredictable. Azure support can also be limited and expensive, with long wait times and inconsistent responses.

Google Cloud Platform (GCP) provides a diverse range of services with a focus on data and AI solutions. It delivers high performance and reliability, and offers a high level of security and compliance for its cloud services. However, GCP services can be complex and confusing, and its support can also be limited and expensive, with long wait times and inconsistent responses.

In conclusion, based on the analysis and evaluation, AWS emerges as the optimal cloud provider due to its comprehensive and diverse portfolio of services, high performance and reliability, and a wide range of support options. While AWS pricing and services may be complex, its overall offerings and market leadership make it the best choice for most scenarios and use cases. Therefore, I recommend AWS as the best cloud provider.

#### 6 References

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