# **Online Communication Traces in Android Memory**

Jørgen Ellingsen, Espen Kjellstadli Lund, Ingrid Johanne Kjesbu Larsen, Jan Petter Berg Nilsen, Emil Volckmar Ry, Anders Sefjord Torbjørnsen, Magnus Omland Torgersen {jorgeell, espenklu, ingridjl, jpnilsen, emivr, andetorb, magnuoto}@stud.ntnu.no

## **ABSTRACT**

Write a short abstract here.

## **Keywords**

Android; Memory; Forensics; Practical approach

# 1. INTRODUCTION

A lot of communication today are done with mobile applications like Facebook, GMail and Snapchat. In this work we analyze what information is stored in memory, and how long it is recoverable for the different applications.

Some applications claim to have features like anonymity and auto-delete funcionallity, and applications like this is interesting to examine for memory leaks.

Today the battery life of smartphones has reached the point that even with all the usage we do on our phones today, it will in most cases last the entire day. As a result of this, smartphone can stay on for weeks, or even months, at a time and old information can still be present in the memory.

## 2. BACKGROUND

Many of todays smart phones are running Android as their operating system, and data claims it dominates the market with an 87.6% share in the second quarter of 2016[?]. Making it essenstial for future mobile forensic work, for gathering information in an investigation.

When an investigation occurs, there are several approaches to data acquisition: (1) Manual acquisition, (2) Logical acquisition, (3) Physical acquisition, (4) Brute force acquisition. The field of interest for this paper is physical acquisition of the primary storage; it focuses primarly on creating a bit-by-bit copy of the random access memory (RAM). Due to RAM being volatile, it is often the target of stealthy illegal activities to avoid leaving data. If data was stored in the flash drive, it would still be resident until OS tries to overwrite the same physical area and garbage collector is initiated. The point being that data residing on a secondary storage device, will be living longer and probably be logged more extensively.

The Android OS is in short words a Linux-based OS, where most OS tasks are performed by open source C libraries, and Java is used for the development of Android applications. These applications are compiled to bytecode

for the Java virtual machine (JVM), which is then translated for a second virtual machine which executes them. Depending on which version of Android a smart phone is running, different virtual machines are used for execution. For Android versions 4.4 and prior, Dalvik was used. It was replaced by ART in 4.5, and is still the de-facto standard.

Why does this matter? The virtual machines that are used are suppose to run Java applications, and have therefore gained several features of the Java programming language. One of these features are the memory management module, which has a built-in garbage collector(GC). It lets the user create objects without worrying about memory allocation and deallocation. Reducing the need for boilerplate code, and problems with memory leaks and such, which often are languages like C and C++ are subject to.

The GC have the job of cleaning RAM, therefore removing potential information to be gathered. It is therefore of severe importance, that data residing in memory gets gathered before the device eventually power offs, or the garbage collector initializes.

Both ART and Dalvik use by default a method called "concurrent mark and sweep" for their GC[?, ?]. It works by traversing the heap for objects that are "reachable" or used by applications, those who are not will be regarded as free space again. Making space for potential new data to be stored within it. A figure of the process, can be seen at figure 1. Generally the heap is a region of the memory that is regarded as free memory for any process to use, however in Java it is used to store all objects created. Therefore the GC may potentially remove one of the better sources for information, the objects. The good news are that once data is freed, no overwriting is enforced; in other words, data is not overwritten until another object takes its place[?]; in addition to each application running its own garbage collector and private heap, making the RAM data resident for possibly long periods of time[?].

Because all objects created in the heap, there may be a potential trace of information of an application. Through the use of several popular online communication applications, the amount of data that can be collected through a memory dump will be explored; despite knowing that the GC might start, or extra security measures might prevent us to do so.

