

# JORGE DANIEL MANRESA PEREZ

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## Formation

**Web Developer** : information technologies, 12/2019

**Faculty of Engineering of the ORT**

**English** : 4 years approved at **ieti Institute**

**Mandos Medios** : Middle Managers

**Ideas Institute**

10-hour workshop on Middle Management

## Employment history

**Freelancer**, 10/2019 - today

- 2 web pages successfully delivered
- 1 local application successfully delivered
- 1 web page under construction at the moment of filling this CV
- **Please visit my portfolio at**

**Developer/ SIT/UAT Tester**, 10/2018 – today

**Tata Consultancy Services**

- Coordination with software developers and support teams.
- Analysis of the project and identification of tests and procedures.
- Execution of manual and automated tests for functional and non-functional tests.
- Detection and monitoring of the status and evolution of application errors.
- Carrying out the work under Agile and Scrum models to complete communications every 2 weeks and organization of goals.
- Implementation and maintenance of software solutions.

**Sales Branch Manager**, 08/2017 – 09/2018

**Puerto Fresco**

- Payment at the checkout and by phone, by credit card and in cash.
- Cleaning and maintenance to ensure a good image of the establishment.
- Application of strategies to encourage the sale of fresh fish and seafood.
- Task planning and support to other departments if necessary.
- Search for solutions that guarantee customer satisfaction and at the same time are viable for the company.
- Customer service and advice.
- Realization of the opening and closing of the business, including the ignition of the equipment and the closing of the daily cash entries.
- Proactivity and careful attention to the client for the achievement of the objectives set.

**Production Manager**, 01/2005 – 01/2017

**Puerto Fresco**

- Planning of operations necessary for product processing.
- Identification and anticipation of possible problems and needs to achieve greater efficiency and customer satisfaction.
- Customer service and advice.
- Task planning and support to other departments if necessary.
- Cleaning and maintenance to ensure a good image of the establishment.
- Payment at the checkout and by phone, by credit card and in cash.
- Search for solutions that guarantee customer satisfaction and at the same time are viable for the company.
- Stock management through the realization of inventories in the computer system.

**Purchasing Manager**, 01/2004 – 08/2005

## **Puerto Fresco**

- Coordination with other departments and working closely with production and sales.
- Realization of the opening and closing of the business, including the ignition of the equipment and the closing of the box.
- Identification and anticipation of possible problems and needs to achieve greater efficiency and customer satisfaction.
- Compliance with applicable regulations in daily work.

**Practical peon**, 01/2001 – 01/2004

## **Puerto Fresco**

- Tasks of loading, unloading, cleaning, assembly of orders, distribution, collection to customers, attention to suppliers and customers in plant

## **Skills**

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|--|--|
| <ul style="list-style-type: none"><li>• Work by objectives</li><li>• Attention and concentration</li></ul> | <ul style="list-style-type: none"><li>• Communication with external teams</li><li>• Requirements with developers and testers</li></ul> |
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## **Additional information**

- Health Card: Valid until March 2024
- Linkedin [https://www.linkedin.com/in/jorge-manresa-30230b170?lipi=urn%3Ali%3Apage%3Ad\\_flagship3\\_profile\\_view\\_base\\_contact\\_details%3Bzz75EEYCQwaRdw6CKw3kKQ%3D%3D](https://www.linkedin.com/in/jorge-manresa-30230b170?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3Bzz75EEYCQwaRdw6CKw3kKQ%3D%3D)
- My Portfolio