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# Details

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| --=^..^= =^..^= =^..^=<<Quoted>>=^..^= =^..^= =^..^=  select concat('''',ct\_id,'''') as ct\_idwithquoted from table--the field CT\_ID show in the resultset with quotes |

# Update InterRAI Due Date

In the Report of “My Active Cases” there is a field named “interRAI Due Date” (fig 01) this screen use the query (Q01) My Active Cases, this query get the value of the “interRAI Due Date” from the field in the case “Long Term Care” (fig 02) you must update with the query (Q02)

Fig 01

A screenshot of a computer

Description automatically generated

Q01

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| -- WO0000000719451  /\* server: SRVDYNMCRPPROD  database name: Dyna mo\_ProdMCRP \*/  ------------------------------------------------------------------------  ----------------------------My Active Cases-----------------------------  SELECT DISTINCT  e\_case.ct\_id as yamerito, p1.source\_id as sobres,[interRAI\_Due\_Date].source\_id as estequepedo,  e\_case.case\_tag,  e\_case.description,  e\_case.status\_value,  e\_case.type\_name,  e\_case.open\_date,  e\_case.ct\_id,  e\_case.open\_date,  rtrim(r0.last\_name) + ', ' + rtrim(r0.first\_name) as member\_name,  case\_weight.pak\_value as case\_weight,  CASE WHEN ISDATE(assess\_due\_date.pak\_value)=1 then CAST(assess\_due\_date.pak\_value as datetime) else assess\_due\_date.pak\_value end AS ass\_due\_date,  CASE  WHEN e\_case.type\_name = 'Long Term Care' and datediff(d,getdate(),cast((case when isdate(assess\_due\_date.pak\_value)=1 then assess\_due\_date.pak\_value else null end) as datetime)) between 1 and 14 then 'blue;bold' /\* blue \*/  WHEN Health\_plan.pak\_value = 'Advant. Care Select' and p5.pak\_value = 'Yes' then 'green;bold' /\*Green \*/  WHEN datediff(d,cast((case when isdate(assess\_due\_date.pak\_value)=1 then assess\_due\_date.pak\_value else null end) as datetime),getdate()) >= 0 THEN 'red;bold' /\* red \*/  WHEN datediff(d,getdate(),cast((case when isdate(assess\_due\_date.pak\_value)=1 then assess\_due\_date.pak\_value else null end) as datetime)) between 1 and 10 and e\_case.type\_name <> 'Long Term Care' then 'blue;bold' /\* blue \*/  END as row\_color,  CASE when p1.pak\_value = 'Advant. Care Select' then p3.pak\_value  when p1.pak\_value = 'Maine' then convert(Char(5),p20.pak\_value) + (case when p10.pak\_value is null then '' else '/ '+ p10.pak\_value end) else p10.pak\_value end as level  ,CASE WHEN [Member\_LOB].pak\_value = 'MCA' THEN 'Yes'  ELSE '' END AS IsMbrMCA  , rtrim(r0.last\_name) + ', ' + ltrim(r0.first\_name) as Mbr, r0.last\_name  , CASE WHEN ISDATE([interRAI\_Due\_Date].pak\_value)=1 then CAST(([interRAI\_Due\_Date].pak\_value) as datetime) else ([interRAI\_Due\_Date].pak\_value) end AS interRAI\_Due\_Date\_value  FROM E\_case with (NOLOCK)  LEFT OUTER JOIN e\_rstor case\_manager with (NOLOCK)  Inner Join e\_entit e1 with (NOLOCK)  Left Outer Join e\_pstor Health\_plan with (NOLOCK)  On Health\_plan.source\_id = e1.ct\_id and Health\_plan.ptype\_id = '{6C2D58AA-5363-4987-8C39-ACAD0C37FFC4}'  On e1.ct\_id = case\_manager.entity\_id  ON (  case\_manager.SOURCE\_ID = E\_CASE.CT\_ID AND  case\_manager.RTYPE\_ID = '{221307D1-7F7C-4A23-A5F1-8AAD2B12587C}' /\* Case Manager relation \*/  )    LEFT OUTER JOIN e\_rstor member with (NOLOCK) ON (  member.source\_id = E\_case.ct\_id AND  member.rtype\_id = '{5DF40441-1EE7-4277-B6DA-F18C8F07C9E1}' /\*Member relation \*/  )    LEFT OUTER JOIN e\_pstor [interRAI\_Due\_Date] with (NOLOCK) ON (  [interRAI\_Due\_Date].source\_id = e\_case.ct\_id AND  [interRAI\_Due\_Date].ptype\_id = '9c8b51ff-b790-402a-867c-5a900b5b3592' /\* Code: interRAI Due Date \*/  )    LEFT OUTER JOIN e\_pstor assess\_due\_date with (NOLOCK) ON (  assess\_due\_date.source\_id = E\_case.ct\_id AND  assess\_due\_date.ptype\_id = '{8984A4CE-2FF8-458F-83ED-24FAEBDCE116}' /\* Assessment Due Date \*/  )  LEFT OUTER JOIN e\_pstor case\_weight with (NOLOCK) ON (  case\_weight.source\_id = E\_case.ct\_id AND  case\_weight.ptype\_id = '{3F218E11-EC80-4A02-B3C7-CEC066D6B961}' /\* Case Weight \*/  )  LEFT OUTER JOIN e\_pstor p3 with (NOLOCK) ON e\_case.ct\_id = p3.source\_id  AND p3.ptype\_id = '{D7CB9506-3BA3-4C39-8B96-2EBE4887B9A9}' /\* Join for Code: CM Level - Indiana\*/  LEFT OUTER JOIN e\_pstor p1 with (NOLOCK) ON e\_case.ct\_id = p1.source\_id  AND p1.ptype\_id = '{6C2D58AA-5363-4987-8C39-ACAD0C37FFC4}' /\* Join for Code: Healthplan Name \*/    LEFT OUTER JOIN e\_pstor p5 with (NOLOCK) ON e\_case.ct\_id = p5.source\_id  AND p5.ptype\_id = '{C4320A88-2D7F-460E-96B8-12A09E97F1A7}' /\* Join for Code: Transferred \*/    LEFT OUTER JOIN ct\_rstor rstor0 with (NOLOCK)  INNER JOIN ct\_entit r0 with (NOLOCK) /\* oRelation: Member \*/  ON rstor0.entity\_id = r0.ct\_id  ON (e\_case.ct\_id = rstor0.source\_id  AND rstor0.rtype\_id = '{5DF40441-1EE7-4277-B6DA-F18C8F07C9E1}')  LEFT OUTER JOIN ct\_rstor rstor10 with (NOLOCK) /\* Relation: Member \*/  INNER JOIN ct\_entit r10 with (NOLOCK)  LEFT OUTER JOIN e\_pstor [Member\_LOB] with (NOLOCK) /\* Code: Member LOB \*/  ON ([Member\_LOB].source\_id = r10.ct\_id AND [Member\_LOB].ptype\_id = '{C48B5A58-4673-4835-A144-1ECB239DD96C}')  LEFT OUTER JOIN e\_pstor p10 with (NOLOCK) /\* Code: Risk Level Assignment \*/  ON (p10.source\_id = r10.ct\_id  AND p10.ptype\_id = '{F9941552-8B7B-4FFA-A58C-BEEF4E497689}')  LEFT OUTER JOIN e\_pstor p20 with (NOLOCK) /\* Code: HRA Initial Score \*/  ON (p20.source\_id = r10.ct\_id  AND p20.ptype\_id = '{9C6248AA-8988-418B-8989-1727BB77A019}')  ON rstor10.entity\_id = r10.ct\_id  ON (e\_case.ct\_id = rstor10.source\_id  AND rstor10.rtype\_id = '{5DF40441-1EE7-4277-B6DA-F18C8F07C9E1}')  WHERE (case\_manager.entity\_id = '{e40e9978-fa1d-425a-804e-655efd9abd28}')--this is the CT\_ID from ct\_entit table that is the user  AND e\_case.status\_value ='open'  and r0.unique\_key = 'A28940170' --add by canek  --AND e\_case.ctype\_id IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]])  ORDER BY r0.last\_name , member\_name |

Fig 02

A screenshot of a computer

Description automatically generated

Q02

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select ct\_id,\* from ct\_pstor  where source\_id = ''  and ptype\_id = ''  select \* from ct\_pstor  where ct\_id = ''  /\*Backup\*/  /\* \*/  select \* from ct\_case  where ct\_id = ''  /\*Backup\*/  /\* \*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\* \*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  update ct\_pstor  set ct\_update= GETDATE(), pak\_value = ''  where ct\_id = ''  update ct\_case--Long Term Care -  set ct\_update= GETDATE()  where ct\_id = ''  update ct\_jstor--Long Term Care -  set ct\_update= GETDATE()  where ct\_id = '' |

# Episode Open Date Error

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| select \* from ct\_pstor  where source\_id = ''  and ptype\_id = '{360e66cf-80ac-46b3-abf4-2b1fd85a26e0}'  select \* from ct\_pstor  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_note  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\*\*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  Update ct\_pstor  set ct\_update = GETDATE(), pak\_value = ''  where ct\_id = ''  update ct\_note  set ct\_update = GETDATE()  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' |

# Update Tier from CME

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| --\_,.-'~'-.,\_\_,.-'~'-For Update the tier of CME-'~'-.,\_\_,.-'~'-.,\_  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select \* from ct\_pstor  where source\_id = ''--this is the field in the Care Management Episode  and ptype\_id = '323fb770-92ba-4742-baf3-77dd6d60045a'  select \* from ct\_pstor  where ct\_id = ''--ct\_id from previous ct\_pstor  /\*Backup\*/  /\*\*/  select \* from ct\_note  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\*\*/ |

|  |
| --- |
| --\_,.-'~'-.,\_\_,.-'~'-For Update the tier of CME-'~'-.,\_\_,.-'~'-.,\_  ------------------------------------------------------------------------  -----------------------------------Update-------------------------------------  update ct\_pstor  set ct\_update = GETDATE(), pak\_value = 'Tier 2'  where ct\_id = ''  update ct\_note  set ct\_update = GETDATE()  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' |

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| --\_,.-'~'-.,\_\_,.-'~'-For Update the tier of CME(header) -'~'-.,\_\_,.-'~'-.,\_  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  /\*Header from Care Management Episode\*/  /\*ICM Event Standard Header (Standard Layout Element) CANS Tier Level\*/  SELECT top 1 pak\_value + ' - ' + CONVERT(VarChar(10),e\_note.ct\_update, 101) AS ResultField ,  [Cans\_Tier\_Level].ct\_id as estemero, [Cans\_Tier\_Level].source\_id as lafuentemamalona  FROM e\_note  LEFT OUTER JOIN e\_pstor [Cans\_Tier\_Level] ON ([Cans\_Tier\_Level].source\_id = e\_note.ct\_id AND [Cans\_Tier\_Level].ptype\_id = '6c6a703f-1002-4775-9b35-2b0e5570eb6c')  WHERE e\_note.ntype\_id IN ('a94392a5-6e74-4e14-9cd4-8de0161b1575' )  AND e\_note.case\_id = '3a9c00d8-a247-41cd-9849-379e36631c81'  AND e\_note.status\_value='Closed'  Order by e\_note.ct\_create desc  /\*This screen named OhioRISE CANS - event\*/  select \* from ct\_pstor  where source\_id = 'EF9807AA-083C-40DD-85D0-B094A01505A7'--Event OhioRISE CANS  /\*The field is\*/  CANS Tier Level assignment |

# Update Tier Level Date

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| --\_,.-'~'-.,\_\_,.-'~'-Update Tier Level Date -'~'-.,\_\_,.-'~'-.,\_\_,.-'~'-  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------    select \* from ct\_pstor -- --Query 01  where source\_id = '' --the ID from the CME  and ptype\_id = '323fb770-92ba-4742-baf3-77dd6d60045a'      select \* from ct\_phist-- Query 02  where pstor\_id = '' --The ct\_id from the Q1  select \* from ct\_phist--Query 03  where ct\_id = ''  /\*backup\*/  /\*\*/  select \* from ct\_note  where ct\_id = '' --the ID from the CME  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = '' --the ID from the CME  /\*Backup\*/  /\*\*/ |

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| --\_,.-'~'-.,\_\_,.-'~'-For Update the tier of CME-'~'-.,\_\_,.-'~'-.,\_  ------------------------------------------------------------------------  -----------------------------------Update-------------------------------------  update ct\_phist  set change\_date = '2023-08-08 08:01:50.233', ct\_create = '2023-08-08 08:01:50.233', ct\_update = GETDATE()  where ct\_id = ''  update ct\_note  set ct\_update = GETDATE()  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' |

# Initial Outreach Attempt

|  |
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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  -- 1 Attempt  select ct\_id,\* from ct\_pstor  where source\_id = ''  and ptype\_id = '{ec9ca964-d53b-484e-8cbc-2b01bb8912e5}'  select \* from ct\_pstor  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_note  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\*\*/ |

