JORGE MUNOZ

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SUMMARY

I am currently enrolled an AAS Computer and Software Development. I have a great capacity for self-learning, experience with teamwork, empathy for problem solving and a high sense of commitment and responsibility so I can guarantee that the task assigned to me will be handled diligently. However, when difficulties occasionally arise that may hinder the development of the activity, I would propose useful solutions and alternatives to speed up response times.

SKILLS

- Basic knowledge in programming languages: Java, C#, PHP, SQL, HTML, JavaScript
- Skilled at analyzing and solving problems
- Able to work with different O.S; Windows, macOS and Linux
- Proficient in graphic design; Photoshop, Flash, Illustrator
- knowledge with Android studio
- Able to work as part of a team
- Ability to work under pressure
- Received award monthly better performance and quality of service
- Speak Spanish (Native), English (Medium), Portuguese (Medium)

EDUCATION

02/2008 to 07/2013 **Bachelor of Science:** Telecommunication
UNEFA – Venezuela, Sucre

12/2018 - Current Estimated 07/2021 **Associate of Applied Science:** Software Development
LwTech – Kirkland, WA

EXPERIENCE

02/2017 to 10/2017 **Monitoring Analyst**
Dayco Host – Venezuela, Caracas
Monitor the company's network in order to maintain an optimal service and 100% operability. Perform preventive and corrective maintenance of physical and virtual equipment. If there is an anomaly in the network, solve it immediately or escalate it to the group in charge.

02/2016 to 01/2017 **Project Engineer**
Neuronet Technology – Venezuela, Caracas
In charge of coordinating the installation and commissioning of telecommunication projects such as radio link installation, service extensions, network service migrations, etc. Remotely organize groups responsible for the execution of the project.

02/2015 to 12/2015 **Professor**
UMC – Venezuela, Vargas
Professor of Electrical Networks I for Maritime Engineers in the Maritime University.