

# Jordy Murgueitio

Quito, Ecuador

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<https://github.com/JordyMurgueitio>



Support Developer with professional experience building responsive UIs, HTML email templates, and internal web tools. Experienced with React and Vue, modern JavaScript, and CSS. Strong debugging mindset from Tier 2 Support background, including API testing, SQL querying, and log analysis, enabling faster issue resolution and higher-quality front-end solutions.

## Experience

### Support Developer Tier 2

**Koronet - Remote**

Jul 2025 - Current Position

- Build internal tools using Vue.js and Express.js to automate workflows and visualize customer data.
- Diagnose and resolve escalated issues by performing code analysis, querying SQL databases, checking API requests and inspecting AWS server logs
- Collaborate with engineering teams to identify root causes and validate fixes before deployment
- Investigate UI-related issues by reproducing bugs in staging environments and analyzing client-side behavior.

### HTML Developer

**Preply - Remote**

Jan 2024 - Feb 2025

- Developed responsive HTML email templates using HTML, CSS, Liquid, and Braze, ensuring compatibility across major email clients.
- Optimized templates for mobile, improving layout consistency and readability.
- Collaborated with designers, marketers, and front-end developers, supporting small React-based UI tasks and component adjustments.
- Refactored existing email templates to reduce code duplication and improve rendering consistency across clients.

### Customer Support Specialist

**Preply - Remote**

Jan 2023 - Jan 2024

### Deal Support Specialist

**SAP - Argentina**

Feb 2021 - May 2022

### Finance Operations Associate

**SAP - Argentina**

Aug 2019 - Feb 2021

### German Customer Support Specialist

**Mobilcom - Argentina**

Dec 2017 - Aug 2019

## Skills

### Languages & Core Tech

JavaScript, HTML, CSS, SQL, Express.js

### Front End Frameworks

React, Vue.js, Liquid

### Tools & Platforms

Git, GitHub, AWS, Postman, Jira, Figma, Intercom, Braze, Kibana

## Projects

### Portfolio Website (React)

Personal portfolio showcasing projects, responsive layouts, and front-end skills.

[Live demo - Github](#)

### Code Snippet App (React)

Web app for saving and organizing reusable code snippets with search and local persistence.

[Live demo - Github](#)

## Languages

|         |           |          |
|---------|-----------|----------|
| Spanish | ● ● ● ● ● | Native   |
| English | ● ● ● ● ● | Advanced |
| German  | ● ● ● ● ● | B2       |

## Education and Certifications

[Front-End Engineer Career Path](#)

[Learn SQL](#)

[Learn Vue.js](#)