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| ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  -- 1 Attempt  update ct\_pstor  set ct\_update = GETDATE(), pak\_value = ''  where ct\_id = ''  update ct\_note  set ct\_update = GETDATE()  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' |

# CPI modules, all modules complete

|  |
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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --SubAssessments  select  case  when ass\_id = '{1a8a15bd-361b-4ccb-a962-c5158152d69a}'  then 'Functional Level'  when ass\_id = '{2fa09df3-97f1-43de-87b4-167447339311}'  then 'Living Environment / Support'  when ass\_id = '{37d03cb6-f199-4740-8b6d-6db3f1b6d0a2}'  then 'Self-Care'  when ass\_id = '{78d8cbfb-972f-4656-8912-b6ded08b6423}'  then 'Providers and Other Services'  when ass\_id = '{b5302273-103f-4ee0-b4d1-f36b28f0064e}'  then 'Clinical History and Utilization'  when ass\_id = '{da40a66b-c440-4e10-9fd6-2bbfa7dc28c3}'  then 'Medication'  else 'Esto no va aqui'  end as assessments,\*  from ct\_rass --distinct count(ass\_id) As ResultField  where parent\_link\_id = '########' --CPI's CT\_ID  AND ass\_id in  ('{1a8a15bd-361b-4ccb-a962-c5158152d69a}' /\* CPI-Functional Level \*/,  '{2fa09df3-97f1-43de-87b4-167447339311}' /\* CPI-Living Environment - Support \*/,  '{37d03cb6-f199-4740-8b6d-6db3f1b6d0a2}' /\* CPI-Self Care \*/,  '{78d8cbfb-972f-4656-8912-b6ded08b6423}' /\* CPI-Providers - Other Services \*/,  '{b5302273-103f-4ee0-b4d1-f36b28f0064e}' /\* CPI-Clinical History Utilization \*/,  '{da40a66b-c440-4e10-9fd6-2bbfa7dc28c3}' /\* CPI-Medication \*/)  and status\_value = 'Complete'  order by ass\_id |

# ILTCI modules, all modules complete

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --SubAssessments  select  case  when ass\_id = '{db54a6b3-1132-4cfe-a822-36e8fa486225}'  then 'ILTCI Cognitive-Behavioral Module'  when ass\_id = '{1923eaa1-f119-4ad8-b62c-789ad2e738df}'  then 'ILTCI Functional Module'  when ass\_id = '{54aa36a8-ca3d-4498-af50-f3c5ab90000d}'  then 'ILTCI Living Environment and Support Module'  when ass\_id = '{0e75f851-e7d9-4d0d-9a86-d98bc9c11330}'  then 'ILTCI Self Care Module'  when ass\_id = '{f49c7f55-cd25-47cb-b6aa-a517cce628a1}'  then 'ILTCI Clinical History and Utilization Module'  when ass\_id = '{cf3ea6d8-8b0d-484b-96c9-5198ab032f17}'  then 'ILTCI Medication Module'  else 'Vaya vaya tacuvaya sino sabe mejor no vaya'  end as assessments,\*  from ct\_rass --distinct count(ass\_id) As ResultField  where parent\_link\_id = 'babb8701-8572-463b-8494-59bf4bdf7d31' --CPI's CT\_ID  AND ass\_id in  ('{db54a6b3-1132-4cfe-a822-36e8fa486225}' /\* ILTCI Cognitive-Behavioral Module \*/,  '{1923eaa1-f119-4ad8-b62c-789ad2e738df}' /\* ILTCI Functional Module \*/,  '{54aa36a8-ca3d-4498-af50-f3c5ab90000d}' /\* ILTCI Living Environment and Support Module \*/,  '{0e75f851-e7d9-4d0d-9a86-d98bc9c11330}' /\* ILTCI Self Care Module \*/,  '{f49c7f55-cd25-47cb-b6aa-a517cce628a1}' /\* ILTCI Clinical History and Utilization Module \*/,  '{cf3ea6d8-8b0d-484b-96c9-5198ab032f17}' /\* ILTCI Medication Module \*/)  and status\_value = 'Complete'  order by ass\_id  select \* from ct\_jstor  where ct\_id = 'babb8701-8572-463b-8494-59bf4bdf7d31'  select \* from ct\_note  where ct\_id = 'babb8701-8572-463b-8494-59bf4bdf7d31'  select \* from ct\_rass  where parent\_link\_id = 'babb8701-8572-463b-8494-59bf4bdf7d31'  /\*{db54a6b3-1132-4cfe-a822-36e8fa486225} -- ILTCI Cognitive-Behavioral Module  {1923eaa1-f119-4ad8-b62c-789ad2e738df} -- ILTCI Functional Module  {54aa36a8-ca3d-4498-af50-f3c5ab90000d} -- ILTCI Living Environment and Support Module  {0e75f851-e7d9-4d0d-9a86-d98bc9c11330} -- ILTCI Self Care Module  {f49c7f55-cd25-47cb-b6aa-a517cce628a1} -- ILTCI Clinical History and Utilization Module  {cf3ea6d8-8b0d-484b-96c9-5198ab032f17} -- ILTCI Medication Module  {db54a6b3-1132-4cfe-a822-36e8fa486225}\*/ -- ILTCI Cognitive-Behavioral Module  select \* from ct\_rass  where ct\_id = '991fba27-686f-44e6-a693-a9360a231cbb'  select \* from ct\_jstor  where ct\_id = '991fba27-686f-44e6-a693-a9360a231cbb'  /\*query in order know the ass\_id and thekind of interview by ct\_id \*/  select ras.case\_id,ras.ass\_id,jst.item\_display from ct\_rass ras  inner join ct\_jstor jst on ras.ct\_id = jst.ct\_id  where ras.ct\_id = '991fba27-686f-44e6-a693-a9360a231cbb'  /\*query in order know the ass\_id and the kind of interview by case\_id \*/  select ras.case\_id,ras.ass\_id,jst.item\_display from ct\_rass ras  inner join ct\_jstor jst on ras.ct\_id = jst.ct\_id  where ras.case\_id = '4b193c5d-b162-4100-ad19-26736f013ca2' |

# Update CME’s Status with Health Plan ID

**Objective:** Change the Status of the CME into "Pending Owner Assignment” and remove the owner always this CME has the status “Persistent outreach” all this only with the “Health Plan Member ID”.

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| ----------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --1  select ct\_id,\* from ct\_entit-- This is the member ID with the Member\_id  where unique\_key = '158276261'  --2  select ct\_id,\* from ct\_note  where contact\_id = '{DE97B85D-B0F8-42C9-BE6F-F358EC665F70}'--\*the CT\_ID from the ct\_entit  and ntype\_id = '{4c9fe2eb-c71a-41a3-bcee-abe4a6c15dc8}' --this is the type of the CME  and status\_id = '{61aeacdb-7d3f-46d4-a259-8bc1aa1e0e11}' -- Persistent Outreach  --3  select ct\_id,\* from ct\_rstor--this is the relationship of the CME with the Primary Owner  where source\_id = '846ffdae-a200-4f0b-9ce7-3666322ba54e'--\*the CT\_ID from the CME  and rtype\_id = '{d7e9e540-74b2-48a8-92c7-a4331b57bb55}'--this is the id of the field Primary Owner  /\*Backup\*/  /\* \*/ |

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| ------------------------------------------------------------------------  --------------------------------Update--------------------------------  delete ct\_rstor --delete the relationship with the current Primary Owner  where ct\_id = 'aa133a0d-f4fc-40dc-9360-abb0e7068e27'  update ct\_note  set ct\_update = GETDATE(),status\_value = 'Pending Owner Assignment',  status\_id='{53b332ce-611e-4632-a7f8-94a885787e31}'  where ct\_id = '846ffdae-a200-4f0b-9ce7-3666322ba54e'  update ct\_jstor  set ct\_update = GETDATE(),status\_value = 'Pending Owner Assignment',  status\_id='{53b332ce-611e-4632-a7f8-94a885787e31}'  where ct\_id = '846ffdae-a200-4f0b-9ce7-3666322ba54e' |

# Outreach Drop Down

The Outreach Outcome drop-down field issue in the event of Initial Outreach can be resolved if you choose any value as a workaround in the "Eligibility rate code" or “Eligibility rate code Groups” fields inside the group in the member entity record.

A screenshot of a computer

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# Update InterRAI Status

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --Query01 -- I get the records of the InterRAI, I get the ct\_id to update  select ct\_id,\* from ct\_external\_record  where case\_id = '' --This is the CT\_ID of the Integrated File  --Query02  select \* from ct\_external\_record-- I get the records of the InterRAI, I get the ct\_id to update  where ct\_id = '' --The ct\_id from the Q01  /\*Backup\*/  /\*\*/  --Query03  select \* from ct\_jstor  where ct\_id = '' --The ct\_id from the Q01  /\*Backup\*/  /\*\*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  --Set to put the Assessment in Progress  update ct\_external\_record  set ct\_update = GETDATE(), item\_display = 'InterRAI Assessment - In Progress',  status\_value = 'In Progress', status\_id = 'fa0e8d7b-15f3-5ed4-a976-dd546da9faf0'  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE(), item\_display = 'InterRAI Assessment - In Progress',  status\_value = 'In Progress', status\_id = 'fa0e8d7b-15f3-5ed4-a976-dd546da9faf0'  where ct\_id = ''  --Another status  /\*  item\_display = 'InterRAI Assessment - VOID',  status\_value = 'VOID',  status\_id = '695b22aa-369f-5e56-9e2b-64c9d2e3c050'  \*/  /\*  InterRAI Assessment - Complete  Complete  50246191-cacd-5188-bf87-6c96a603c380  \*/ |

# Cancel the pending tasks for a Staff member.

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| ------------------------------------------------------------------------  --------------------------------Walkthrough--------------------------------  --Query 01 Case manager  select ct\_id from ct\_entit  where unique\_key = 'A832077'--Identifier of the staff  --Query 02  select ''''+ct\_id+'''' from e\_sched  where cons\_id = '{B7FAF7A2-2DAA-4AFE-86B7-BA6D9B9851C5}'--ct\_id from Query 01  and status\_text = 'Pending'--Status of Pending  and system\_obj = 103---filter match with the screen Pending Tasks by Case Manager  --Query 03  update e\_sched--This update the two tables ct\_sched and e\_sched  set ct\_update = GETDATE(), status\_text = 'Canceled',item\_status = 3--with this fields I put the status in Canceled  WHERE ct\_id = '{72036354-38ab-4a4b-8ce6-cbd20925abdb}'--The ct\_id from Query 02 |

# Remove medications with blank or missing name.

A screenshot of a computer

Description automatically generated

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| ----Current Report Medications  select \*  from ct\_note  where record\_parent\_id = ''--Integrated File ID  and description = 'Medication' and status\_value = 'Open'--The Open Status is for the Current and the Closed is for the Previous Medications  --This Query shows the Names of Current Medications  select \* from ct\_pstor  where ptype\_id = '{30629f1b-87bd-45fb-a3b7-d8562eba8f31}'--This is the Name of the medication  and source\_id in (select ct\_id from ct\_note --The source\_id of the empty name from ct\_pstor will be the ct\_id in the ct\_note table  where case\_id = ''--This is the Integrated File  and description = 'Medication'--Indicate that is Medication  and status\_value = 'Open')--if it is Open is Current if it is Closed is Previous Medications  --This is the records that I must delete  select \*  from ct\_note  where ct\_id = ''--This ct\_id comes from the previous Query  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\*\*/ |

# Update Service Auth Line

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| ------------------------------------------------------------------------  --------------------------------Analysis--------------------------------  select \* from ct\_pstor  where source\_id = ''  and ptype\_id = '{27239e94-d6f2-4885-bdc3-feb6d1884358}'--Start Date  /\*Backup\*/  /\*\*/  select \* from ct\_pstor  where source\_id = ''  and ptype\_id = '{eda19a61-36b9-43e4-a373-dbf987bfcf41}'--End Date  /\* Backup \*/  /\*\*/  --Closed {2a86e5e5-56c9-417d-9355-0112b6cea8ca}  select \* from ct\_note  where ct\_id = ''  /\*backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*backup\*/  /\*\*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  update ct\_pstor  set ct\_update = GETDATE(),pak\_value = ''  where ct\_id = ''  update ct\_note  set ct\_update=GETDATE(), status\_value='Closed', status\_id='{2a86e5e5-56c9-417d-9355-0112b6cea8ca}'  where ct\_id = ''  update ct\_jstor  set ct\_update=GETDATE(), status\_value='Closed', status\_id='{2a86e5e5-56c9-417d-9355-0112b6cea8ca}'  where ct\_id = '' |