# 2.1 Forensics Process

A digital forensics process is used in order to conduct the most thorough analysis of the data of a device, and prevent investigators from making mistakes. It also helps ensuring that every step of the process is documented. Årnes et al. describes a process with five stages: Identification,

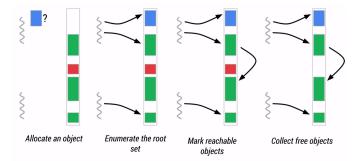


Figure 1: Mark and Sweep[?]

collection, examination, analysis and presentation[?]. The process in itself is an iterative process, and specifically the phases of collection, examination and analysis are done over and over again in some cases. The digital forensics process presented here is a generic process, which means it can be used on every digitial device there is. By using a digital forensics process like this, the investigators are able to keep the integrity of the data and also document chain of custody which is important when a case is going to court.

Preparation is important in the phase of identification. When looking for a mobile device, it is essential to bring equipment to charge the device in case it is turned on (live), because there may be data on the device that will disappear if is turned off, for instance data in the RAM. Devices that are turned off (dead) should not be turned on, because it can destroy data. Mobile devices that are live at the crime scene should be put in a box that isolates it from networks and blocks signals. The box will prevent the mobile device from for example remote deletion or tampering of the data on it[?].

The collection phase consists of retrieving data from the device (or devices) that are brought in by the investigators[?]. Brezinski and Killalea[?] suggests evidence collection to be done in an order of volatility. In the case of a mobile device, the RAM should therefore be collected before the primary storage. This is done by copying data over to another system from the mobile device. While a regular copy may cause the system to overwrite existing data, write-blockers are used in order to deny the system anything other than read access, which makes a copy doable without interfering with the existing content on the device. A hash of both the copied device and the copy itself is then created, and compared so that it is no doubt that the content of the copy matches the original device[?]. This is done in order to keep the integrity of the actual system, while investigators can work on the copy of it.

Examination is the process of finding data acquired in the collection phase which might be of interest to the specific case. Forensics tools can for instance be used to categorize the data found on the mobile device, and at the same time track what the investigator is doing. Some tools also offers the capability of automatically removing known files used

by the operating system, which makes the process of filtering out gigabytes of date easier for the investigator of the

After the phase of examination is done, analysis is done in order to see if the files contain information that might be useful in the case. This may be everything from photos, text messages or GPS localization data of the device. Timelines are often used as a help to determine what happened in what order. Log files or meta data like time stamps from files can help create a timeline, which gives a better overview of what has happened. The timeline created can then be expanded to contain real-life activities, which helps the investigator further understand the data. Note that when this process is done, i.e. one device has gone through the collection phase, examination phase and analysis phase, the same process starts again for a new device that might be relevant to the case. After all the devices has gone through these stages of the process, the presentation phase is started.

## 3. PRACTICAL APPLICATION

We wanted to find remaining traces in memory from communication data and application metadata. For this we used the phone Sony Xperia M2 with Android 5.1.1.

# 3.1 Laboratory Environment

The phone was factory reset to ensure a reproducible result. At this point the phone was rooted using the King-Root application version 4.9.5. This process did not require restart of the phone, potentially leaving traces of memory from before rooting and making it ideal for memory forensics provided the phone can be unlocked regardless of root status. After testing the root, the phone was restarted to ensure a consistent state. As part of this process ADB USB debugging was enabled. A memory cleaning app was installed which promised **INGRID**: to wipe the memory, **xy.z** 

We used this tool because we wanted to check if data could survive a cleaning tool. Since we couldn't test over longer periods of time, and since the phone had very low memoryTTL memory, JP, we used a cleaningtool to provide a more realistic environment with lot of use.

Several applications was installed for testing. The applications installed were:

Facebook

Facebook Messenger

Snapchat

WhatsApp

Jodle

Google Apps

Preinstalled on the phone, including GMail, Maps and

Since this was performed after rooting of the phone, testing of remains in memory when rooting was impossible.

