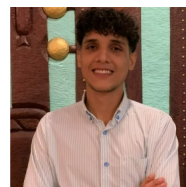# JORGE CESAR

PERSONAL DETAILS

Santo domingo, Distrito Nacional, 10131 Santo Domingo
jorgecesarrevette@gmail.com, (829) 551-7567
Website: github.com/JorgeCesar7/Alejandro.github.io
LinkedIn: linkedin.com/in/jorge-cesar-96657423a

PROFILE

Front-end Developer with IT Support, SEO, SQL, and Cloud Expertise
Proactive and adaptable professional with hands-on experience in web development, MySQL database management, Linux system administration, and SEO optimization. Certified AWS Cloud Practitioner, with a strong foundation in cloud computing, AWS services, and scalable infrastructure. Skilled in SQL for querying and managing relational data, with practical experience using MySQL in real-world projects. Strong problem-solving abilities and a passion for automation, scripting, and developing efficient, scalable solutions. Adept at diagnosing technical issues and implementing optimized workflows that align with business goals.

EDUCATION

AWS Certified Cloud Practitioner – AWS   Mar 2025
Amazon Web Services
- Expertise in AWS core services, cloud security, billing, pricing models, and best practices for cloud adoption.

Full-Stack Developer   Jul 2024 - Present
Codecademy
- Comprehensive training in front-end and back-end web development Projects with HTML, CSS, JavaScript, React, Node.js, Express, and PostgreSQL

Linux Mastery: Master the Linux Command Line
Udemy
Mastered Linux file management, scripting, and automation, applying skills in virtualized environments (VirtualBox, VMware)
- Mastered Linux command-line operations, file system management, and automation.
- Hands-on experience with Bash scripting, task scheduling (cron), and package management.
- Explored process management, user permissions, and basic networking (SSH, SCP)

SEO with Google & Other Large Platforms to Get Great Scale
Udemy
Developed a strong foundation in SEO, leveraging keyword research, link building, and analytics for website growth.
- Gained hands-on experience in keyword research, on-page & off-page SEO, and link-building techniques
- Learned strategies for Google, Bing, and other major search engines

Computer Science
Platzi
- Covered programming fundamentals, logic structures, and computing basics

High School Diploma
U.E.N "Cagua", Venezuela
Sep 2011 - Jul 2016

EMPLOYMENT

Collections Specialist
Thryv
Mar 2023 - Jan 2025

Managed & optimized large account balances, improving collection efficiency through strategic negotiation in Salesforce.

- Maintained detailed records of pending balances and collection activities within Salesforce
- Negotiated financial arrangements with clients, ensuring prompt and satisfactory resolutions
- Consistently met monthly recovery targets while adhering to compliance standards

IT Helpdesk
ThoughtFocus, Santo Domingo, Distrito Nacional
Dec 2022 - Mar 2023

Resolved 50+ technical issues daily, reducing system downtime and increasing productivity.

- Provided first-level technical support to 50+ users daily via phone, chat, and email
- Diagnosed and resolved hardware/software issues, improving team productivity
- Performed routine system maintenance to ensure optimal performance

Credit Processor Associate
ThoughtFocus, Santo Domingo, Distrito Nacional
Jun 2022 - Dec 2022

Verified loan documentation and processed credit requests per established policies

- Collaborated with credit bureaus to retrieve and analyze credit reports, ensuring accurate and up-to date data for loan decisions
- Worked closely with lenders to expedite approvals and resolve delinquencies

Sales agent / Customer service agent
Boss Revolution, Santo Domingo, Distrito Nacional
Oct 2020 - Jan 2022

- Researched market trends to align products with customer needs
- Maintained CRM records and followed up with leads, boosting conversion rates

Dispatcher
MGR Freight System, INC, Santo Domingo, Distrito Nacional
Jul 2018 - Mar 2020

- Coordinated operations for 10+ freight trucks, ensuring timely deliveries
- Provided exceptional customer support via phone and email
- Achieved top sales performance in the first year of employment

SKILLS

Cloud & DevOps: AWS Cloud Practitioner, Cloud Security Fundamentals

Technical Skills: JavaScript, Node.js (in progress), React (in progress), HTML, CSS, Git/GitHub, Linux (CLI)

Tools & Software: VMware, Salesforce, Excel, Word

Soft Skills: Analytical Thinking, Team Collaboration, Fast Learner

LANGUAGES

Spanish

English

HOBBIES

- Personal Projects: Developing web applications and experimenting with Linux/virtualized environments.