# Pending Tasks

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| SET TRANSACTION ISOLATION LEVEL READ UNCOMMITTED;  SELECT e\_sched.item\_occurs, e\_sched.author\_name, e\_sched.cons\_name,  e\_sched.case\_tag, e\_sched.spri\_name, e\_sched.ct\_id, e\_sched.stype\_id,  e\_sched.item\_status, e\_sched.end\_time, e\_sched.has\_link, e\_sched.is\_read,  e\_sched.case\_id, e\_sched.cons\_id, e\_sched.type\_name,e\_sched.description,  e\_sched.case\_description  FROM e\_sched with (NOLOCK)  WHERE e\_sched.item\_status = 0 /\* Filter for Field: Status of the Item (0-3) \*/  AND e\_sched.cons\_id = [ct\_entit.ct\_id] /\* Filter for Field: Person the Item is For \*/  AND e\_sched.system\_obj = 103 /\* Base System Object Filter \*/  /\* AND DATEDIFF(day, GetDate(), e\_sched.item\_occurs) <= 21\*/  /\* AND e\_sched.stype\_id IN (SELECT type\_id FROM ca\_user\_secob WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]) AND e\_sched.record\_parent\_type IN (SELECT type\_id FROM ca\_user\_secob WHERE can\_view = 1 AND user\_id = [[CurrentUserID]])\*/  ORDER BY e\_sched.item\_occurs , e\_sched.case\_tag |

# Closed Auth

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select \* from ct\_note  where ct\_id = ''  /\*Backup\*/  /\*\*/  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  /\*\*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  update ct\_note  set ct\_update = GETDATE(), status\_value = 'Closed', status\_id = '{2a86e5e5-56c9-417d-9355-0112b6cea8ca}'  where ct\_id = ''  update ct\_jstor  set ct\_update = GETDATE(), status\_value = 'Closed', status\_id = '{2a86e5e5-56c9-417d-9355-0112b6cea8ca}'  where ct\_id = '' |

# Terminate Users SQL

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| --Using below update using in different plans:  --Query A)  select ct\_id,\*  from ct\_user  where name in ('') --Health Plan ID or member ID  update ct\_user  set name = 'xt' --Add xt to the Health Plan ID  , ct\_update = GETDATE()  where ct\_id = '' --get the ct\_id form Query A)  --Query B)  select ct\_id,\*  from ct\_entit  where entity\_tag in ('')--Health Plan ID or member ID  --get the ct\_id from the results list and using it go to below query and update the pak\_value to ()Getdate  --This Update the GUI in Dynamo  select \*  from ct\_pstor  where ptype\_id = '{580b40a7-256b-4d1c-a8db-dc0099d13f66}' --don’t change  and source\_id = ''--'CT\_ID from the above results list Query B)  --Then Update the Pak\_Value by going to that plan  update ct\_pstor  set pak\_value = GETDATE()  where ptype\_id ='{580b40a7-256b-4d1c-a8db-dc0099d13f66}'  and source\_id = '' |

# Care Plan- Stack Empty Error

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --Query 1  select ct\_id,\* from ct\_tree--CP with the problem  where case\_id = ''--CT\_ID from Integrated File  --Query 2  select ct\_id,\* from ct\_tree  where ct\_id = '' --CT\_ID from Query 1  /\*Backup\*/  /\*\*/  --Query 3  select \* from ct\_jstor  where ct\_id = '' --CT\_ID from Query 1  /\*Backup\*/  /\*\*/  --Query 4  select parent\_node\_id, node\_header,sort\_order,ct\_id  from ct\_tree\_node  where parent\_record\_id='' --this is the CT\_ID from CT\_tree table Query 2  order by sort\_order  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  --repeat as much as you need  update ct\_tree\_node  set ct\_update = GETDATE(), sort\_order = ''--new Order  where ct\_id = '' --CT\_ID  --Update the record from Query 2  update ct\_tree  set ct\_update = GETDATE()  where ct\_id = ''  --Update the record from Query 3  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' |

# Staff Termination Request

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --Query 1  ----get the ct\_id from the results list and using it go to below query and update the pak\_value to ()Getdate  select ct\_id,\* from ct\_entit  where entity\_tag in ('')  /\*Backup\*/  /\*\*/  --Query 2  --This Update the GUI in Dynamo  select ct\_id,\* from ct\_pstor  where ptype\_id = '{580b40a7-256b-4d1c-a8db-dc0099d13f66}' --This is the Termed Staff Date  and source\_id = ''--CT\_ID from Query 1  /\*Backup\*/  /\*\*/  --Query 3  --Using below update using in different plans:  select ct\_id,\* from ct\_user  where entity\_id = '' --CT\_ID from Query 1  /\*Backup\*/  /\*\*/    ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  --Query 4  --Then Update the Pak\_Value by going to that plan qith the information of the Query 2  update ct\_pstor set pak\_value = GETDATE()  where ptype\_id ='{580b40a7-256b-4d1c-a8db-dc0099d13f66}'  and source\_id = ''--CT\_ID from Query 1  --Query 5  --get the ct\_id form Query 3  update ct\_user set name = 'XT'+name, --entity\_tag from Query 1  ct\_update = GETDATE()  where ct\_id = '' --CT\_ID from Query 3  --Query 6  update ct\_entit  set entity\_tag = 'XT'+entity\_tag, name = 'XT'+name,  first\_name = 'XT'+first\_name, last\_name='XT'+last\_name,  unique\_key = 'XT'+unique\_key  where ct\_id = ''--CT\_ID from Query 1 |

# Delete member's InterRAI

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select ct\_id,\* from ct\_jstor  where case\_id = ''  and header\_table\_name = 'ct\_external\_record'  select \* from ct\_jstor  where ct\_id = ''  /\*Backup\*/  select \* from ct\_external\_record  where ct\_id = ''  /\*Backup\*/  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  delete ct\_external\_record  where ct\_id = ''  delete ct\_jstor  where ct\_id = '' |

# Delete mini event

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select \* from ct\_note--Query shows all the mini-events for the corresponding Case\_id  where case\_id = ''--This is the Integrated File ID  and ntype\_id = '{046fdd37-2e7e-429c-a374-38a1785c357c}'--This is the kind of mini-event in the section "Care Plan Share With" in the Care Plan  select \* from ct\_pstor--I must to find the record in the ct\_pstor table with the pak\_value column matching the details with the screen  where source\_id in ('All the CT\_IDs from the last query',  'All the CT\_IDs from the last query',  'All the CT\_IDs from the last query')--the ct\_id from the ct\_note table (previous query)  and pak\_value = 'Relationship'--additional filters  or pak\_value = 'Date Shared'--additional filters  select \* from ct\_pstor--I must to find the record in the ct\_pstor table with the pak\_value column matching the details with the screen  where source\_id =''--the ct\_id from the ct\_note table (previous query)  select \* from ct\_note--confirm the mini-event  where ct\_id = ''--the ct\_id from the first query  /\*Backup\*/  /\*\*/  select \* from ct\_jstor--confirm the mini-event  where ct\_id = ''--the ct\_id from the ct\_note table  /\*Backup\*/  /\*\*/  ------------------------------------------------------------------------  ---------------------------------Delete---------------------------------  delete ct\_note  where ct\_id = ''--the ct\_id from the first query  delete ct\_jstor  where ct\_id = ''--the ct\_id from the ct\_note table |

# Delete several Documents

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| ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  select \* from ct\_dstor--1 record--after delete 0 record  where ct\_id = ''--from the screen in Dynamo  select \* from ct\_jstor--1 record--after delete 0 record  where ct\_id = ''--from the screen in Dynamo  --only when there are many documents to delete  select concat('''',ct\_id,'''') as ct\_idwithquoted from ct\_dstor--the field CT\_ID show in the resultset with quotes  where case\_id = ''--ct\_id from the Integrated File  and ct\_create between '2024-02-13 18:00' and '2024-02-13 18:03'--Condition to extract the records |