Github was accessed using the Chrome browser.

| Service  | User Name                  | Password      |
|----------|----------------------------|---------------|
| Facebook | mis2016forensics@gmail.com | hackmyphone01 |
| Snapchat | canuhackmyphone            | hackmyphone07 |
| WhatsApp | [Phone number]             | _             |
| Google   | mis2016forensics@gmail.com | hackmyphone   |
| Github   | canuHackmyphone            | hackmyphone06 |

Table 1: Credentials used

# Approach for each application

#### 3.2 Process

This section outlines the steps used for preparing the services and applications for memory forensics.

## 3.2.1 Creation of credentials

We created user accounts corresponding to individual applications. A full list is below.

The credentials for whatsapp has been removed from the list, however a normal phone number was used, together with a password.

After creation of the accounts in the applications, the account was used to authenticate with the applications.

#### 3.2.2 Creating searchable data

In each of the applications, a normal session was fabricated with easily searchable data. The types of data used for each application is specified below:

#### **Facebook**

Information about user and friends.

#### Facebook messenger

Unique random strings and images from camera taken in application.

#### Snapchat

Images from camera taken in application.

#### WhatsApp

Unique strings and images from camera taken in application.

#### **GMail**

Unique random strings and images from camera taken in application.

#### Google Chrome

Credentials to GitHub. Web history.

#### Google Maps

GPS data, locations and route between locations.

In addition to the data listed, credentials as stored by the application is present.

## *3.2.3 Extracting memory*

To extract the memory AMExtract was chosen. It did not have a profile for the phone, so a profile for extraction method, size of and other properties was created and tested.

The tool was then compiled using the ndk-build tool. As part of the linux kernel headers has been modified, one of the types had to be redefined using an older header file.



Figure 2: Example of string used

## 3.2.4 Searching memory

The extracted memory was searched using the credentials from table1 and strings which was previously entered. For this purpose the 'strings' tool was used to extract continuous regions of ASCII text and 'grep' was used to search in this text. This has the disadvantage of only finding continuous buffers using simple storage mechanisms, but is quick to execute.

#### 3.2.5 Carving memory

To find other types of resources a simple file carving was attempted using with matches for the following file types:

- PNG
- JPG
- TIFF

# 3.3 What were we looking for

Sed commodo posuere pede. Mauris ut est. Ut quis purus. Sed ac odio. Sed vehicula hendrerit sem. Duis non odio. Morbi ut dui. Sed accumsan risus eget odio. In hac habitasse platea dictumst. Pellentesque non elit. Fusce sed justo eu urna porta tincidunt. Mauris felis odio, sollicitudin sed, volutpat a, ornare ac, erat. Morbi quis dolor. Donec pellentesque, erat ac sagittis semper, nunc dui lobortis purus, quis congue purus metus ultricies tellus. Proin et quam. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Praesent sapien turpis, fermentum vel, eleifend faucibus, vehicula eu, lacus.

#### 4. RESULTS

In this section we explore our findings, what we expect to find, what we did find and other information we found.

# 4.1 Results from generic search terms

When searching for generic information and structures, some structured information was found. This included json when searching for '{' and http requests when searching for 'http://'.

A search for coordinates matching the following RegEx '60[0-9]\*,10[0-9]\*' was performed, which corresponds to the area the phone was located. Matches for a location in Google Maps was returned with the street address. This was from a search performed in the Google Maps application during the preparation. Searching for part of the address string revealed the address at different stages of completion.

# 4.2 Results from specific key phrases

The passwords and usernames from table 1 was used to detect the presence of credentials. Results are in the following table ??

For finding information related to Facebook, a case-insensitive search for the string Facebook was performed. This revealed information about friends of the logged in user, metadata of other users profile pictures was found from the Facebook application along with chat messages from Facebook Messenger. Information regarding whether the contact was muted, timestamp of last delivery and timestamp of last confirmed received message by the other participant. Searching for the name of the participants could identify the chat messages, since all the messages had metadata containing name of the other party.

