

Privacy Policy

Last Updated: 27/01/2025

At ShareWay, your privacy is our priority. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our services, including our mobile application, website, and related offerings (collectively, the "Services"). By using our Services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

1.1 Information You Provide to Us

When you create an account, use our Services, or contact us, we may collect:

- Name, email address, phone number, and profile picture.
- Payment information (processed through secure third-party providers).
- Vehicle details (for Drivers).
- Location data for ride coordination (if you grant permission).

1.2 Information We Collect Automatically

When you use our Services, we may collect:

- Device information, such as IP address, operating system, and browser type.
- Usage data, such as pages visited, clicks, and app interactions.
- Location data (if enabled).

1.3 Information from Third Parties

We may receive information from third parties, such as payment processors or social media platforms, if you link your account to our Services.

2. How We Use Your Information

We use your information to:

- Provide and improve our Services.
 - Facilitate ride coordination between Passengers and Drivers.
 - Process payments and manage transactions.
 - Communicate with you about your account, rides, or updates.
 - Enforce our Terms of Service and protect against fraud or misuse.
 - Comply with legal obligations.
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3. How We Share Your Information

We do not sell your personal information. However, we may share it with:

- **Other Users:** Limited information, such as your name, profile picture, and location, is shared with Drivers or Passengers to facilitate ride coordination.
 - **Service Providers:** Trusted third parties that help us operate our Services, such as payment processors, hosting providers, and customer support tools.
 - **Legal Authorities:** If required by law, regulation, or to protect our rights, users, or others.
 - **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.
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4. Your Choices and Rights

4.1 Access and Update

You can access and update your personal information through your account settings.

4.2 Location Data

You can enable or disable location data collection through your device settings.

4.3 Marketing Communications

You can opt out of receiving promotional emails by following the unsubscribe instructions in the email.

4.4 Data Deletion

You may request deletion of your account and associated data by contacting us at support@shareway.com. Note that some information may be retained to comply with legal obligations or resolve disputes.

5. Data Security

We implement industry-standard security measures to protect your personal information. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. International Data Transfers

As ShareWay operates globally, your information may be transferred to and processed in countries outside your own. We ensure that appropriate safeguards are in place to protect your data.

7. Children's Privacy

Our Services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware of such data, we will delete it promptly.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective upon posting the updated policy. Continued use of our Services after changes constitute acceptance of the new policy.

9. Contact Us

If you have questions or concerns about this Privacy Policy, contact us at:

ShareWay Support Email: support@shareway.com

By using ShareWay, you acknowledge that you have read, understood, and agree to this Privacy Policy.