# My ILTCM Members

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| select \* from ct\_entit--ct\_id = '{d5134b95-c734-48c4-ba83-d8e254fc842a}'  where name like '%Caitlin%' and last\_name like '%Dotson%'  IF OBJECT\_ID('tempdb..#My\_ILTCM\_Members') IS NOT NULL  DROP TABLE #My\_ILTCM\_Members  IF OBJECT\_ID('tempdb..#table1') IS NOT NULL  DROP TABLE #table1  IF OBJECT\_ID('tempdb..#table2') IS NOT NULL  DROP TABLE #table2  IF OBJECT\_ID('tempdb..#table3') IS NOT NULL  DROP TABLE #table3  SELECT  [ILTCM\_Off\_Cycle\_Enrollment].pak\_value AS ILTCM\_Off\_Cycle\_Enrollment\_value,  e\_note.case\_id  INTO #table1  FROM e\_note  LEFT OUTER JOIN e\_pstor [ILTCM\_Off\_Cycle\_Enrollment] /\* Code: ILTCM Off-Cycle Enrollment \*/  ON ([ILTCM\_Off\_Cycle\_Enrollment].source\_id = e\_note.ct\_id AND [ILTCM\_Off\_Cycle\_Enrollment].ptype\_id = '{2f90ea74-85b2-4903-8a9d-b2a3cd0ad188}')  WHERE e\_note.ntype\_id IN ('{0b8dd6d0-9369-470f-88e9-8e22e9291a94}' /\* ILTCM Episode \*/) /\* Type Filter Clause \*/  AND e\_note.isevent = 1 AND ISNULL(e\_note.case\_id, '') != '' /\* Base System Object Filter \*/  /\*AND e\_note.ntype\_id IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.record\_parent\_type IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.ct\_id NOT IN (SELECT record\_id FROM ca\_websession WITH (NOLOCK) WHERE cache\_type = 'provisional\_save'))) \*/  SELECT  Max([Date\_Services\_Actually\_Began].pak\_value) as Date\_Services\_Actually\_Began\_Value,  e\_note.case\_id  INTO #table2  FROM e\_note  LEFT OUTER JOIN e\_pstor [Date\_Services\_Actually\_Began] /\* Code: Date Services Actually Began \*/  ON ([Date\_Services\_Actually\_Began].source\_id = e\_note.ct\_id AND [Date\_Services\_Actually\_Began].ptype\_id = '{4bc7b09c-86cf-482e-a395-40dc296aa409}')  WHERE e\_note.ntype\_id IN ('{2369382b-128f-452a-bc5b-cee3d41aded8}' /\* ILTCM Service Auth Line \*/) /\* Type Filter Clause \*/  AND e\_note.isevent = 1 AND ISNULL(e\_note.case\_id, '') != '' /\* Base System Object Filter \*/  /\*AND e\_note.ntype\_id IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.record\_parent\_type IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.ct\_id NOT IN (SELECT record\_id FROM ca\_websession WITH (NOLOCK) WHERE cache\_type = 'provisional\_save')))\*/  group by e\_note.case\_id  select distinct a.case\_id,  'Red' as flag  into #table3  from #table1 a  left outer join #table2 b  on a.case\_id = b.case\_id  where a.ILTCM\_Off\_Cycle\_Enrollment\_value ='Yes'  --and(b.Date\_Services\_Actually\_Began\_value is null  -- or b.Date\_Services\_Actually\_Began\_value = ' ')  SELECT /\* query: My ILTCM Members \*/  --IPAlert = case when c.Contact\_id <> '' then 'Y' else '' end ,  e\_note.ct\_id  ,e\_note.case\_id  ,e\_note.status\_value AS status\_value  ,RTRIM(Member.last\_name) + ', ' + Member.first\_name AS Member\_name  ,Health\_Plan\_Member\_ID.pak\_value AS Member\_ID  ,CAST((CASE WHEN ISDATE(DOB.pak\_value)=1 THEN DOB.pak\_value ELSE NULL END) AS DATETIME) AS DOB  ,Current\_ILTCM\_Program\_Type.pak\_value AS Current\_ILTCM\_Program\_Type  --,Case when isnull(CaseWeight.pak\_value, '') <> '' then CaseWeight.pak\_value else 'N/A' end AS CaseWeight  , Eligibility\_Rate\_Code.[DESCRIPTION] AS Rate\_Code  ,[HCC\_Score].pak\_value as HCC\_Score  ,[Member\_LOB].pak\_value AS Member\_Lob  ,[Line\_Of\_Business].description AS Case\_Lob\_Description  ,Member\_Region.Pak\_value as Member\_Region  ,CASE WHEN ISNULL(Member\_ARTS.Pak\_value,'') ='Yes' THEN 'Y' ELSE 'N' END as Member\_ARTS  ,CASE WHEN [Initial ILTCM Outreach Attempts].PAK\_VALUE ='0' THEN '' ELSE [Initial ILTCM Outreach Attempts].PAK\_VALUE END AS Initial\_ILTCM\_Outreach\_Attempts  ,Primary\_Owner.name AS Primary\_Owner  ,Secondary\_Owner.name AS Secondary\_Owner  ,CASE WHEN [Member\_LOB].PAK\_VALUE ='DVZHPQ000000021' THEN '' ELSE CAST((CASE WHEN ISDATE(ILTCM\_Enrollment\_Date.pak\_value)=1 THEN ILTCM\_Enrollment\_Date.pak\_value ELSE NULL END) AS DATETIME) END AS ILTCM\_Enrollment\_Date  -- ,CAST((CASE WHEN ISDATE([Medicare\_Enrollment\_Date].pak\_value)=1 THEN [Medicare\_Enrollment\_Date].pak\_value ELSE NULL END) AS DATETIME) AS Medicare\_Enrollment\_Date  ,CASE WHEN ISNULL([Medicare\_Eligible].pak\_value,'') = 'Yes' THEN CAST((CASE WHEN ISDATE([Medicare\_Enrollment\_Date].pak\_value)=1 THEN [Medicare\_Enrollment\_Date].pak\_value ELSE NULL END) AS DATETIME) ELSE '' END AS Medicare\_Enrollment\_Date  ,CAST((CASE WHEN ISDATE([Medicare\_Enrollment\_Date].description)=1 THEN [Medicare\_Enrollment\_Date].description ELSE NULL END) AS DATETIME) AS Medicare\_Enrollment\_Term\_Date  ,[Medicare\_Eligible].pak\_value AS Medicare\_DIS\_ENROLLED  --,CASE WHEN [Medicare\_Eligible].pak\_value = 'Yes' THEN '254,0,0;bold' /\* RED \*/  --,case when (a.flag = 'Red') then 'Red'  --ELSE 'black' END as row\_color  ,'black' as row\_color  --, 'Red' as row\_color  ,CAST((CASE WHEN ISDATE([Eligibility\_Span].description)=1 AND [Eligible].pak\_value = 'No' THEN [Eligibility\_Span].description ELSE NULL END) AS DATETIME) AS [Dis-enrolled]  -- commented for US660790 start  --,CASE WHEN ISDATE([Episode\_CarePlan\_Due\_Date].pak\_value) = 1 THEN CONVERT(VARCHAR(10),[Episode\_CarePlan\_Due\_Date].pak\_value,101)  -- WHEN ISDATE([Care\_Plan\_Due\_Date].pak\_value) = 1 THEN CONVERT(VARCHAR(10),[Care\_Plan\_Due\_Date].pak\_value,101) ELSE NULL END AS Care\_Plan\_Due\_Date\_value  --commented for US660790 ends and added for US660790 start  ,CASE WHEN ISDATE([Episode\_CarePlan\_Due\_Date].pak\_value) = 1 THEN convert(varchar(10),cast ([Episode\_CarePlan\_Due\_Date].pak\_value as date),101)  WHEN ISDATE([Care\_Plan\_Due\_Date].pak\_value) = 1 THEN convert(varchar(10),cast ([Care\_Plan\_Due\_Date].pak\_value as date),101)  ELSE NULL END AS Care\_Plan\_Due\_Date\_value  -- added for US660790 ends  ,CAST((CASE WHEN ISDATE([Next\_Assessment\_Due\_Date].pak\_value)=1 THEN [Next\_Assessment\_Due\_Date].pak\_value ELSE NULL END) AS DATETIME) AS Next\_Assessment\_Due\_Date\_value  --, CASE WHEN ISNULL([Medicare\_Eligible].pak\_value,'') = 'Yes' THEN CAST((CASE WHEN ISDATE([Medicare\_Assessment\_Due\_Date].pak\_value)=1 THEN [Medicare\_Assessment\_Due\_Date].pak\_value ELSE NULL END) AS DATETIME) ELSE '' END AS Medicare\_Assessment\_Due\_Date\_value  , CAST((CASE WHEN ISDATE([Medicare\_Assessment\_Due\_Date].pak\_value)=1 THEN [Medicare\_Assessment\_Due\_Date].pak\_value ELSE '' END) AS DATETIME) AS Medicare\_Assessment\_Due\_Date\_value  ,CAST((CASE WHEN ISDATE([Next\_ILTCM\_Outreach\_Attempt\_Date].pak\_value)=1 THEN [Next\_ILTCM\_Outreach\_Attempt\_Date].pak\_value ELSE NULL END) AS DATETIME) AS Next\_ILTCM\_Outreach\_Attempt\_Date\_value  ,ISNULL(MHS.pak\_value,'') AS MHS\_Indicator  ,CASE WHEN IPAlert.status\_value = 'Reviewing' AND [RAP\_Score].pak\_value <> '' THEN 'Y - ' + [RAP\_Score].pak\_value WHEN IPAlert.status\_value = 'Reviewing' AND [RAP\_Score].pak\_value = '' THEN 'Y - ' ELSE '' END AS IPAlert /\*RAP Update\*/  ,CAST((CASE WHEN ISDATE([Interval\_Due\_Date].pak\_value)=1 THEN [Interval\_Due\_Date].pak\_value ELSE NULL END) AS DATETIME) AS Interval\_Due\_Date\_Value  INTO  #My\_ILTCM\_Members  FROM ct\_note e\_note WITH (NOLOCK)  left outer join #table3 a  on e\_note.case\_id = a.case\_id  LEFT OUTER JOIN e\_pstor [Next\_ILTCM\_Outreach\_Attempt\_Date] /\* Code: Next ILTCM Outreach Attempt Date \*/  ON ([Next\_ILTCM\_Outreach\_Attempt\_Date].source\_id = e\_note.ct\_id AND [Next\_ILTCM\_Outreach\_Attempt\_Date].ptype\_id = '{8ae31c07-61d7-4015-8cb0-cebd59544fb2}')  LEFT OUTER JOIN ct\_rstor rstor\_Primary\_Owner WITH (NOLOCK) /\* Relation: Primary Owner \*/  INNER JOIN ct\_entit Primary\_Owner WITH (NOLOCK) /\* Entity: Primary Owner \*/  ON rstor\_Primary\_Owner.entity\_id = Primary\_Owner.ct\_id  ON (rstor\_Primary\_Owner.source\_id = e\_note.ct\_id AND rstor\_Primary\_Owner.rtype\_id = '{d7e9e540-74b2-48a8-92c7-a4331b57bb55}')  LEFT OUTER JOIN ct\_rstor rstor\_Secondary\_Owner WITH (NOLOCK) /\* Relation: Secondary Owner \*/  INNER JOIN ct\_entit Secondary\_Owner WITH (NOLOCK) /\* Entity: Secondary Owner \*/  ON rstor\_Secondary\_Owner.entity\_id = Secondary\_Owner.ct\_id  ON (rstor\_Secondary\_Owner.source\_id = e\_note.ct\_id AND rstor\_Secondary\_Owner.rtype\_id = '{f84010d1-81b5-408e-927b-9c8faa6090b2}')  LEFT OUTER JOIN ct\_pstor ILTCM\_Enrollment\_Date WITH (NOLOCK) /\* Code: ILTCM Enrollment Date \*/  ON (ILTCM\_Enrollment\_Date.source\_id = e\_note.ct\_id AND ILTCM\_Enrollment\_Date.ptype\_id = '{00034859-9b97-4da3-aec7-21ed3637aaaf}')  LEFT OUTER JOIN CT\_PSTOR [Initial ILTCM Outreach Attempts]  ON [Initial ILTCM Outreach Attempts].PTYPE\_ID ='{05bd115b-8143-4d7f-bf72-88b674e3b8fd}' AND [Initial ILTCM Outreach Attempts].SOURCE\_ID =E\_NOTE.CASE\_ID  LEFT OUTER JOIN ct\_tree e\_tree WITH (NOLOCK)  LEFT OUTER JOIN ct\_pstor [Care\_Plan\_Due\_Date] WITH (NOLOCK) /\* Code: Next Care Plan Review Date \*/  ON ([Care\_Plan\_Due\_Date] .source\_id = e\_tree.ct\_id AND [Care\_Plan\_Due\_Date] .ptype\_id = '{5d75836a-6427-4d24-92d5-a22eb754cc95}')  ON e\_tree.case\_id = [e\_note].case\_id and e\_tree.type\_id IN ('{c89524f9-5fea-4bdc-9fcf-4bd5c40bcae1}' /\* Care Plan \*/,  '{3fb1351d-0b19-4303-9279-51153b694095}' /\* Care Plan (ICM) \*/) /\* Type Filter Clause \*/  AND e\_tree.status\_value = 'Active'  LEFT OUTER JOIN e\_pstor [Next\_Assessment\_Due\_Date] WITH (NOLOCK) /\* Code: Next Assessment Due Date \*/  ON ([Next\_Assessment\_Due\_Date].source\_id = e\_note.ct\_id AND [Next\_Assessment\_Due\_Date].ptype\_id = '{375568b2-f307-4319-a133-42848852e5f1}')  LEFT OUTER JOIN e\_pstor [Interval\_Due\_Date] WITH (NOLOCK) /\* Code: Interval Due Date \*/  ON ([Interval\_Due\_Date].source\_id = e\_note.ct\_id AND [Interval\_Due\_Date].ptype\_id = '{fb44cbfa-2284-4883-8470-98fffde56d6b}')  LEFT OUTER JOIN e\_pstor [Episode\_CarePlan\_Due\_Date] WITH (NOLOCK) /\* Code: Care Plan Due Date from Episode \*/  ON ([Episode\_CarePlan\_Due\_Date].source\_id = e\_note.ct\_id AND [Episode\_CarePlan\_Due\_Date].ptype\_id = '{241fdc3a-9dab-4562-95b0-42954ed3635c}')  LEFT OUTER JOIN e\_pstor [Medicare\_Assessment\_Due\_Date] /\* Code: DSNP Assessment Due Date \*/  ON ([Medicare\_Assessment\_Due\_Date].source\_id = e\_note.ct\_id AND [Medicare\_Assessment\_Due\_Date].ptype\_id = '{d9c17a59-ba99-4ecf-844b-56291aa5240d}')  LEFT OUTER JOIN ct\_case theCase WITH (NOLOCK) /\* Associated Object: theCase \*/  LEFT OUTER JOIN ct\_pstor Current\_ILTCM\_Program\_Type WITH (NOLOCK) /\* Code: Current ILTCM Program Type \*/  ON (Current\_ILTCM\_Program\_Type.source\_id = theCase.ct\_id AND Current\_ILTCM\_Program\_Type.ptype\_id = '{6d2846f7-1a9c-4228-9f40-683d26ff0e28}')  LEFT OUTER JOIN ct\_pstor Line\_Of\_Business WITH (NOLOCK) /\* Code: Line of Business \*/  ON (Line\_Of\_Business.source\_id = theCase.ct\_id AND Line\_Of\_Business.ptype\_id = '{A6D688D0-42F7-408F-AA06-17DD086872C1}')  LEFT OUTER JOIN ct\_rstor rstor\_Member WITH (NOLOCK) /\* Relation: Member \*/  INNER JOIN ct\_entit Member WITH (NOLOCK) /\* Entity: Member \*/    /\* RAP update start \*/  OUTER APPLY(SELECT TOP 1 ct\_id, status\_value  FROM ct\_note  WHERE ct\_note.ntype\_id = '{f87191f2-ead4-4364-a14a-907f6f80a57f}'  AND ct\_note.contact\_id = Member.ct\_id  ORDER BY item\_when DESC) IPAlert  LEFT OUTER JOIN ct\_pstor [RAP\_Score]  ON ([RAP\_Score].source\_id = IPAlert.ct\_id AND [RAP\_Score].ptype\_id = '{8b3865a9-25c2-4942-b2de-8c4b43d27ed3}')  /\* RAP update end\*/    LEFT OUTER JOIN ct\_pstor Health\_Plan\_Member\_ID WITH (NOLOCK) /\* Code: Health Plan Member ID \*/  ON (Health\_Plan\_Member\_ID.source\_id = Member.ct\_id AND Health\_Plan\_Member\_ID.ptype\_id = '{AB0499B7-C75B-41FE-B536-A93AB155EBDC}')  LEFT OUTER JOIN e\_pstor [Member\_Waiver\_Code] /\* Code: Member Waiver Code \*/  ON ([Member\_Waiver\_Code].source\_id = Member.ct\_id AND [Member\_Waiver\_Code].ptype\_id = '{8ffb9f2c-9f49-4618-b831-0911188ad261}')  LEFT OUTER JOIN ct\_pstor Eligibility\_Rate\_Code /\* Code: Eligibility Rate Code \*/  ON (Eligibility\_Rate\_Code.source\_id = Member.ct\_id AND Eligibility\_Rate\_Code.ptype\_id = '{e0d657d2-4421-4d2c-8448-f5ab05499f51}')  LEFT OUTER JOIN ct\_pstor Member\_Region /\* Code: Member Region \*/  ON (Member\_Region.source\_id = Member.ct\_id AND Member\_Region.ptype\_id = '{77A16E42-E0D2-48E2-A3C0-2A1A31C38CFB}')  LEFT OUTER JOIN ct\_pstor DOB WITH (NOLOCK) /\* Code: DOB \*/  ON (DOB.source\_id = Member.ct\_id AND DOB.ptype\_id = '{D7E83964-2FF2-444E-83A7-20D12E518266}')  LEFT OUTER JOIN e\_pstor [Member\_LOB] /\* Code: Member LOB \*/  ON ([Member\_LOB].source\_id = [Member].ct\_id AND [Member\_LOB].ptype\_id = '{C48B5A58-4673-4835-A144-1ECB239DD96C}')  LEFT OUTER JOIN e\_pstor [HCC\_Score] /\* Code: HCC Score \*/  ON ([HCC\_Score].source\_id = [Member].ct\_id AND [HCC\_Score].ptype\_id = '{0238ebf3-8b79-44a6-a19c-9366c272094d}')  LEFT OUTER JOIN e\_pstor [Medicare\_Enrollment\_Date] /\* Code: Medicare Enrollment Date \*/  ON ([Medicare\_Enrollment\_Date].source\_id = [Member].ct\_id AND [Medicare\_Enrollment\_Date].ptype\_id = '{844bb7c3-9724-439d-b171-1798ebadc1f4}')  LEFT OUTER JOIN e\_pstor [Medicare\_Eligible] /\* Code: Medicare Eligible \*/  ON ([Medicare\_Eligible].source\_id = [Member].ct\_id AND [Medicare\_Eligible].ptype\_id = '{ca0f257e-ea30-4c4a-9659-334e3444bdb0}')  LEFT OUTER JOIN e\_pstor [Member\_Benefit\_Plan] /\* Code: Member Benefit Plan \*/  ON ([Member\_Benefit\_Plan].source\_id = [Member].ct\_id AND [Member\_Benefit\_Plan].ptype\_id = '{df303275-a496-43a0-a4e3-8ab4148090ff}')  LEFT OUTER JOIN ct\_pstor [Eligible] WITH (NOLOCK) /\* Code: Eligible \*/  ON ([Eligible].source\_id = Member.ct\_id AND [Eligible].ptype\_id = '{525E0ED6-8A50-4C38-946F-3C0DBA8F44D0}')  LEFT OUTER JOIN ct\_pstor [Eligibility\_Span] WITH (NOLOCK) /\* Code: Eligibility Span \*/  ON ([Eligibility\_Span].source\_id = Member.ct\_id AND [Eligibility\_Span].ptype\_id = '{C5628B1F-ABDE-4DC8-A0CA-B29819EE86C0}')  LEFT OUTER JOIN CT\_PSTOR Member\_ARTS WITH (NOLOCK) /\* Code: ARTS \*/  ON Member\_ARTS.source\_id = Member.ct\_id AND Member\_ARTS.ptype\_id = '{8be32490-46ab-4e3f-87ea-c9e6200cfb3f}'  LEFT OUTER JOIN ct\_pstor MHS WITH (NOLOCK) /\* Code: MHS Indicator \*/  ON MHS.source\_id = Member.ct\_id AND MHS.ptype\_id = '{79987edd-2faa-4523-a3a2-e8dba34234ca}'  ON rstor\_Member.entity\_id = Member.ct\_id  ON (rstor\_Member.source\_id = theCase.ct\_id AND rstor\_Member.rtype\_id = '{5DF40441-1EE7-4277-B6DA-F18C8F07C9E1}')  ON e\_note.case\_id = theCase.ct\_id  LEFT OUTER JOIN (select MAX(ct\_create) as item\_when, contact\_id  from e\_note (nolock)  where ntype\_id='{f87191f2-ead4-4364-a14a-907f6f80a57f}'  and status\_value = 'New'  group by contact\_id  ) c ON c.contact\_id= Member.ct\_id  WHERE e\_note.ntype\_id = '{0b8dd6d0-9369-470f-88e9-8e22e9291a94}' /\* ILTCM Episode \*/  AND e\_note.status\_value IN ('Open','Pending Owner Assignment','Persistent Outreach')  AND ( Primary\_Owner.ct\_id = '{d5134b95-c734-48c4-ba83-d8e254fc842a}'  OR  Secondary\_Owner.ct\_id = '{d5134b95-c734-48c4-ba83-d8e254fc842a}'  )/\*  AND e\_note.ntype\_id IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.record\_parent\_type IN (SELECT type\_id FROM ca\_user\_secob WITH (NOLOCK) WHERE can\_view = 1 AND user\_id = [[CurrentUserID]]  AND e\_note.ct\_id NOT IN (SELECT record\_id FROM ca\_websession WITH (NOLOCK) WHERE cache\_type = 'provisional\_save')))\*/  AND Member = '059061513013'  ;WITH Latest\_Premanage\_Task AS  (  SELECT  A.[MemberID]  ,A.[CriteriaMet]  ,CONVERT(INT,ISNULL(A.[IPVisitCount90Days],0)) + CONVERT(INT,ISNULL(A.[EDVisitCount90Days],0)) AS VisitCount  ,ROW\_NUMBER() OVER(PARTITION BY A.MemberID ORDER BY A.LoadDate DESC) AS RecordID  FROM  [CaseTrakker\_Aux].[CT].[VA\_PreManage\_Data] AS A  INNER JOIN #My\_ILTCM\_Members AS B  ON A.MemberID = B.Member\_ID  )  SELECT  IPAlert,  ct\_id,  case\_id,  status\_value,  Member\_name,  Member\_ID,  DOB,  Current\_ILTCM\_Program\_Type,  Rate\_Code,  HCC\_Score,  Member\_Lob,  Case\_Lob\_Description,  Member\_Region,  Member\_ARTS,  Initial\_ILTCM\_Outreach\_Attempts,  Primary\_Owner,  Secondary\_Owner,  ILTCM\_Enrollment\_Date,  Medicare\_Enrollment\_Date,  Medicare\_DIS\_ENROLLED,  [Dis-enrolled],  Care\_Plan\_Due\_Date\_value,  Next\_Assessment\_Due\_Date\_value,  Medicare\_Assessment\_Due\_Date\_value,  Next\_ILTCM\_Outreach\_Attempt\_Date\_value,  MHS\_Indicator,  row\_color,  CASE WHEN B.CriteriaMet LIKE '%Medicaid Opioid Overdoses%' OR  B.CriteriaMet LIKE '%Homelessness Cohort%' OR  B.CriteriaMet LIKE '%M4 - NICU Encounters%' THEN 'High'  WHEN B.VisitCount = 3 OR B.VisitCount = 4 THEN 'Medium'  WHEN B.VisitCount >= 5 THEN 'High'  ELSE '' END AS Stratification,  CASE WHEN Medicare\_DIS\_ENROLLED = 'Yes' AND case\_lob\_description IN ('Medicare DSNP','QMB','FIDE - SNP','HIDE - SNP') THEN case\_lob\_description  ELSE '' END AS case\_program,  CASE WHEN case\_lob\_description IN ('QMB','FIDE - SNP','HIDE - SNP') THEN Medicare\_Enrollment\_Term\_Date  ELSE '' END AS Medicare\_Enrollment\_Term\_Date  ,Interval\_Due\_Date\_Value  FROM #My\_ILTCM\_Members AS A  LEFT OUTER JOIN Latest\_Premanage\_Task AS B  ON A.Member\_ID = B.MemberID AND B.RecordID = 1  ORDER BY Member\_name |