For GMail and e-mail messages, the content and metadata was often found in the memory dump. As such the messages could be found by searching for the e-mail address.

# 4.3 Carved images

When carving several images were recovered. Most of these where part of stock Android OS or part of an applications assets, however when matching JPEG images, several of the pictures taken by the camera was discovered. These had no metadata. A overview of what was returned from each application can be found below:

#### Camera

The full scale image was only available for a short duration after use before being stored on the device, however a small scale preview from the select image screen or camera was still in memory.

#### WhatsApp

No images could be recovered, however a reference to a file name of the image could be found in the chat conversation from memory suggesting it is stored on the device.

#### Snapchat

The full scale image was only available for a short duration after use. After some time part of the memory region containing the image was overwritten by a sequence of 0 bits before finally being removed entirely,

however a small scale preview from the select image screen or camera was still in memory.

## 5. DISCUSSION

Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Ut purus elit, vestibulum ut, placerat ac, adipiscing vitae, felis. Curabitur dictum gravida mauris. Nam arcu libero, nonummy eget, consectetuer id, vulputate a, magna. Donec vehicula augue eu neque. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Mauris ut leo. Cras viverra metus rhoncus sem. Nulla et lectus vestibulum urna fringilla ultrices. Phasellus eu tellus sit amet tortor gravida placerat. Integer sapien est, iaculis in, pretium quis, viverra ac, nunc. Praesent eget sem vel leo ultrices bibendum. Aenean faucibus. Morbi dolor nulla, malesuada eu, pulvinar at, mollis ac, nulla. Curabitur auctor semper nulla. Donec varius orci eget risus. Duis nibh mi, congue eu, accumsan eleifend, sagittis quis, diam. Duis eget orci sit amet orci dignissim rutrum.

Nam dui ligula, fringilla a, euismod sodales, sollicitudin vel, wisi. Morbi auctor lorem non justo. Nam lacus libero, pretium at, lobortis vitae, ultricies et, tellus. Donec aliquet, tortor sed accumsan bibendum, erat ligula aliquet magna, vitae ornare odio metus a mi. Morbi ac orci et nisl hendrerit mollis. Suspendisse ut massa. Cras nec ante. Pellentesque a nulla. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Aliquam tincidunt urna. Nulla ullamcorper vestibulum turpis. Pellentesque cursus luctus mauris.

## 6. CONCLUSION

Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Ut purus elit, vestibulum ut, placerat ac, adipiscing vitae, felis. Curabitur dictum gravida mauris. Nam arcu libero, nonummy eget, consectetuer id, vulputate a, magna. Donec vehicula augue eu neque. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Mauris ut leo. Cras viverra metus rhoncus sem. Nulla et lectus vestibulum urna fringilla ultrices. Phasellus eu tellus sit amet tortor gravida placerat. Integer sapien est, iaculis in, pretium quis, viverra ac, nunc. Praesent eget sem vel leo ultrices bibendum. Aenean faucibus. Morbi dolor nulla, malesuada eu, pulvinar at, mollis ac, nulla. Curabitur auctor semper nulla. Donec varius orci eget risus. Duis nibh mi, congue eu, accumsan eleifend, sagittis quis, diam. Duis eget orci sit amet orci dignissim rutrum.

Nam dui ligula, fringilla a, euismod sodales, sollicitudin vel, wisi. Morbi auctor lorem non justo. Nam lacus libero, pretium at, lobortis vitae, ultricies et, tellus. Donec aliquet, tortor sed accumsan bibendum, erat ligula aliquet magna, vitae ornare odio metus a mi. Morbi ac orci et nisl hendrerit mollis. Suspendisse ut massa. Cras nec ante. Pellentesque a nulla. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Aliquam tincidunt urna. Nulla ullamcorper vestibulum turpis. Pellentesque cursus luctus mauris.