

Jordy Murgueitio

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Support Developer with professional experience building responsive UIs, HTML email templates, and internal web tools. Experienced with React and Vue, modern JavaScript, and CSS. Strong debugging mindset from Tier 2 Support background, including API testing, SQL querying, and log analysis, enabling faster issue resolution and higher-quality front-end solutions.

Experience

Support Developer Tier 2

Koronet - Remote

Jul 2025 - Current Position

- Build internal tools using Vue.js and Express.js to automate workflows and visualize customer data.
- Diagnose and resolve escalated issues by performing code analysis, querying SQL databases, checking API requests and inspecting AWS server logs
- Collaborate with engineering teams to identify root causes and validate fixes before deployment
- Investigate UI-related issues by reproducing bugs in staging environments and analyzing client-side behavior.

HTML Developer

Preply - Remote

Jan 2024 - Feb 2025

- Developed responsive HTML email templates using HTML, CSS, Liquid, and Braze, ensuring compatibility across major email clients.
- Optimized templates for mobile, improving layout consistency and readability.
- Collaborated with designers, marketers, and front-end developers, supporting small React-based UI tasks and component adjustments.
- Refactored existing email templates to reduce code duplication and improve rendering consistency across clients.

Customer Support Specialist

Preply - Remote

Jan 2023 - Jan 2024

Deal Support Specialist

SAP - Argentina

Feb 2021 - May 2022

Finance Operations Associate

SAP - Argentina

Aug 2019 - Feb 2021

German Customer Support Specialist

Mobilcom - Argentina

Dec 2017 - Aug 2019

Skills

Languages & Core Tech

JavaScript, HTML, CSS, SQL, Express.js

Front End Frameworks

React, Vue.js, Liquid

Tools & Platforms

Git, GitHub, AWS, Postman, Jira, Figma, Intercom, Braze, Kibana

Projects

Portfolio Website (React)

Personal portfolio showcasing projects, responsive layouts, and front-end skills.

[Live demo](#) - [Github](#)

Code Snippet App (React)

Web app for saving and organizing reusable code snippets with search and local persistence.

[Live demo](#) - [Github](#)

Languages

Spanish	●●●●●	Native
English	●●●●●	Advanced
German	●●●●●	B2

Education and Certifications

[Front-End Engineer Career Path](#)

[Learn SQL](#)

[Learn Vue.js](#)