# Count Of Closed Tickets Per Analyst Current Month

|  |
| --- |
| /\* server: mbuprodrpt  database name: ArSystem \*/  ------------------------------------------------------------------------  --------------------------------CountOfClosedTicketsPerAnalystCurrentMonth--------------------------------  =^..^= =^..^= =^..^=<<CountOfClosedTicketsPerAnalystCurrentMonth>>=^..^= =^..^= =^..^=  PRINT'CountOfClosedTicketsPerAnalystCurrentMonth'  USE ARSystem  DECLARE @DateStart5MonthReport AS DATE  DECLARE @DaysOld AS Integer  DECLARE @DateStart12MonthReport AS DATE  SELECT @DateStart12MonthReport = DATEADD(month, -6, GETDATE())  SET @DateStart5MonthReport = DATEADD(dd,-(DAY(DATEADD(mm,1,DATEADD(MM, -5, GETDATE())))-1),DATEADD(mm,1,DATEADD(MM, -5, GETDATE())))  SET @DaysOld = 10  DECLARE @DateStart5MonthReport2 AS DATE  DECLARE @DateStart5MonthReport3 AS DATE  DECLARE @DateStart5MonthReport4 AS DATE  DECLARE @DateStart5MonthReport5 AS DATE  DECLARE @DateStart5MonthReport6 AS DATE  DECLARE @Date1stDayCurrentMonth As DATE  DECLARE @Date1stDayPreviousMonth As DATE  SET @DateStart5MonthReport2 = DATEADD(dd,-(DAY(DATEADD(mm,1,@DateStart5MonthReport))-1),DATEADD(mm,1,@DateStart5MonthReport))  SET @DateStart5MonthReport3 = DATEADD(dd,-(DAY(DATEADD(mm,1,@DateStart5MonthReport2))-1),DATEADD(mm,1,@DateStart5MonthReport2))  SET @DateStart5MonthReport4 = DATEADD(dd,-(DAY(DATEADD(mm,1,@DateStart5MonthReport3))-1),DATEADD(mm,1,@DateStart5MonthReport3))  SET @DateStart5MonthReport5 = DATEADD(dd,-(DAY(DATEADD(mm,1,@DateStart5MonthReport4))-1),DATEADD(mm,1,@DateStart5MonthReport4))  SET @DateStart5MonthReport6 = DATEADD(dd,-(DAY(DATEADD(mm,1,@DateStart5MonthReport5))-1),DATEADD(mm,1,@DateStart5MonthReport5))  SET @Date1stDayCurrentMonth = DATEADD(MONTH, DATEDIFF(MONTH, -1, GETDATE())-1, 0)  SET @Date1stDayPreviousMonth = DATEADD(MONTH, DATEDIFF(MONTH, 0, GETDATE())-1, 0)  SELECT @DateStart12MonthReport = DATEADD(month, -6,@Date1stDayCurrentMonth)  --Count Of Incident Closed Current Month  IF OBJECT\_ID('tempdb..#CountOfClosedTicketsPerAnalystCurrentMonth') IS NOT NULL  DROP TABLE #CountOfClosedTicketsPerAnalystCurrentMonth    CREATE TABLE #CountOfClosedTicketsPerAnalystCurrentMonth  (  [Analyst Name] VARCHAR(100),  [Count Of Closed Incidents Current Month] INTEGER,  [Count Of Closed WO Current Month] INTEGER  )  INSERT INTO #CountOfClosedTicketsPerAnalystCurrentMonth  (  [Analyst Name],  [Count Of Closed Incidents Current Month]  )  SELECT ISNULL(RTRIM(LTRIM(Assignee)), 'Not Assigned') As 'Analyst Name',  COUNT(Incident\_number) As 'Count Of Closed Tickets Current Month'  FROM dbo.HPD\_Help\_Desk  WHERE dateadd(SS, COALESCE(Last\_Resolved\_Date, Closed\_Date), '19700101') >= @Date1stDayCurrentMonth  AND dateadd(SS, COALESCE(Last\_Resolved\_Date, Closed\_Date), '19700101') <= GETDATE()  AND (Assigned\_Group LIKE 'DPM%' OR Assigned\_Group IN ('Remedy Support', 'Remedy Admins') OR Assigned\_Group = 'Managed File Transfer')  And Status IN (4, 5)  GROUP BY Assignee  Order By COUNT(Incident\_Number) DESC  IF OBJECT\_ID('tempdb..#CountOfClosedWOPerAnalystCurrentMonth') IS NOT NULL  DROP TABLE #CountOfClosedWOPerAnalystCurrentMonth  SELECT ISNULL(RTRIM(LTRIM(Request\_Assignee)), 'Not Assigned') As 'Analyst Name',  COUNT(Work\_Order\_ID) As 'Count Of Closed Work Orders Current Month'  INTO #CountOfClosedWOPerAnalystCurrentMonth  FROM dbo.WOI\_WorkOrder  WHERE dateadd(SS, Completed\_Date, '19700101') >= @Date1stDayCurrentMonth  AND dateadd(SS, Completed\_Date, '19700101') <= GETDATE()  AND (ASGRP LIKE 'DPM%' OR ASGRP LIKE 'PS OPS%')  AND ASGRP NOT IN ('PS Ops - Managed File Transfer', 'PS Ops - Workflow Assignment')  And Status IN (5,8)  GROUP BY Request\_Assignee  Order By COUNT(Work\_Order\_ID) DESC  INSERT INTO #CountOfClosedTicketsPerAnalystCurrentMonth  ([Analyst Name])  SELECT [Analyst Name]  FROM #CountOfClosedWOPerAnalystCurrentMonth  WHERE [Analyst Name] NOT IN (SELECT [Analyst Name] FROM #CountOfClosedTicketsPerAnalystCurrentMonth)  UPDATE cotacm  SET cotacm.[Count Of Closed WO Current Month] = cowoacm.[Count Of Closed Work Orders Current Month]  FROM #CountOfClosedTicketsPerAnalystCurrentMonth cotacm  FULL OUTER JOIN #CountOfClosedWOPerAnalystCurrentMonth cowoacm  ON cotacm.[Analyst Name] = cowoacm.[Analyst Name]    ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  ------------------------------------------------------------------------------------------------------------------------  SELECT ISNULL([Analyst Name], 'Not Assigned') AS 'Analyst Name',  (ISNULL([Count Of Closed Incidents Current Month], 0) + ISNULL([Count Of Closed WO Current Month], 0)) AS [Count Of Closed Tickets Current Month],  ISNULL([Count Of Closed Incidents Current Month], 0) AS [Count Of Closed Incidents Current Month],  ISNULL([Count Of Closed WO Current Month] , 0) AS [Count Of Closed WO Current Month]  FROM #CountOfClosedTicketsPerAnalystCurrentMonth  ORDER BY [Count Of Closed Tickets Current Month] DESC |

