Jordan Hayes

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**Skill Summary**

Experience with:

* Customer Service
* Balancing and Auditing Tills
* Supervising everyday Customer operations

Experience

Supervising 10-20 associates to complete everyday procedures and process. Helping customers to solve all issues that occur.

**Education**

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| **Associates of Computer Information Systems**  *Harrisburg Area Community College*  *August 2017-Present* |

**Experience**

**Checkout Coach | Giant/Martin’s Food Store**

*(40Hrs/Week)*

*August 2016 – Present*

Manage and Supervise cashiers. As well as balancing tills and auditing registers for next day use. Helping assist with customer relations to ensure all customers leave pleased. Handling any issues that may occur during business hours.

**Cashier | Giant/Martin’s Food Store**

*(12-30Hrs/Week)*

*August 2013 – 2016*

Ringing up Customers order in a timely fashion. Focusing on accuracy, speed, and customer relations.

**Lift Operator | Whitetail Ski Resort**

*(20-55Hrs/Week)*

*Seasonal*

Provide lift services for skier and snowboarders. Making sure they are safely loaded and unloaded from the lift.