# Delete Duplicated Primary Owner in a Care Plan

|  |
| --- |
| select \* from ct\_tree  where ct\_id = '' --CT\_ID from th Care Plan  select \* from ct\_pstor  where source\_id = ''  select \* from ct\_entit  where ct\_id = ''  --ct\_rstor.rtype\_id = BINDING id is relation in the Care Plan  --ct\_rstor.entity\_id = ct\_entit.CT\_ID  select \* from ct\_rstor-- Shows all relations ships with the ct\_tree and ct\_entit  where source\_id = '' --CT\_ID from th Care Plan  select \* from ct\_rstor  where ct\_id = '' --the specific CT\_ID that need be deleted  /\*backup\*/  /\*\*/  delete ct\_rstor  where ct\_id = '' --the specific CT\_ID that need be deleted  update ct\_tree  set ct\_update = GETDATE()  where ct\_id = '' --CT\_ID from th Care Plan  update ct\_jstor  set ct\_update = GETDATE()  where ct\_id = '' --CT\_ID from th Care Plan |

# DNU User

When the user need one member been updated by DNU

1.- Created an update query

2.- Waiting for the new record

3.- then search by “Entity by tag” in Dynamo

4.- Merge the entities in the AdminTool.

|  |
| --- |
| select \* from ct\_entit  where entity\_tag = ''  select \* from ct\_entit  where entity\_tag like ('%DNU%')  select \* from ct\_entit  where ct\_id = ''  update ct\_entit  set entity\_tag = 'DNU', first\_name = 'DNU', last\_name = 'DNU', e\_mail = 'DNU'  where ct\_id = '' |

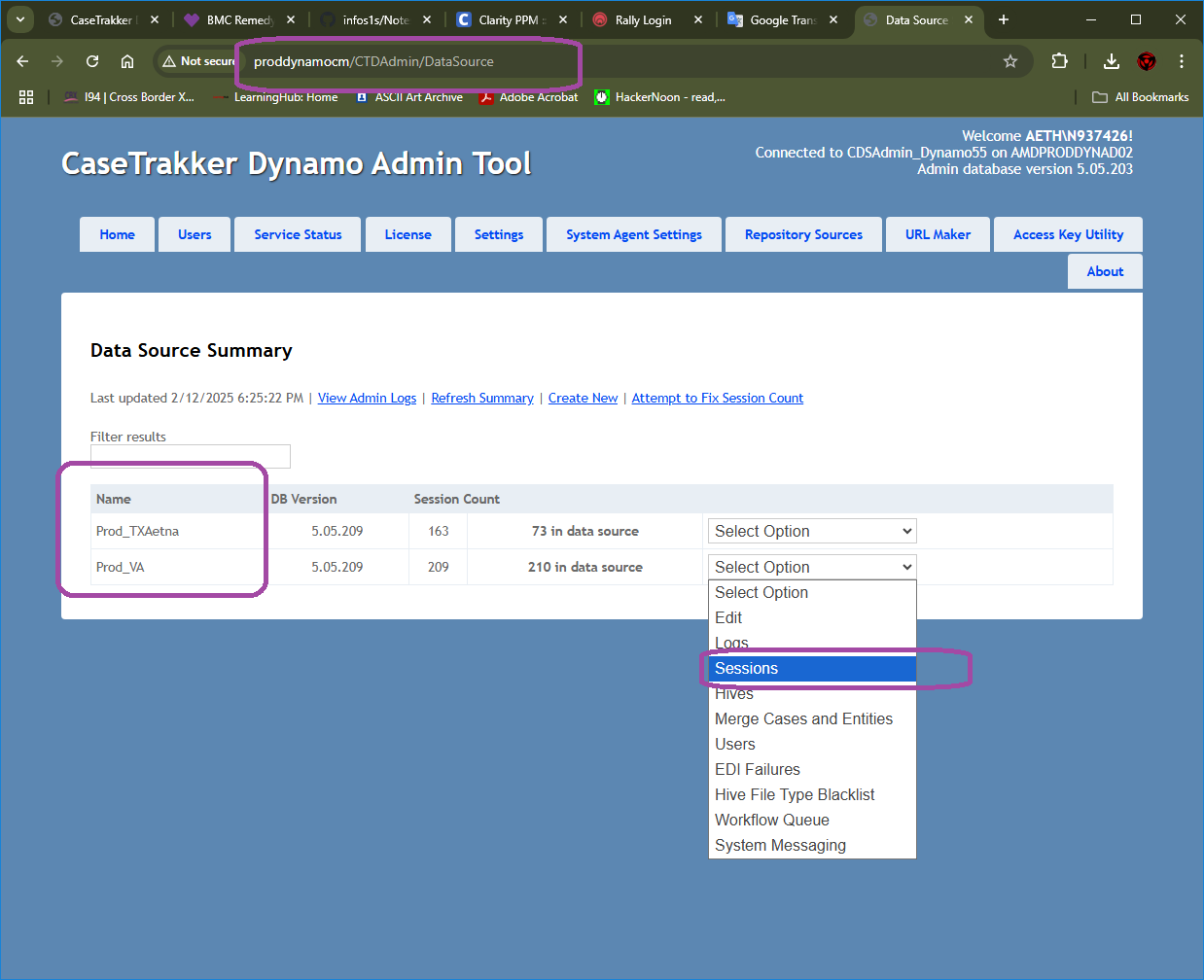
# The Process that loads members from QNXT to Dynamo

Check in usp\_NY\_entity\_Loads

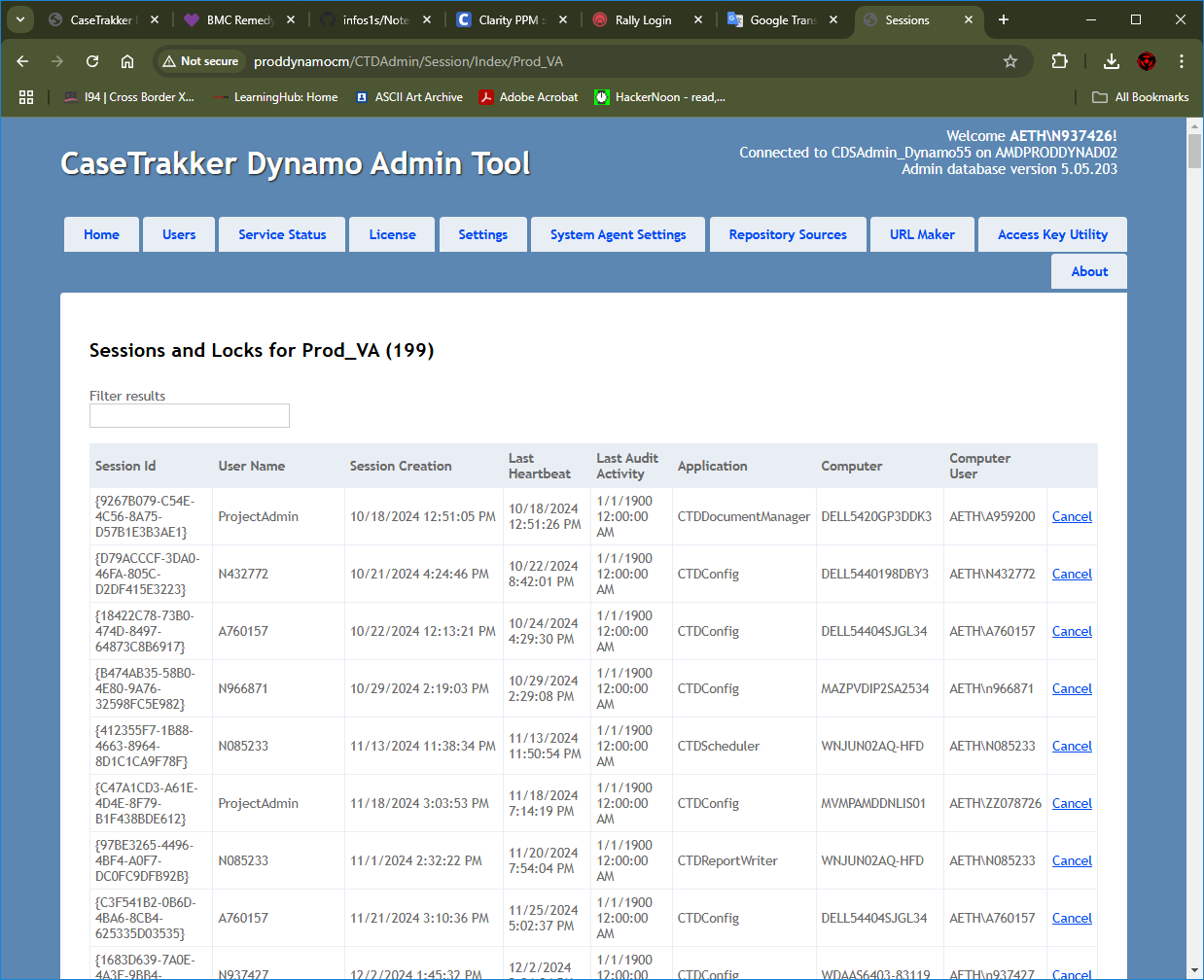
|  |
| --- |
| /\* server: SRVDYNMIPROD  database name: Dynamo\_QNXT\_NY \*/  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------    select \* from enrollkeys --where enrollid='PDZZ00280058'  where carriermemid='TC14868H'  order by lastupdate  ------------------------------------------------------------------------  ---------------------------------Update---------------------------------  Update enrollkeys  set lastupdate=GETDATE()  where carriermemid='TC14868H'  and lastupdate='2025-02-11 17:25:12.167' |

# The Process to Unlock sessions in Dynamo VA

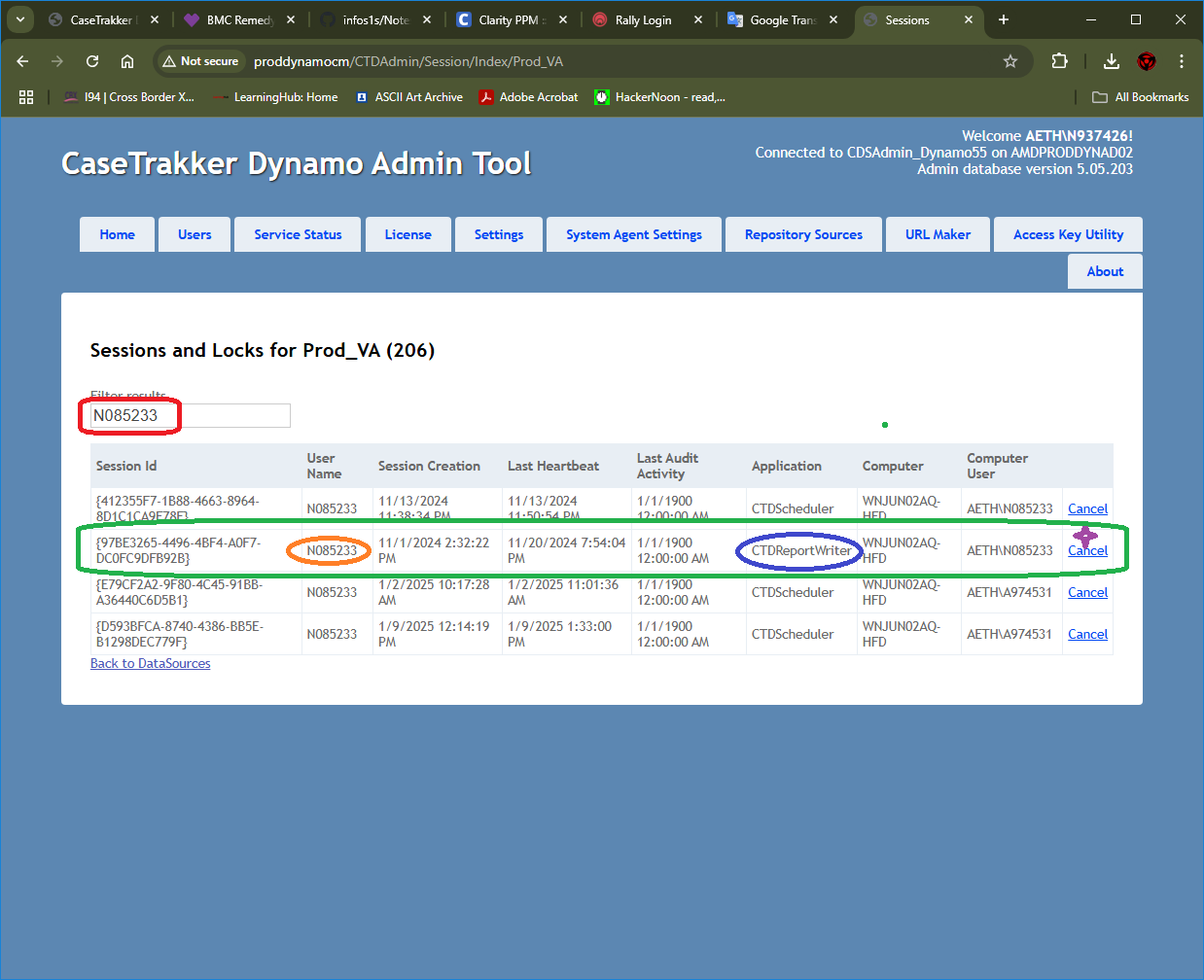
1. First step go to Admin tool in this URL “http://proddynamocm/CTDAdmin”
2. Then in the corresponding Plan select the Option “Sessions”



1. We can see the open sessions.



1. Now filter the user that is locked the application and select the application affected and “Cancel” the session.



# The Process to Resolve Access for Dynamo

**Instructions to Resolve Access Issue for Dynamo**

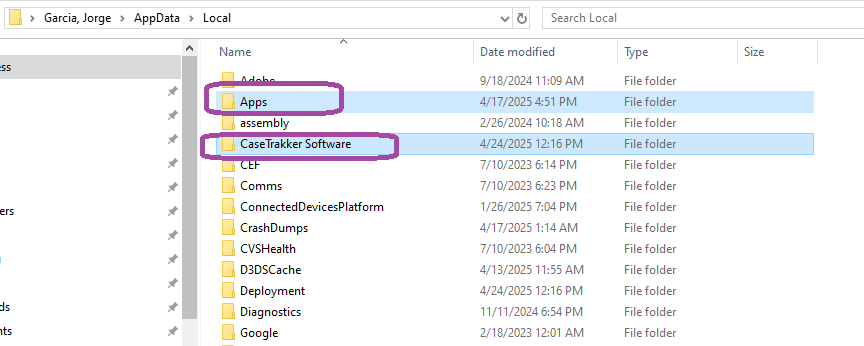
Hi Yajaira,

I successfully logged into **Dynamo** using the provided credentials: **A844507** and **Password1**.

To help resolve your issue, please follow the steps below carefully:

**Preliminary Steps: Clean Temporary Files and Old Installations**

1. Press Windows + R, type %temp%, and press **Enter**.
2. A File Explorer window will open, displaying your temporary files folder.
3. Select all files and folders in this folder and delete them.
   * If any files cannot be deleted, check the **"Do this for all"** box and skip those files.
4. Navigate one level up in the directory to the **Local** folder:
   * Delete the **Apps** and **CaseTrakker Software** folders.
5. Navigate to your **Downloads** folder (you can find it on the left panel in File Explorer):
   * Search for and delete all instances of CTDynamo.application.
6. Close File Explorer.
7. Perform a **full system shutdown** (not just a restart).



**Next Steps: Reconnect to Dynamo**

When you turn your computer back on, follow these instructions:

1. On the first login screen, click **"Continue with Windows"**.
   * A screenshot of a computer

     Description automatically generated
2. Select the **Data Source**:
   * Choose **"Prod\_MCRP"**, then click **"Continue"**.
   * 
3. On the second login screen:
   * Enter your **username** and **password**, then click **"Login"**.



A screenshot of a computer

Description automatically generated

That’s it! You should now be able to access Dynamo without any issues.

If you encounter any problems or have additional questions, feel free to reach out, and I’ll be happy to assist further.

# The Process to Resolve Member duplicated in my member queue Access for Dynamo

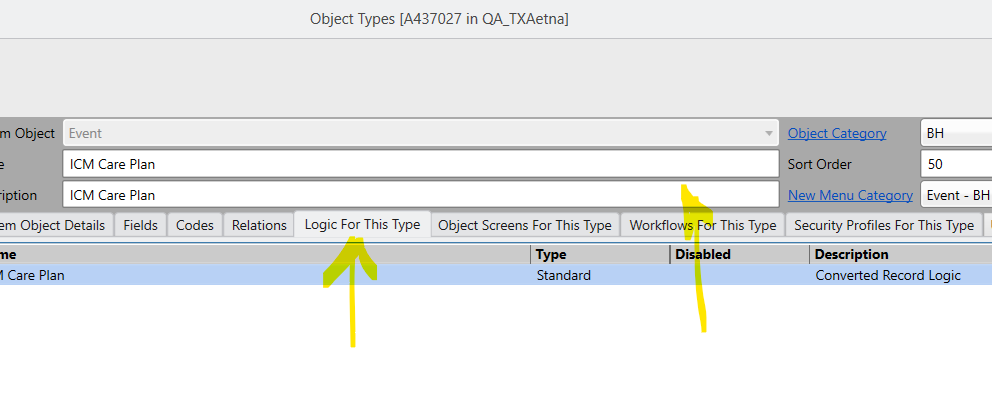
**Resolution:**

The member has two Care Plan - Tree in his Journal. To resolved I must AVOID one of them.

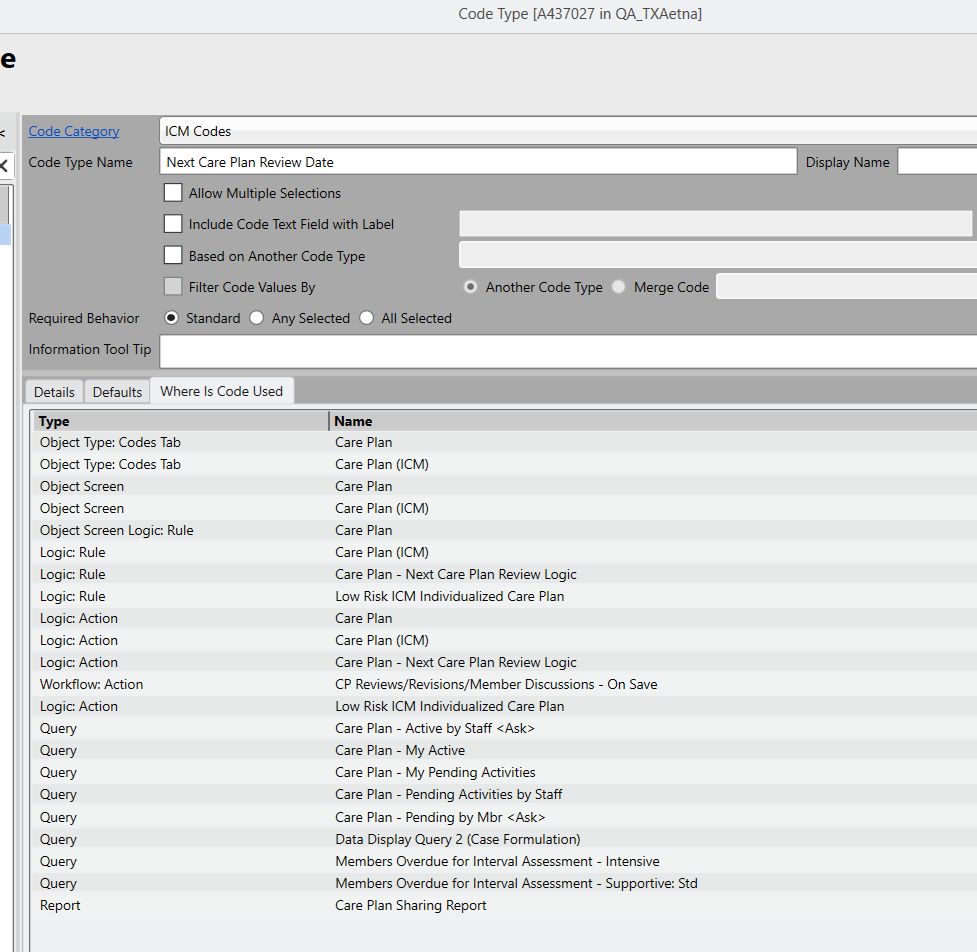
# Find a Workflow in Dynamo

**Resolution:**

If you open up the object type-you can see all logic and workflows associated with that object



same thing- if you open up the code itself- and there is a tab "where is code used"



Another way

for example , I'm in ILMcaid . Go to that code type and click on where it used . this type of calculation happen through Workflow . click on workflow and you'll find trigger . in below example , there is a query configure in set data and when you open that query then you'll find that logic .

# Twist Documentation in Github

**Resolution:**

Github URL: https://github.aetna.com/CVSHealthMedicaidIT-Clinical/Aetna.MBU.Dynamo\_Twist

KY Twist that’s an SSIS package, ssis package that runs an SP.(confirm?)

# RAP SCORE

**Resolution:**

## Comments with the development Team:

RAP score is set by the IP Alerts import process.

but only if the member has a RAP score.

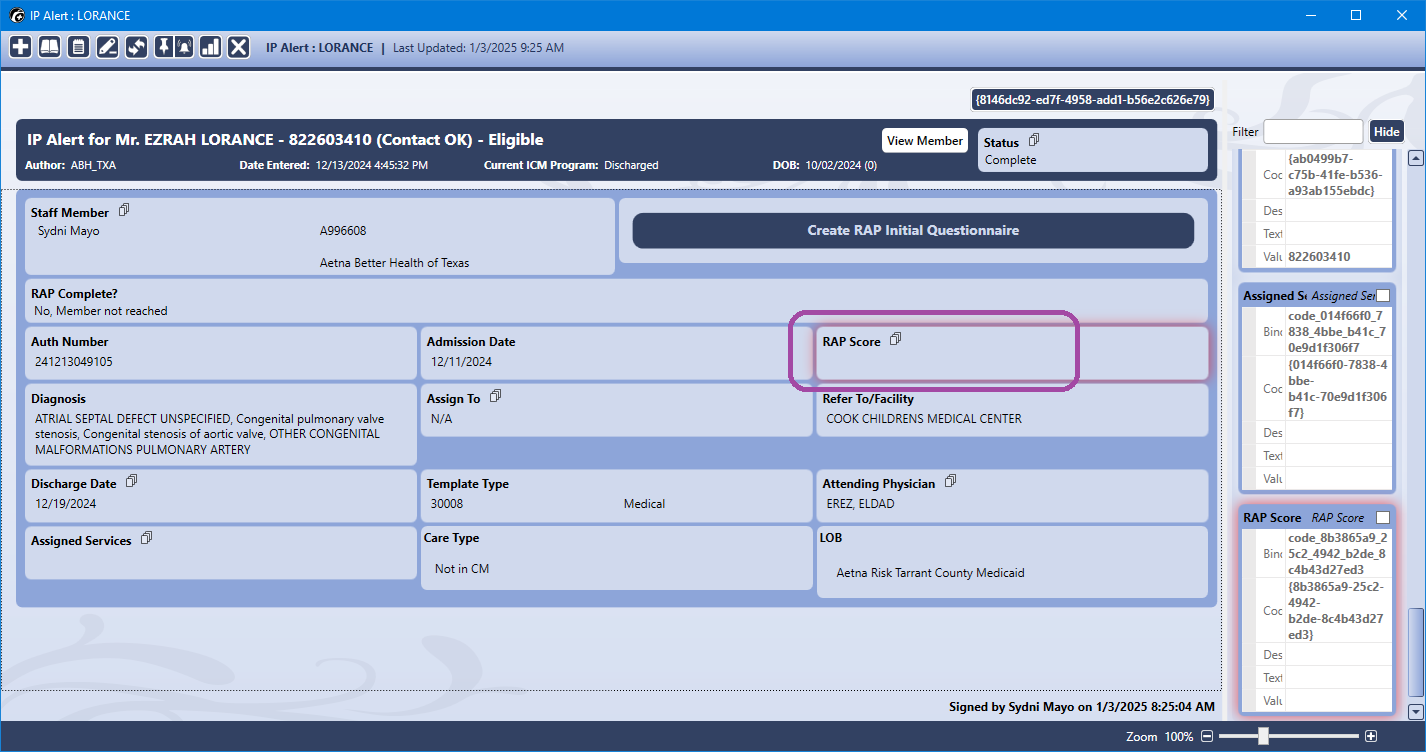
The rap score is populated by IP Alert Import process- but only if one is present. it is not a required field.

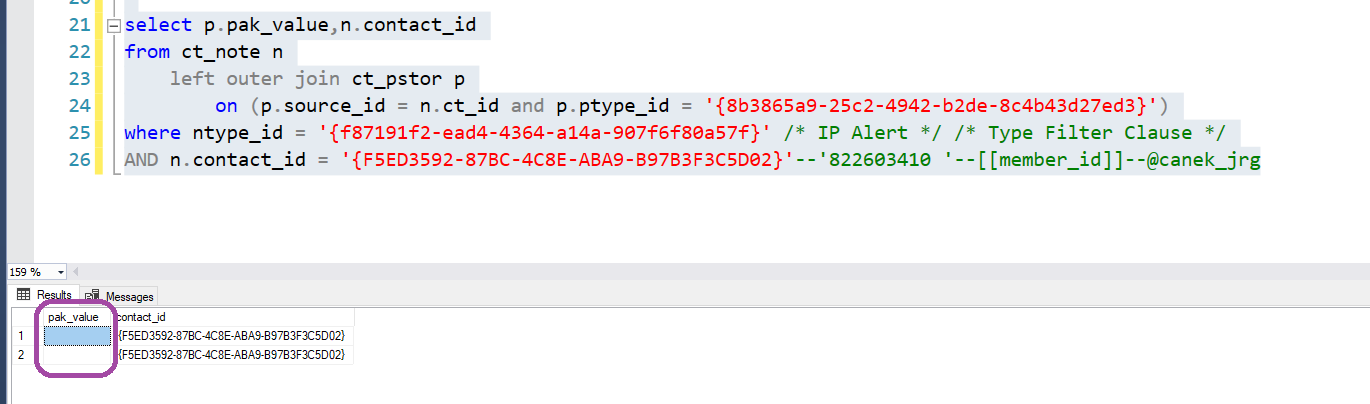
The user doesn’t create IP alerts. They created by a scheduled workflow. They flow from QNXT/Medcompass.

A rap score will only be inserted if there is one... but if its blank for every single one, maybe there is an issue with how we are looking up the rap score.

Also the author of the record in the screenshot you sent is "ABH\_TXA" - which is an indicator that it was created by an automated process and not a user

 If they are expecting rap scores they are not seeing- there is potentially an issue somewhere.





|  |
| --- |
| /\* server: SRVDYNMIPROD  database name: Dynamo\_QNXT\_NY \*/  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------    select p.pak\_value,n.contact\_id  from ct\_note n  left outer join ct\_pstor p  on (p.source\_id = n.ct\_id and p.ptype\_id = ‘{8b3865a9-25c24942-b2de-8c4b43d27ed3}’)  where ntype\_id ='{f87191f2-ead4-4364-a14a-907f6f80a57f}'  AND n.contact\_id = '{f5ed3592-87BC-4c8e-aba9-b97b3f3c5d02}' |

SSIS package

\\MVMPAMDSSISAP01\MBU8PRODbatch\MBUEDI.DYN.IM\_PPM\_TableRefresh\_VA

PPM\_TableRefresh\_VA.dtsx is the job name (For VA plan)

INC # : INC000000360427

Plan : VA

Issue: RAP Score is not coming to Dynamo.

Root cause: RAP Score will be pulled from PPM\_Interface table. but seems that the Sync between MBUPRODALT and Dynamo package is failing with below reason.

Package Details:

\\MVMPAMDSSISAP01\MBU8PRODbatch\MBUEDI.DYN.IM\_PPM\_TableRefresh\_VA

PPM\_TableRefresh\_VA.dtsx

Job ID: U4RT5580

Log location: \\MVMPAMDSSISAP01\MBU8PRODresults\MBUEDI.DYN.IM\_PPM\_TableRefresh\_VA

A screenshot of a computer

AI-generated content may be incorrect.A close-up of a text

AI-generated content may be incorrect.

# Information from Little Clock or History

**A screenshot of a computer

AI-generated content may be incorrect.**

**Resolution:**

Desc

|  |
| --- |
| /\* server: SRVDYNMCRPPROD  database name: Dynamo\_ProdMCRP \*/  ------------------------------------------------------------------------  --------------------------------Analisys--------------------------------  --CODE  --Is there an area regarding your phisical or mental health or services and supports related to your health that you want to work towards improuving  --ca19d795-4eaa-4bef-8266-89514e1c6694  /\*Query A\*/  select \* from ct\_jstor  where ct\_id = '5fc2a4e6-7929-4dbc-b398-5fd83b6687a4' --Case — Long Term Care  /\*Query B\*/  select \* from ct\_note  where ct\_id = '5fc2a4e6-7929-4dbc-b398-5fd83b6687a4' --Case — Long Term Care  /\*Query C\*/  select \* from ct\_pstor  where source\_id = '5fc2a4e6-7929-4dbc-b398-5fd83b6687a4' --Case — Long Term Care  /\*Query D\*/  select ct\_id,\* from ct\_pstor  where source\_id = '5fc2a4e6-7929-4dbc-b398-5fd83b6687a4' --Case — Long Term Care  and ptype\_id = 'ca19d795-4eaa-4bef-8266-89514e1c6694'  /\*Query E\*/  select \* from ct\_phist --Information showing in the little clock or history  where pstor\_id = '476b60c5-2d75-48f7-8c97-0fb3173dd7ff' --ct\_id from Query D |

Explanation of Error Behavior in "701B Comprehensive Assessment"

**Summary:**While reviewing the **Config Tool** under the **Objects > Logic** section, we identified two logic objects related to the keyword **701B**. The issue appears to originate from logic defined in one of them, which is impacting the front-end behavior during the Save process.

Reference: INC000000366272

A screenshot of a computer

AI-generated content may be incorrect.

**Details of the Review:**

1. **Logic Entries Found:**
   * **701B Comprehensive Assessment – On Save**  
     → This logic does **not contain any rules** that would interrupt or block the Save operation with a message — especially not one without a description.
   * **701B Comprehensive Assessment** (general logic)  
     → This entry **does contain multiple logic statements** associated with various fields of the assessment. One of these statements appears to be directly responsible for the error experienced.
2. **Identified Logic Statement:**
   * **Statement Name:** *If E74 Kidney ≠ Empty, then show E74 Kidney Description*
   * **Clause Behavior:**
     + **IF Condition:**
       - Evaluates the score for **[74. Kidney problems or renal disease (Question)]**
       - The data type is a **string**, and the condition checks if its value is **between {10} and {20}**
     + **THEN Action:**
       - The logic **stops the current record operation** (i.e., prevents saving).
       - If **“Allow to Continue”** is checked, the user will see **Continue/Cancel** options.
       - If not, the user only sees an **OK** button.
       - **Message:** This field is currently empty, resulting in a **blank error popup** on the front end.
     + **ELSE Action:**
       - Clears the value of **[74. Kidney problems or renal disease – End Stage]** when hidden.

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AI-generated content may be incorrect.

**Root Cause Summary:**

The error occurs because the **"THEN" clause is configured to stop the Save operation**, but **no message text is provided**. As a result, the front-end displays a **blank popup**, which confuses the user and makes the system appear unresponsive or broken.

**Resolution:**

The **THEN clause** within the logic statement was removed, as it was determined to be unnecessary. The condition was stopping the Save operation without a clear purpose and without displaying any user-facing message, resulting in confusion on the front end.

By removing this condition, the assessment can now be saved without interruption, and the logic flow remains intact without impacting related functionality.

ICM Welcome – Member Letter – SP in Document Manager Tool

**Summary:**The “ICM Welcome – Member Letter – SP” is not registered in the Document Manager Tool.

Reference: INC000000363322

A computer screen with a box and text

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Confirming in the database

|  |
| --- |
| -- INC000000363322  /\* server: SRVDYNMIMPROD  database name: Dynamo\_ProdMIM \*/  ------------------------------------------------------------------------  --------------------------------Analysis--------------------------------  select \* from ct\_dstor--Welcome SP letter (affected)  where ct\_id = '9529993d-2655-476a-98dc-cf3ba419e3f3' --ct\_id from the frontend  select \* from ct\_dstor where documentdef\_id ='{d882a122-eb68-45a1-a72f-c855abadca40}' order by ct\_update desc  select \* from ct\_dstor where status\_value ='Documents printed' order by ct\_update desc  select \* from ct\_jstor--ICM Welcome – Provider Letter (Documents Printed) example  where ct\_id = '4f3e4f99-2b87-46f0-bc0f-036323788a30'  select top 1 ct\_id --{b3573c4c-809e-4a16-87a0-cb4c843e6e47}  from ct\_dstor(nolock)  select \* --comparing between  from ct\_dstor  where ct\_id in ('9529993d-2655-476a-98dc-cf3ba419e3f3', '4f3e4f99-2b87-46f0-bc0f-036323788a30','{b3573c4c-809e-4a16-87a0-cb4c843e6e47}') |

With the ct\_id from the frontend we get the Title of the document and the ‘documentdef\_id’ to compare with others records.

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AI-generated content may be incorrect.

We verify that the user to move the status of the document was different than the user of the Document Manager Tool in this case ‘ABH\_MIM’

A screenshot of a computer

AI-generated content may be incorrect.

For different kinds of documents than the tool updated correctly we get the user correctly (ABH\_MIM)

A screenshot of a computer

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Here is a comparation of this users

A screenshot of a computer screen

AI-generated content may be incorrect.

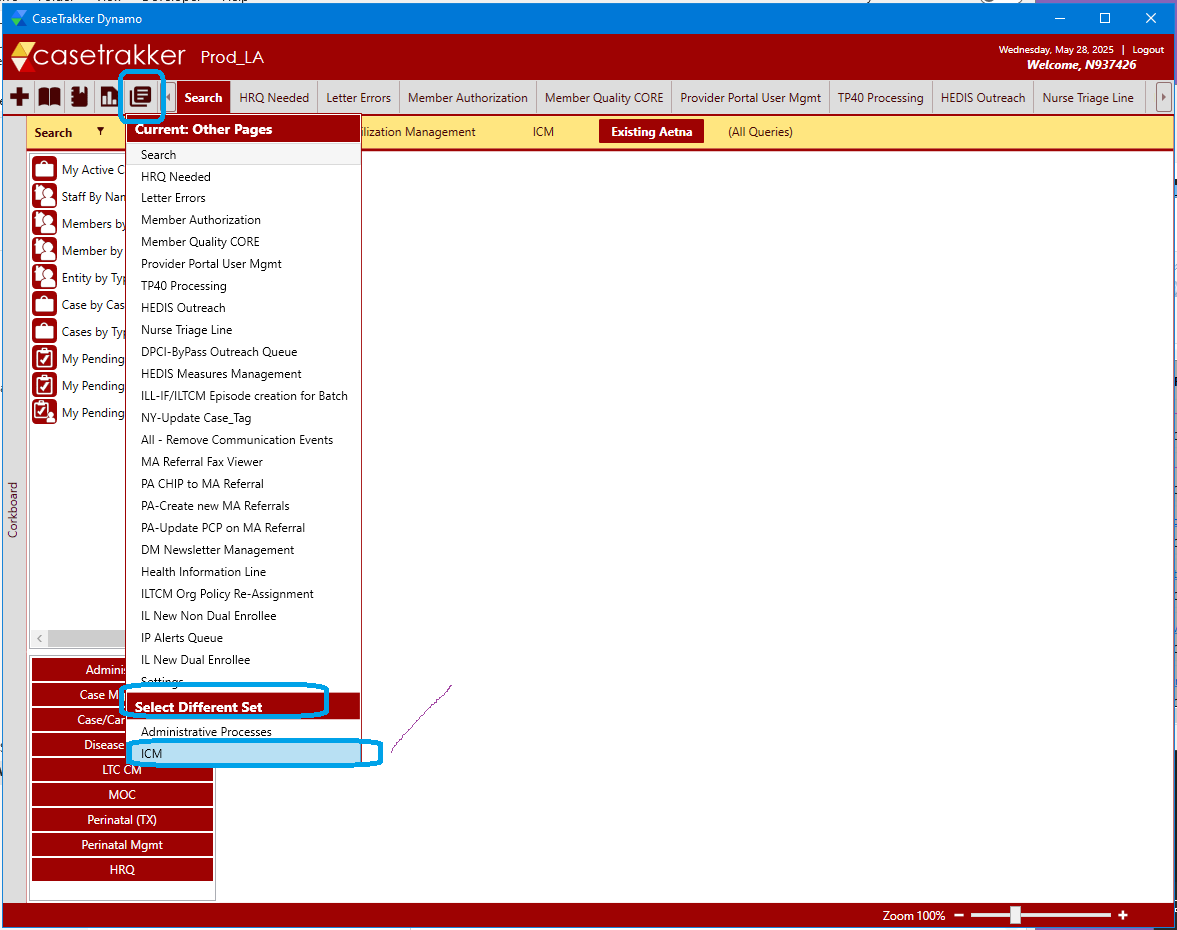
# Change Menu

**Resolution:**

In reference to the request submitted in ticket WO0000000772619 regarding “Dynamo LA CMA needs surveillance access”, please follow the steps below to access the **Surveillance** menu:

1. Click the icon indicated in the attached image.
2. This will display a new set of menu options.
3. Ensure that you select "**ICM**" in the "**Select Different Set**" section at the bottom of the screen.

Once these steps are completed, the Surveillance menu should become visible in your profile.



# Dynamo Error "Case Referral Source" when assigning or closing CM Episodes

**Resolution:**

Issue: Dynamo Error "Case Referral Source" when assigning or closing CM Episodes, we cannot assign or close certain cases due to this error.

Root cause: When creating a referral, selecting ‘Other (specify)’for the field 'Identified for CM Through', creates episode with no description for ‘Case Referral Source

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AI-generated content may be incorrect.A screenshot of a computer

AI-generated content may be incorrect.

This is happening because of the below logic. Need to add logic to set description value for case Referral Source.

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AI-generated content may be incorrect.

Replicated this in QA and found the same issue. Below is example from QA.

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AI-generated content may be incorrect.

# Another

**Resolution:**

desc